



MITEL

3300 IP COMMUNICATIONS PLATFORM

HARDWARE TECHNICAL REFERENCE MANUAL
MITEL COMMUNICATIONS DIRECTOR RELEASE 6.0

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Hardware Technical Reference Manual
Mitel Communications Director (MCD) Release 6.0
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CHAPTER 1

INTRODUCTION

About this Guide

The Hardware Technical Reference Manual provides technical information for Mitel® 3300 IP Communications Platform (ICP) hardware and supported peripherals. It covers hardware descriptions, specifications, and signaling parameters. This manual is intended for use by qualified technicians and system engineers planning an installation of the 3300 ICP system.

Important Safety Instructions



WARNING: BEFORE ATTEMPTING INSTALLATION, READ THE 3300 ICP SAFETY INSTRUCTIONS AVAILABLE ON THE MITEL CUSTOMER DOCUMENTATION WEB SITE.



WARNING: FAILURE TO FOLLOW ALL INSTRUCTIONS MAY RESULT IN IMPROPER EQUIPMENT OPERATION AND/OR RISK OF ELECTRICAL SHOCK.

3300 ICP Overview

The Mitel 3300 ICP is a converged Voice over IP (VoIP) solution that manages calls from IP devices connected to an IP network and from TDM (time division multiplexing) devices on existing telephony networks. The 3300 ICP controller provides IP and TDM call processing. The 3300 ICP system may also include Network Services Units, Analog Services Units, and peripheral cabinets to provide connectivity for analog and digital trunks and telephones.

New Hardware

Mitel Communications Director Release 6.0

Release 5.0 introduces no new or revised hardware.

Mitel Communications Director Release 5.0

Release 5.0 introduces no new or revised hardware.

Mitel Communications Director Release 4.2

Release 4.2 introduces the MXe III Controller. It provides the following advantages over the MXe II:

- New RTC / E2T compute card equipped with a 533 MHz MPC8360 RISC processor and 512 MB of DDR2 memory.
- Serial ATA (SATA) connectors replace Parallel ATA (PATA) connectors for the interfaces between the RTC/E2T compute card, RAID controller, and hard disks. As part of this change,

a new RAID controller card and SATA hard drives have been introduced and the interconnect card has been discontinued.

The MXe III has the same configuration and supports the same number of devices as the MXe II. Although the systems provide similar functionality, their hardware is not interchangeable. You cannot, for example, use an MXe II hard drive in a MXe III (or vice versa), nor can you use the new compute card to upgrade an MXe II to an MXe III. Most MMC FRUs will continue to be supported on both platforms.

Mitel Communications Director Release 4.0

MCD Release 4.0 introduced replacements for CX and CXi controllers. Called the CX II and CXi II, the new controllers feature increased processing power for up to 150 users with fewer limitations on resource (DSP) intensive applications.

3300 ICP Release 9.0

- The DSP II (PN 50005751) MMC provides the additional DSP resources required to support:
 - facsimile (FAX) communication over IP networks using FAX Relay (T.38) protocol, and
 - the 192 channel PSTN gateway configuration on the MXe Controller
- The MXe can host up to seven SX-200® Bays providing connectivity for 96 ONS, OPS, or DNI devices per bay. Only BCCIII-equipped bays are supported. Trunk cards are not supported.

3300 ICP Release 8.0 UR3

- 3300 ICP Release 8.0 UR3 introduces the MXe Server and the Mitel Communications Director, Mitel's new high performance communications processing software. The MXe Server is based on the MXe chassis, and adds a new processor, the APC-MXe, which allows support for up to 5600 devices. The MXe Server is also highly reliable—it ships with dual power supplies, dual hard-drives and a RAID controller, all part of its standard configuration.
- A 24-Port ONSP card (PN 50005731) is available for the ASU II and AX Controller. The circuits on this card have additional electrical protection. In addition, each port supports 3 REN (Ringer Equivalency Number) so a call can ring up to three phones that are connected to the same port. You require a TDM license to enable each port. The 24-Port ONSP card is not supported in the Peripheral Cabinet.
- The 24-Port ONSP circuits use the same loss and level plan setting as the circuits on the 16-Port ONSP Card.

3300 ICP Release 8.0 UR2

- No new hardware added

3300 ICP Release 8.0 UR1

- The AX Controller now supports up to two R2 Network Service Units (NSU) via a Dual Fiber Interface Module (FIM).
- A new 16 port ONSP card is now available and offers protected ports for use in provisioning extensions outside the building. The "protected" ports are designed to protect against lightning and surges. The 16 port ONSP card can be used in ASU II and AX platforms.

3300 ICP Release 8.0

- 3300 ICP Release 8.0 introduces the MXe II Controller. It is equipped with 512 MB RAM and an embedded 21363 DSP with an DSP Echo Canceller module.
- A new version of the Analog Main Board, AMB Version III, provides additional electrical protection for ONS Ports 1 and 2. The CX/CXi and MXe II Controller (PN 50005090) support protection on these ONS ports. The older MXe Controller (PN 50005080) does not support protection on these ONS ports.

3300 ICP Release 7.1

- The 3300 AX is scalable from 64 to 200 IP phones, and is ideal where a high density of analog devices is required.

3300 ICP Release 7.0

- The 3300 MXe Controller is scalable from 40 to 300 users (1400 for the expanded version), and has an optional Analog Main Board, E2T processor, redundant hard drives, and redundant power supplies.
- The Analog Services Unit II (ASU II) will support up to 32 ONS phones and up to 8 LS trunks, depending on how the unit is configured with two available line cards: a 16 port ONS card and a 4 + 12 port (4 LS/12 ONS) Combo card. The ASU II is the only ASU supported in China.
- The T1/E1 Combo combines trunking and DSP functionality in a single card. The T1/E1 Combo card, available at 3300 Release 7.0, provides for resiliency. You must have two 3300 ICPs running Release 7.0 software and a T1/E1 trunk connected to both ICPs. The trunk can fail over to the secondary ICP in the event of a primary ICP failure.
- The Application Processor Card (APC-CX(i)) is an embedded PC card. Installed in a CX or CXi controller, the APC hosts the Mitel Standard Linux (MSL) that can run Mobile Extension and Teleworker Solution applications.

Supporting Documentation

Refer to Mitel OnLine for Customer Documentation and Knowledge Base Articles.



CHAPTER 2

3300 ICP CONTROLLERS

3300 ICP Controller Units

Description

The 3300 ICP Controller contains the logic, processor, memory, communication interfaces, and call control software for managing call processing on the system.



Note: Refer to the 3300 ICP Release 7.0 version of the Hardware Technical Reference Manual for details on the older controllers; 100-user, 250/700-user, LX, and MX.

Controller Types

- AX Controller (see page 10)
- MXe Controller (see page 13)
- MXe Server (see page 16)
- CX Controller and CXi Controller (see page 18)
- CX II and CXi II Controller (see page 21)

The Controller consists of the following main components:

- Real Time Complex (RTC): stores Call Control software and provides main control (in the MXe Server, the RTC is the Media Gateway)
- Ethernet to TDM (E2T): converts Time Division Multiplex voice streams to IP packets.
- Mid-plane: a circuit board that holds functional circuit blocks such as Ethernet devices and LEDs
- Echo Canceller: provides echo cancellation on IP calls.
- Quad Digital Signal Processor (DSP): provides telecom functions and G.279 compression
- Hard Disk (CX/CXi/MXe/MXe Server): stores database and configuration data.
- Compact Flash (AX): stores database and configuration data.
- System i-Button: contains a unique serial number that identifies the controller for licensing purposes. All controllers except the MXe Server use this; the MXe Server uses an internally calculated Hardware ID.
- Firewall (CXi, MXe, and MXe Server): secures the WAN port against unauthorized access by dropping or rejecting unknown packets, allowing or disallowing IPSec and PPTP pass-through, and performing many-to-1NAT (IP masquerading)

The WAN port and firewall in the CXi, MXe and MXe Server is intended to be used either as an access point for performing remote diagnostics and maintenance (similar to a MODEM) or, if the Firewall function is disabled, as internal router to transparently route packets between the WAN port and the controller's LAN ports.



Note: The WAN port and internal firewall should only be used as a network router in situations where the amount of internet access is very low. For most installations, the Administrator should employ a dedicated internet router/firewall.

- Stratum 3 Clock: provides synchronization for digital connections to external networks.
- Power supply: supplies power to the controller

Optional Components

The following modules can be installed to increase capacity, expand functionality or improve reliability (see page 30):

- Quad Digital Signal Processor (DSP) Mitel Mezzanine Card (MMC)
- DSP II MMC
- Echo Canceller Module
- Quad CIM (Copper Interface Module) MMC
- Dual Fiber Interface Module (FIM) MMC
- 4 + 12 port combo card and 16 port ONS card (AX)
- Dual T1/E1 Framer MMC
- T1/E1 Combo Card (3300 Rel 6.0, CX/CXi only; 3300 Rel 7.0, CX/CXi, MX, MXe, and LX)
- Quad BRI Framer MMC
- Analog Main Board/Analog Option Board (AMB/AOB) (CX and MX controllers only)
- 4 GByte flash card for voice mail message storage (AX only)
- Application Processor Card - APC-CX(i) (CX/CXi only)
- Application Processor Card - APC-MXe (MXe Server only)
- RAID controller and additional hard drive
- Redundant power supply

AX Controller

The AX controller is ideal where a high density of analog devices is required. There are two typical system configurations, standalone and networked, although as with any system, these functions may be mixed.

- The AX supports up to 48 T1 or 60 E1 on-board digital trunks, up to 112 IP phones, and 288 analog phones (maximum 400 devices).
- The AX controller will support a second AC Power Supply Unit.

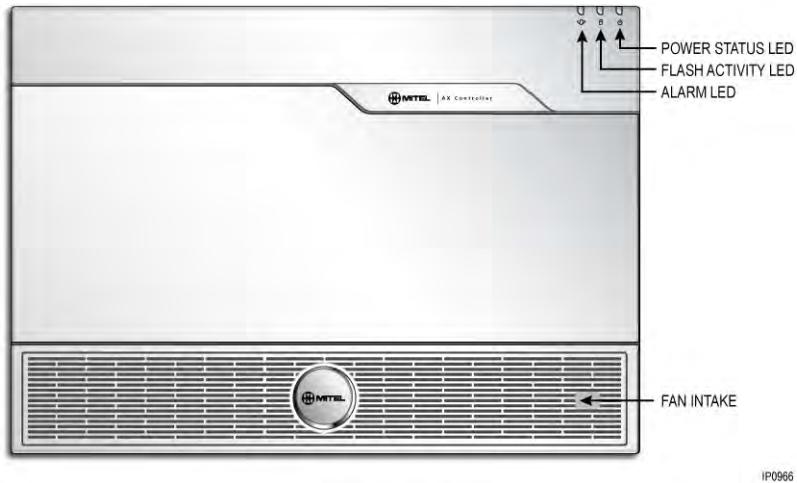


Figure 1: AX Controller

The controller front panel consists of the following components:

- System LEDs - Alarm, Flash Activity, Power/Status

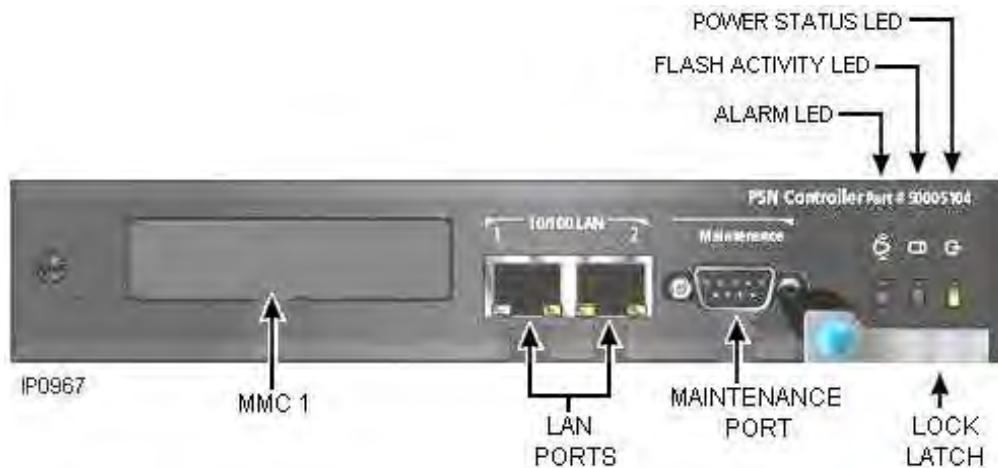


Figure 2: AX Controller Front View (Cover Removed)

The controller card in the AX controller rear panel consists of the following components:

- One slot for expansion modules
- Two 10/100 BaseT Ethernet LAN ports (RJ-45 connector)
- One DB-9 maintenance port

- System LEDs - Alarm, Flash Activity, Power/Status.



Figure 3: AX Controller Rear View

The controller rear panel consists of the following components:

- One or two power supply units
- Fan complex
- Controller card (described above)
- 12 line card slots
- Protective ground

Standard Configuration for AX

- One 450 MHz processor for combined RTC and E2T functionality
- 4 embedded DSP resources
- 2 GByte flash card for system software and database
- 1 512 MByte flash card for support files
- 512 MB of RAM

Optional Configuration

You can add

- 24 port ONS line card (up to 12)
- 16 port ONS line card (up to 12)
- 4 + 12 port combo card (up to 12)
- Quad DSP MMC or octal DSP II MMC
- Dual T1/E1 MMC
- T1/E1 Combo MMC
- Dual FIM (for connection of up to two R2 NSUs only)
- Quad BRI MMC
- 128 channel Echo Canceller
- 4 GByte flash card for voice mail message storage
- Second AC Power Supply for redundant power

MXe Controller

- The MX Expandable controller supports 300 to 1400 (expanded version) users and 350 to 1500 devices.
- The MXe controller ships with one 540 MHz RTC processor and embedded DSP resources (equivalent to three Quad DSP modules), a hard drive, and an Analog Main Board (AMB).
- The MXe controller can be upgraded with the addition of a second processor, E2T, to increase capacity.

- Redundancy is available with the addition of a RAID controller, a second hard disk, and a second AC PSU.
- The MXe base also ships with the equivalent of two quad DSP modules on the main board.

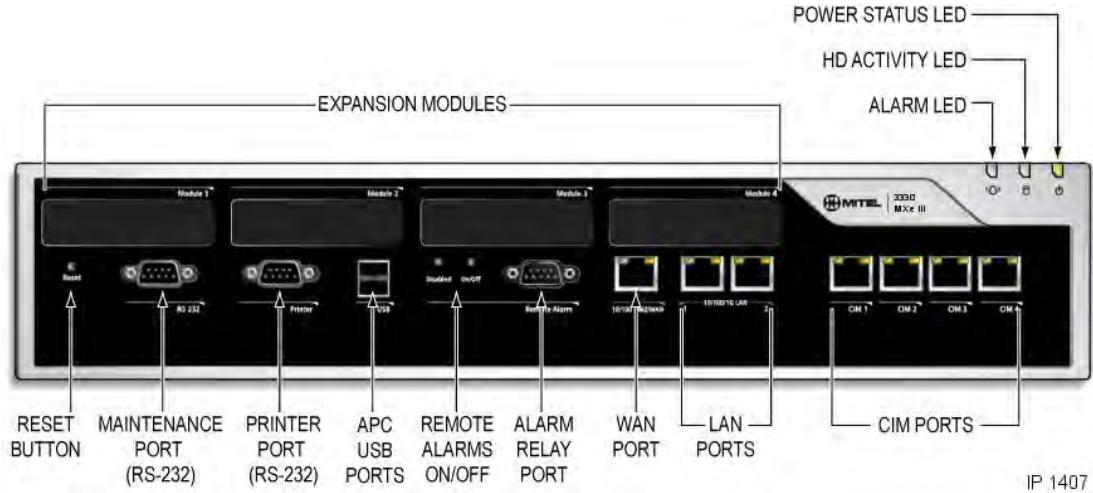


Figure 4: MXe Controller Front View

The controller front panel consists of the following components:

- Six slots for expansion modules (two internal)
- Alarm port
- Two DB-9 ports, both connected to the RTC, for maintenance and printer connection
- Two 10/100/1G BaseT Ethernet LAN ports (RJ-45 connector)
- One 10/100 BaseT Ethernet WAN port (RJ-45 connector) with built-in firewall

The WAN port and firewall is intended to be used either as an access point for performing remote diagnostics and maintenance (similar to a MODEM) or, if the Firewall function is disabled, as internal router to transparently route packets between the WAN port and the controller's LAN ports.



Note: The WAN port and internal firewall should only be used as a network router in situations where the amount of internet access is very low. For most installations, the Administrator should employ a dedicated internet router/firewall.

- Four CIM ports
- Remote alarms on/off
- System LEDs - Alarm, Hard Drive, Power/Status
- Status LEDs - Ethernet, CIM, and Alarm
- Reset button.

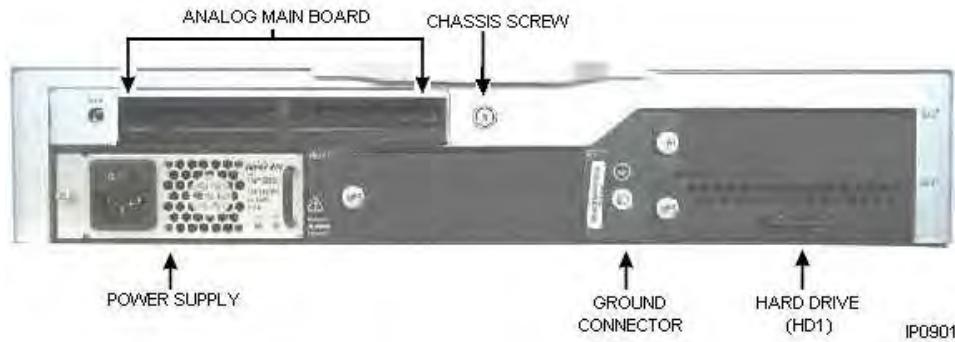


Figure 5: MXe Controller Rear View

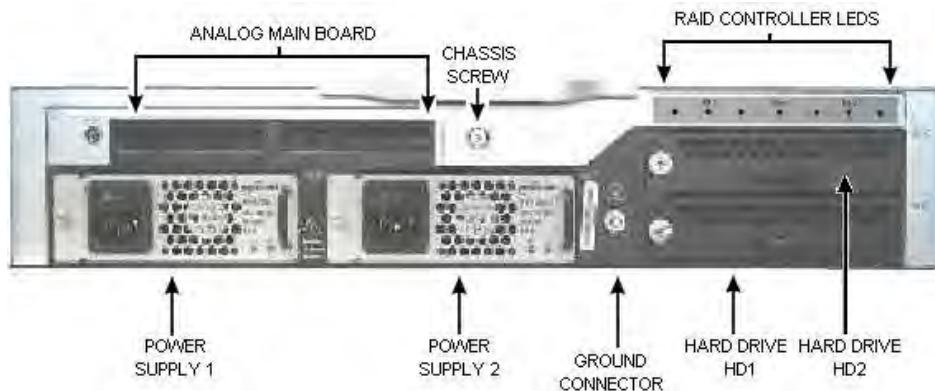


Figure 6: MXe Controller with Redundant Hard Drive and Power Supply - Rear View

The rear panel has an input power connector (standard male IEC320 AC) and protective ground.

Standard Configuration for MXe

- Six slots for expansion modules
- RTC / E2T compute card:
 - On MXe-III (Release MCD 4.2 and later): MPC8360 533 MHz processor with 512 MB of DDR2
 - On MXe: MPC8280 450 MHz processor with 512 MB of SDRAM
- Mid-plane with 4 21363 DSP and DSP Echo Canceller module included (3300 ICP S/W Rel. 8.0 and later). Note that MXe-III requires Rev. E of the mid-plane.
- Stratum 3 clock
- Analog Main Board for embedded analog trunks and lines
- Two (redundant) cooling fans

Optional Configuration

You can add

- E2T controller module (MMC-C)
- One or two 128-channel Echo Canceller modules
- DSP or DSP II modules for G.729a compression
- DSP II modules for FAX Relay (T.38)
- Up to four Dual FIMs for connecting NSUs, peripheral cabinets, and DSUs
- Up to four Dual T1/E1 Framer modules
- Up to four T1/E1 Combo modules
- Up to three Quad BRI Framer modules
- Quad CIM
- RAID (Redundant Array of Independent Disks) module
- Second AC Power Supply for Redundant Power

MXe Server

- The MXe Server supports up to 5600 active users and up to 5600 devices.
- The MXe Server uses the Applications Processor Card (APC-MXe) running the Mitel Communications Director, Mitel's high performance communications processing software.
- It ships with a standard 450 MHz RTC processor and an E2T processor.
- Hardware redundancy is standard—the MXe Server ships with a RAID controller, two hard disks, and redundant AC power supply units and cooling fans.

 **Note:** The MXe Server ships with two hard drives, and the Communications Director software is loaded on one of them. The dealer or installer must mirror the blank drive.

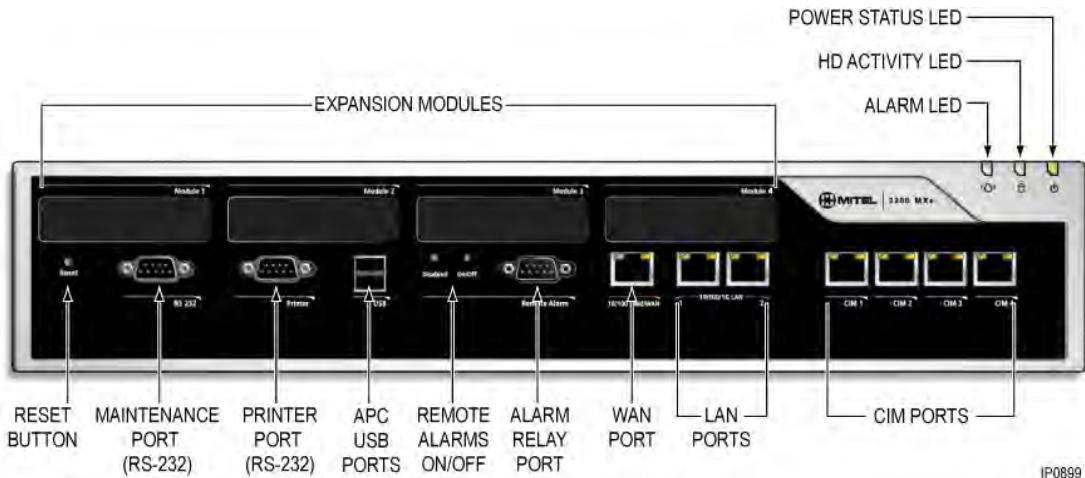


Figure 7: MXe Server Front View

The controller front panel consists of the following components:

- Four slots for expansion modules

- Alarm port
- Two DB-9 ports
- Two USB 2.0 capable ports for direct connection to the APC-MXe
- Two 10/100/1G BaseT Ethernet LAN ports (RJ-45 connector)
- One 10/100 BaseT Ethernet WAN port (RJ-45 connector) with built-in firewall

The WAN port and firewall is intended to be used either as an access point for performing remote diagnostics and maintenance (similar to a MODEM) or, if the Firewall function is disabled, as internal router to transparently route packets between the WAN port and the controller's LAN ports.



Note: The WAN port and internal firewall should only be used as a network router in situations where the amount of internet access is very low. For most installations, the Administrator should employ a dedicated internet router/firewall.

- Four CIM ports (non-operational on the MXe Server)
- Remote alarms on/off
- System LEDs - Alarm, Hard Drive, Power/Status
- Status LEDs - Ethernet, CIM, and Alarm
- Reset button.



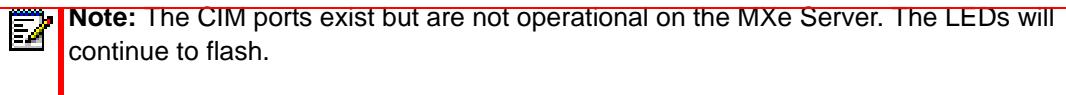
Figure 8: MXe Server Rear View

Standard Configuration for MXe Server

- Four slots for expansion modules
- APC-MXe processor (running the Mitel Communications Director), includes a battery to supply the non-volatile RAM
- Two 450 MHz processors with 512 MB RAM (for RTC and E2T functionality)
- Embedded DSP on the mid-plane
- Two 128-channel Echo Canceller MMCs
- Stratum 3 clock
- Two hard disks; one will be pre-loaded with Mitel Communications Director software

- RAID hardware and redundant hard disk
- Redundant power supplies and cooling fans

Optional Configuration



You can add

- 1 or 2 Quad DSP MMCs for G.729a compression, or
- 1 or 2 DSP II modules for G.729a compression

CX and CXi Controllers

The CX and CXi controllers support up to 150 users.

- The CX controller ships without a Layer 2 switch.
- The CXi controller ships with a 16 port Ethernet Layer 2 switch (see “10/100 802.3af LAN Ports (CXi)” on page 19).

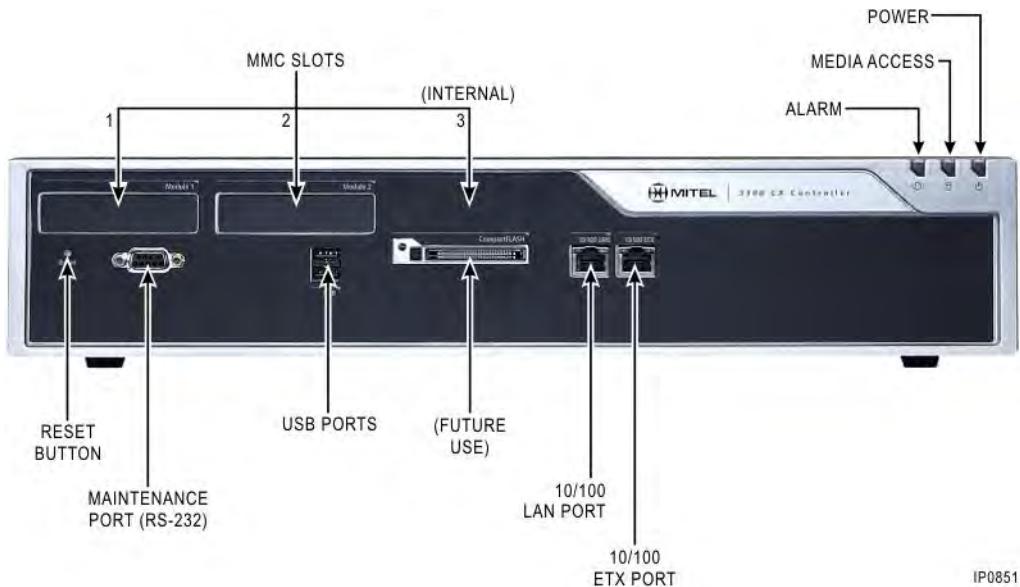


Figure 9: CX Controller Front View

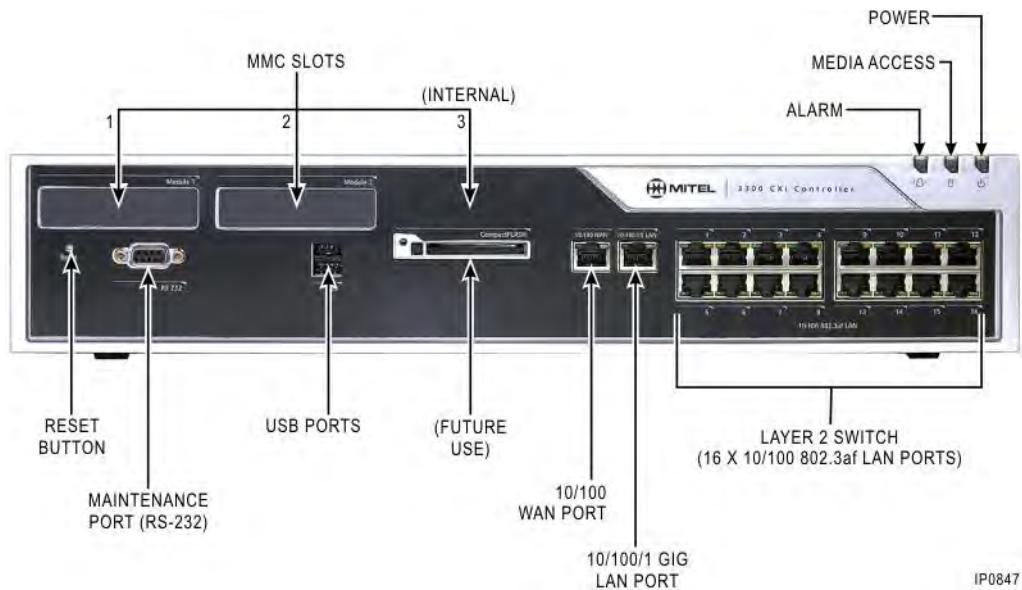


Figure 10: CXi Controller Front View

The Controller front panel consists of the following components:

- Three slots for expansion modules
- RS-232 maintenance port
- CXi only; 10/100 BaseT WAN port (RJ-45 connector) with built-in firewall

The WAN port and firewall is intended to be used either as an access point for performing remote diagnostics and maintenance (similar to a MODEM) or, if the Firewall function is disabled, as internal router to transparently route packets between the WAN port and the controller's LAN ports.

Note: The WAN port and internal firewall should only be used as a network router in situations where the amount of internet access is very low. For most installations, the Administrator should employ a dedicated internet router/firewall.

- CXi only; 10/100/1000 BaseT LAN port (RJ-45 connector)
- CX only; 10/100 BaseT LAN port (RJ-45 connector)
- CXi only; 16 10/100 BaseT LAN ports connected to an internal Ethernet Layer 2 switch
- Reset button
- Status LEDs - Ethernet, power, and alarm.

10/100 802.3af LAN Ports (CXi)

The CXi includes a 16-port managed Layer 2 Ethernet switch. Each port supports auto-negotiation and is able to connect to 10Base-T or 100Base-TX devices and determine the appropriate data rate from information provided to it. Duplex mode and flow control are also programmable for each port. The ports use 8-way RJ-45 connectors that conform to Category 5 wiring standards. Although CAT5 cabling is recommended, Category 3 can be used for limited installations. Refer to Appendix A and the Engineering Guidelines for CAT3 Cabling details.

The 16 ports comply with the 802.3af Power over Ethernet specification, which enables them to deliver power to IP phones and other Ethernet devices over Category 3 or 5 cabling. As a minimum, the PoE module provides enough power for 16 IP phones, some of which may be fitted with PKMs. For details about PoE and planning a PoE installation, see the Engineering Guidelines on the Mitel Edocs web site (<http://edocs.mitel.com>).

The internal switch uses 802.1p/Q VLAN prioritization to ensure the quality of voice calls, forwarding packets with priority value 6 (from IP phones) ahead of packets with priority value 0 (from PCs and other IP devices). Programming is required only if an expansion switch is connected. Refer to the CX/CXi-Specific Guidelines in the Engineering Guidelines document.

Features

- Managed switch functions: support for 802.1p/Q prioritization on default VLAN (1)
- Auto-MDIX: automatically adjusts for straight-through or crossover cables on all ports
- Port speed auto negotiation: the port will negotiate with the far end device to select 10Base-T or 100Base-TX transmission rates and half or full duplex (or manually programmable)
- Flow control: ensures reliable communication during full-duplex operation

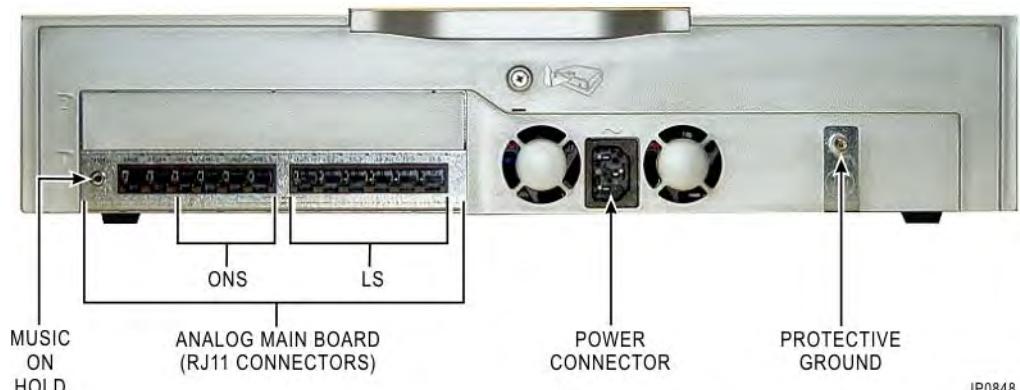


Figure 11: CX/CXi - Rear View

The Controller rear panel consists of the following components:

- Input power connector (standard male IEC320 AC)
- Protective ground
- Analog Main Board (AMB). Includes 6 LS CLASS trunk ports (for North American and Latin America), 4 ONS ports, a single Music-on-Hold port (1 source supported), a single Paging port (1 paging zone), and two System Fail Transfer circuits
- Analog Option Board (optional).

Standard Configuration for CX and CXi

- One 266 MHz processor
- 512 MB of RAM on the mid-plane
- Analog Main Board

- Stratum 3 clock

Optional Configuration

You can add

- Dual or Quad DSP modules for G.729a compression
- DSP II module for FAX Relay (T.38) and/or G.729.a compression
- One or two T1/E1 Combo cards
- One or two Quad BRI Framer modules
- Analog Option Board for additional analog trunks and lines
- APC-CX(i) processor for running supported applications.

CX II and CXi II Controllers

The CX(i) II controllers are next-generation versions of the original CX and CXi controllers. Featuring increased processing power, the CX(i) II can support up to 150 users and with fewer limitations on resource (DSP) intensive applications. In fact, the base configuration of the CX(i) II has all the DSP resources the system requires. You only need to add more DSP resources for enhanced functionality—for example, T.38 fax support—not performance scaling. For more information on resource-related improvements to the CX(i) II, see the “Engineering Guideline Updates” on page 14. Other key enhancements of CX(i) II include:

- choice of an 8 GB solid state (Flash) drive or a 80 GB spinning drive for mass storage media.
- two 21363 DSPs on the main board providing sufficient resources to support main telephony functions (tone generation, tone detection, voice mail, record a call, 30-party conference) and 32 channels of Echo cancellation.
- support for the new Application Processor Card (APC) which offers additional deployment options for Mitel Applications Suite (MAS) solutions.
- redundant fans

The CX(i) II controller front panel consists of the following components:

- Three slots for expansion modules
- DB-9 RS-232 Maintenance Console Port used to access the operating system shell. Also supports hardware flow control for an external modem. All other directed I/O function such as the virtual printer port and embedded CPU serial port are accessed through either secure telnet or a TCP/IP socket.
- Dual USB 2.0 ports (for future use)
- CX II only; 10/100 BaseT LAN port (RJ-45 connector)
- CXi II only; 10/100 BaseT WAN port (RJ-45 connector) with built-in firewall

The WAN port and firewall is intended to be used either as an access point for performing remote diagnostics and maintenance (similar to a MODEM) or, if the Firewall function is

disabled, as internal router to transparently route packets between the WAN port and the controller's LAN ports.

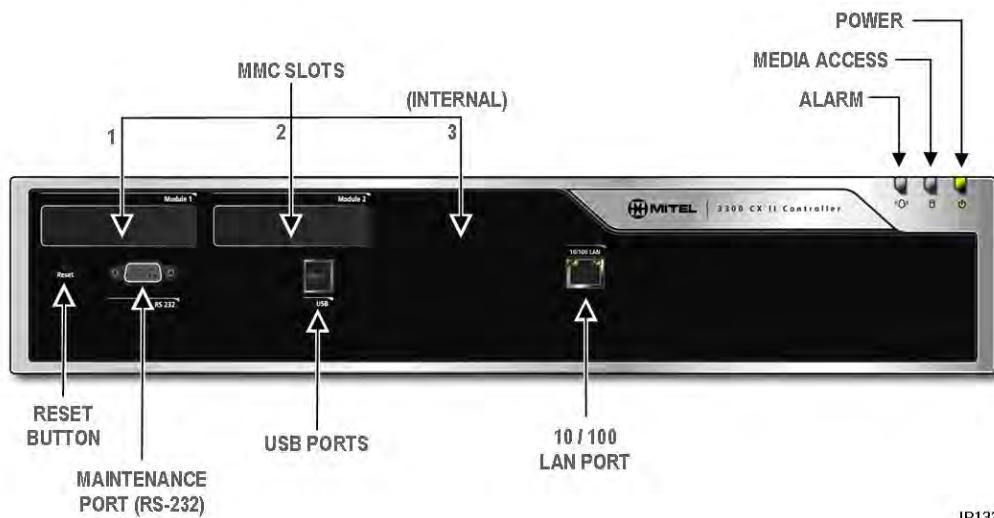
 **Note:** The WAN port and internal firewall should only be used as a network router in situations where the amount of internet access is very low. For most installations, the Administrator should employ a dedicated internet router/firewall.

- CXi II only; 10/100/1000 BaseT LAN port (RJ-45 connector)
- CXi II only; 16 10/100 BaseT 802.3af LAN ports connected to an internal Ethernet Layer 2 switch (same as the CXi; see the *3300 ICP Hardware Technical Reference Manual* for more information)
- Reset button

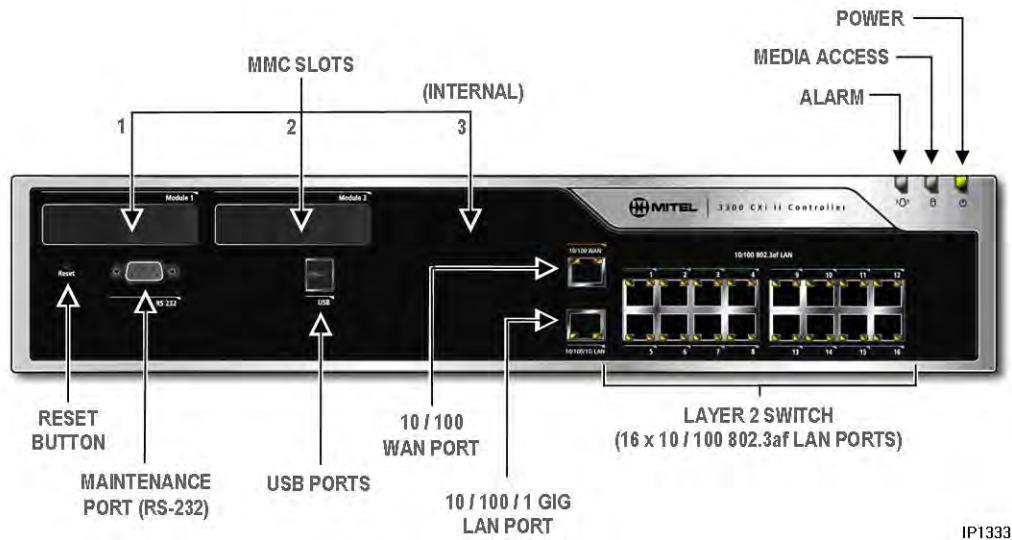
 **Note:** The Reset button, resets the Ethernet/POE module and the APC (if installed) as well as the main processor.

- Status LEDs - Power, media access, and alarm

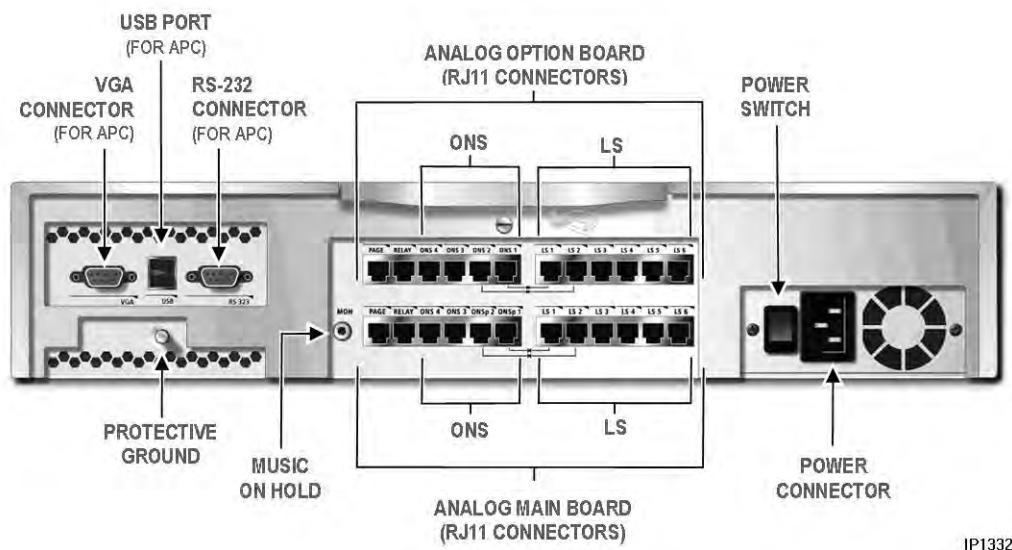
Front View - CX II



Front View - CXi II



Rear View - CX(i) II



The controller rear panel consists of the following components:

- Input power connector and switch
- Protective ground
- Analog Main Board (AMB). Includes six LS trunk ports with CLASS support (CLASS is available in North America and Latin American only), four ONS ports, a single Music-on-Hold port (one source supported), a single Paging port (one paging zone), and two System Fail Transfer circuits.
- Analog Option Board (optional). Includes six LS trunks ports with CLASS support, four ONS ports, one System Fail Transfer circuits and one paging circuit.
- APC-CX(i) II Assembly (optional)

Standard Configuration for CX(i) II

- One 400 MHz MPC8360E processor
- 512 MB of RAM
- Analog Main Board (AMB) for analog trunks and lines
- Embedded L2-PoE Ethernet switch with 16 ports (CXi II only)
- Stratum 3 clock
- Two 21363 DSPs on main board

Mass storage (spinning hard disk drive or solid state drive) is provided in a separately orderable kit. The kit includes factory-installed Mitel Communications Director software.

The standard configuration does not support compression. Compression channels can be added using the DSP devices on the T1/E1 Combo modules (if compression is licensed), but these can only provide up to a maximum of 16 channels. The DSP II module must be added to get more than 16 compression channels, to a maximum of 64. This module is also required for T.38 FAX. The DSP II module DOES NOT PROVIDE additional telephone resources (tone detectors and receivers, voice mail, or conference). When a DSP II module is added, the DSP devices on the T1/E1 Combo Module will not be used for compression, but will provide additional telephony resources if they are needed.

Optional Configuration

You can add

- DSP II module for FAX Relay (T.38)
- One or two T1/E1 Combo cards
- One or two Quad BRI Framer modules
- Analog Option Board (AOB)
- APC-CX(i) II assembly for running supported applications
- Quad CIM.

Dual or Quad DSP modules are supported but not required as the embedded 21363 DSPs provide sufficient telephony resources.



Note: The Dual DSP and Quad DSP MMC modules are NOT supported on the CX II.

Connections

Controller Interfaces

Table 1: Controller Interfaces

Connector Function	Type	Quantity					Signals	Comments
		CX(i) / CX(i) II	MX	MXe/ MXe Server	LX	AX		
RS-232 (front panel)	DB-9	1	2	2	2	1	Txd, Rxd, (RTS), (CTS), (DTR), (CD), DSR, Gnd (parenthesis indicates operational function, dependent upon application)	DCE pinout, female. 115Kb/s data rate. Default setting: 9600 bits/s 8 data bits No parity bit 1 Stop-bit Txd, Rxd, Gnd See Note 1.
RS-232 (rear panel; CX(i) only)	DB-9	1	N/A	N/A	N/A	N/A	Txd, Rxd, (RTS), Gnd (parenthesis indicates operational function, dependent upon application)	For APC. Used to access the MSL console. Default setting: 38400 baud 8 data bits No parity bit 1 Stop-bit Txd, Rxd, Gnd See Note 2.
VGA (analog; CX(i) only)	DB-15	1	N/A	N/A	N/A	N/A	Standard VGA signals	For APC See Note 7.
SATA (MXe III and CX(i) II)	7-pin male	1	N/A	N/A	N/A	N/A	Internal Hard Disk Drive or Solid State Drive	Internal to controller. Used to connect system hard disk drive or solid state drive.
EIDE (all except CX(i) II)	40 pin male	2	1	2	1	0	Internal Hard Disk Drive	LX/MXe: Internal to box (on RTC)
10/100 BaseT Ethernet	8-pin Mod-jack	1/17	1	1	4	2	TxP, TxN, RxP, RxN - (Crossover DX connections)	User side pinout See Note 3.
10/100/1000 BaseT Ethernet	8-pin Mod-jack	0/1	0	2	0	0	TxP, TxN, RxP, RxN - (Crossover DX connections)	User side pinout

Table 1: Controller Interfaces (continued)

Connector Function	Type	Quantity					Signals	Comments
		CX(i) / CX(i) II	MX	MXe/ MXe Server	LX	AX		
CIM	8-pin Mod-jack	0	2	4/0	4	0	Txlink, Rxlink (all differential pairs)	Pinout; standard IT cable pairs. See Note 4.
Alarm	DB-9	0	1	1	1	0	Contact closures, Critical, Major, Minor	DB-9 connection (female connection)
MMC ports		1 int 2 ext	4 ext	2 int 4 ext	4 int 4 ext	1 int 1 ext		
Processors		1	1	2	3	1		1st - RTC 2nd - optional E2T 3rd - not used
AMB port		1	1	1	0	0		not supported in MXe Server
CD/DVD drive or memory stick	USB	2 front + 2 rear (CX(i) II only)	0	2	0	0		See Notes 5 and 6.
Notes: <ol style="list-style-type: none"> 1. In the LX and MX/MXe, one RS232 is the printer port, and one is the maintenance port. Also used for maintenance on the CX(i) and CX(i) II. 2. Rear panel connectors are present only if APC-CX(i) II is installed. 3. The CX/CXi has an additional 10/100 ethernet port if the APC-CX(i) is installed. 4. The MXe Server chassis has 4 CIM ports, just as the MXe does, but they are not operational. The LEDs will still flash. 5. CX/CXi: Only if APC-CX(i) is installed: used for loading applications. MXe Server: Used for loading recovery software. 6. The USB ports on the CX II, CXi II, and MXe Server are USB 2.0 capable. 7. Video support includes: <ul style="list-style-type: none"> • 2048x1536 at 75 Hz maximum resolution • All standard VGA modes and plug n play monitors • Dynamic Display Modes for wide-screen flat-panel The VGA output can be used concurrently with the serial console re-direct function 								
Page 2 of 2								

RS-232 Ports (Printer and Maintenance)

The two RS-232 ports require male DB-9 connectors. The following table lists the pin signals.

Table 2: RS-232 Asynchronous Serial Port Pin Allocation

Pin Number	Signal Name	Abbreviation
1	Data Carrier Detect	DCD
2	Receive Data	RXD
3	Transmit Data	TXD
4	Data Terminal Ready	DTR
5	Ground	GND
6	Data Set Ready	DSR
7	Request to Send	RTS
8	Clear to Send	CTS
9	n/a	n/c

Copper Interface (embedded and MMC) Ports

The CIM ports require 8-pin modular jacks (RJ-45) consisting of 2 balanced signal pairs on a CAT5 Unshielded Twisted Pair (UTP) crossover cable. The pairs are arranged: 1,2: 3,6; 4,5; 7,8.



Note: CX/CXi and MXe Server do not support copper interface modules (CIMs).

Table 3: CIM Connector Pin Allocations

Pin Number	Signal	Pin Number	Signal
1	RX+	5	—
2	RX-	6	TX-
3	TX+	7	—
4	—	8	—

Ethernet ports

The Ethernet ports are IEEE 802.3 Ethernet interfaces supporting 10BaseT and 100BaseT (AX controller) (full and half-duplex) and, for the CX, MXe and MXe Server, 10BaseT, 100BaseT, and 1000BaseT. The connection requires a CAT5 cable with an RJ-45 connector.

Table 4: 10/100 Ethernet Port Pin Allocation (all controllers)

Pin Number	Signal	Pin Number	Signal
1	RX+	5	—
2	RX -	6	TX -
3	TX+	7	—
4	—	8	—

Table 5: 10/100/1000 Ethernet Port Pin Allocation (CX/CXi, MXe/MXe Server)

Pin Number	Signal 10/100 Mode	Signal 1000 Mode	Pin Number	Signal 10/100 Mode	Signal 1000 Mode
1	TX+	TRD0+	5	–	TRD2-
2	TX-	TRD0-	6	RX-	TRD1-
3	RX+	TRD1+	7	–	TRD3+
4	–	TRD2+	8	–	TRD3-

Alarm Port

The Alarm port requires a male DB-9 connector. The following table lists the signal for each pin.

Table 6: Alarm Port Pin Allocation

Pin Number	Signal
1	Critical Alarm (See Note 2)
2	Critical Alarm Return (See Note 2)
3	—
4	Major Alarm
5	Major Alarm Return
6	—
7	Minor Alarm
8	Minor Alarm Return
9	—

Notes:

1. Contact closed when alarm is present.
2. Loss of power to the controller trips (closes) the Critical Alarm relay on the alarm port. The alarm port is not available on the AX, CX/CXi, and CX II/CXi II.

Field Upgradeable and Replaceable Controller Modules (AX, MXe, CX/CXi, CX II/CXi II)

Modules are field replaceable units (FRUs) that expand the functionality and capacity of the controllers. Communication interface modules—the Dual FIM, T1/E1 Framer, T1/E1 Combo Card, Quad BRI Framer, and Quad CIM—are installed in the slots with external access.

Two analog boards are available for the MX and CX/CXi and one for the MXe. The CX/CXi and MXe use the same analog main board. The MX analog boards may not be installed in the CX/CXi or MXe. The analog boards provide embedded analog capability on the controller.

Caution: These modules are not designed for hot insertion into a powered-up controller card. Refer to the *3300 ICP Technician's Handbook* for installation procedures.

This section covers the following modules and boards. Table 7 shows which modules and boards are supported on each controller.

- Stratum 3 clock module (see page 31)
- MXe Processor (E2T/RTC) (see page 32)
- Application Processor Card - APC-MXe (see page 60)
- Application Processor Card - APC-CXi (see page 61)
- Digital Signal Processor modules (see page 32)
- Echo Canceller module (see page 32)
- Quad Copper Interface Module (see page 33)
- Dual Fiber Interface Module (see page 34)
- Dual T1/E1 Framer Module (see page 35)
- T1/E1 Combo card (see page 38)
- Quad Basic Rate Interface Framer Module (see page 39)
- Analog Main Board and Analog Option Board (see page 41)
- 4 + 12 Port Combo card, 24 Port ONS card, and 16 Port ONS card - AX (see page 41). These cards are also used on the ASU II.I

Table 7: Support for FRU modules by controller

	MXe Server	MXe	CX/CXi	CX II/CXi II	AX
Stratum 3 clock	√	√	√		√
MXe processor (E2T/RTC)	√ (two processors)	√ (single processor)			
Page 1 of 2					

Table 7: Support for FRU modules by controller (continued)

	MXe Server	MXe	CX/CXi	CX II/CXi II	AX
RAID Controller	√	√			
APC-MXe	√				
APC-CXi			√		
APC-CX(i) II				√	
Dual DSP			√	√	
Quad DSP	√	√	√		√
DSP II	√	√	√	√	√
Echo Canceller	√	√			√
Quad CIM		√	√	√	
Dual FIM		√			√
Dual T1/E1		√			√
T1/E1 Combo		√	√	√	√
Quad BRI		√	√	√	√
4 + 12 Port Combo					√
24 Port ONS card					√
16 Port ONS card					√
AOB			√	√	
AMB		√	√	√	
Page 2 of 2					

Stratum 3 Clock Module

Description

The Stratum 3 clock module is designed specifically for high performance use in telephony equipment. The Stratum 3 clock provides synchronization for digital connections to external networks. It helps ensure system reliability by monitoring its references for frequency accuracy.

and stability and by maintaining tight phase alignment between redundant primary and secondary system clocks even in the presence of high network jitter.

All of Mitel's controllers use the Stratum 3 clock module.

The Stratum 3 clock on the CX/CXi II is embedded on the main board and not field replaceable.

MXe Processor (E2T/RTC)

The MMC-C processor runs the Real Time Complex (RTC), the Ethernet to TDM (E2T) function or, in some controllers, both. The E2T converts voice streaming between TDM and IP. The RTC runs the call control for the controller and acts as a gateway for the IP.

In the MXe Server, the RTC has the reduced role of Media Server, with the APC-MXe performing call control functions.

Digital Signal Processor Modules

The Digital Signal Processor (DSP) modules contain DSPs that perform the following functions:

- Conferencing
- Voice Mail playback and recording
- Call Progression tone generation and detection
- Auto-attendant support
- G.729a compression (for IP trunking and wireless phones)
- FAX Relay (T.38)

Refer to the Technician's Handbook and Engineering Guidelines for DSP configuration rules.

Quad DSP MMC

The Quad DSP has four DSPs and can provide 32 bi-directional channels of G729a compression (eight for each DSP). The Quad DSP module does not support FAX Relay (T.38).

DSP II MMC

The DSP II MMC is a high-density DSP resources card and has eight DSPs. Each DSP supports eight channels of FAX Relay (T.38) or 16 channels of G.729a compression.

Echo Canceller Module

The Echo Canceller (EC) module provides echo cancellation on Ethernet to TDM (E2T) channels. Each bi-directional E2T channel requires one bi-directional EC channel. The EC module is available in 64-channel and 128-channel versions.

The 100-user and the MX controllers have embedded echo cancellers and do not require EC modules. The MXe Server ships with two 128-channel echo cancellers. The 250-user controller is shipped with one 64-channel EC module that will handle the full capacity of the system. The 700-user and LX controllers require 128 channels of echo cancellation from either two 64-channel modules (if upgraded from 250 to 700-users) or one 128-channel module.

The AX controller uses DSP echo cancellers (40 channels in number) in its default configuration, but can use the 128-channel module to increase capacity (hardware echo cancellers replace the DSP echo cancellers). When the 128-channel module is installed, the echo canceller channels on the embedded DSPs revert to telecom resource use.

The CX/CXi and CX/CXi II controllers do not use the echo canceller modules.

Quad Copper Interface Module (CIM)

Description

The 3300 ICP controller, with 3300 Release 7.1 or later software, supports the Quad CIM MMC for connection to an Analog Services Unit, Universal ASU, or ASU II. One or two (only one on the CX) Quad CIMs can be installed in any 3300 ICP controller (except on the AX and MXe Server) to provide for connection to a maximum of 12 ASUs, with the exception of the CX and CXi controllers, which will support only the first 3 ports of the Quad CIM module.



Note: The MXe Server has 4 CIM ports, but they are not operational. The LEDs will continue to flash.

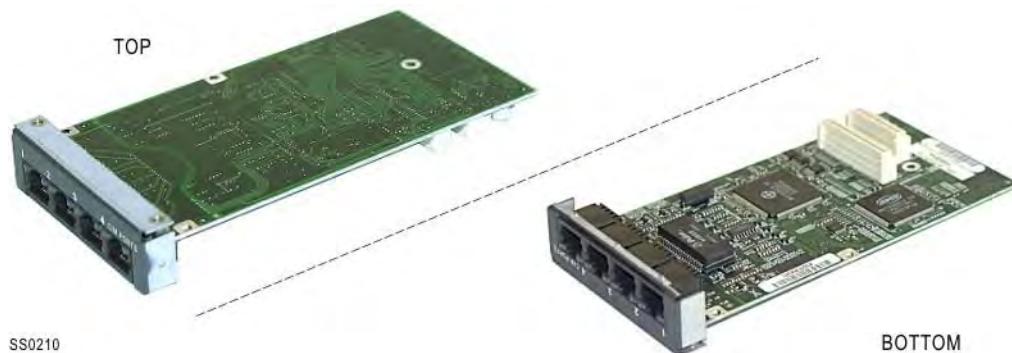


Figure 12: Quad Copper Interface Module (CIM)

Specifications

The CIM ports require standard 8-pin modular jacks (RJ-45) consisting of 2 balanced signal pairs on Category 5 Unshielded Twisted Pair (UTP) crossover cable.

The CIM supports a distance of up to 100 feet or 30 meters between cabinets.

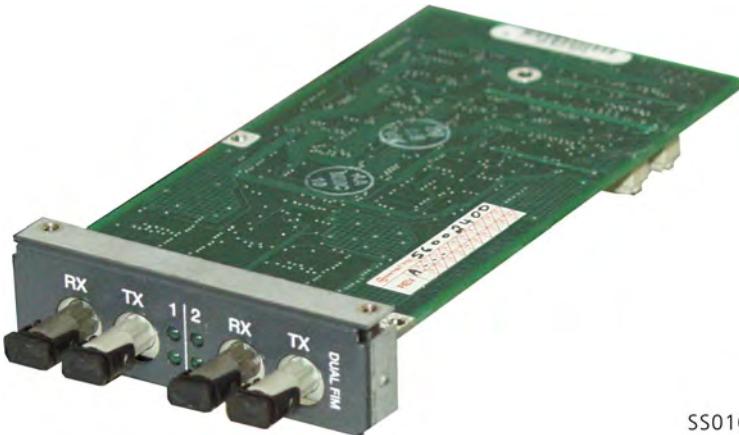
Dual Fiber Interface Module (FIM)

Description



Note: You may not install a fiber interface module (FIM) in a CX/CXi Controller or MXe Server.

The Dual Fiber Interface Module (FIM) is an electrical/optical interface that receives and transmits optical signals over fiber optic cable.



SS0105

Figure 13: Dual Fiber Interface Module (FIM)

The module provides two independent fiber optic connections to peripheral cabinets, NSUs, or DSUs in any combination. The 1300 nm FIMs cannot be used to connect NSUs. LEDs on the faceplate indicate the status of each link. For a description of LED status, refer to the *3300 ICP Technician's Handbook*.

Each FIM variant is identified by its optical wavelength and fiber type (indicated on the FIM). The same FIM variant must be used at each end of a fiber optic cable. However, a node may be equipped with different FIM variants to suit the length of each cable run.

The Dual FIM has three functional sections: a transmitter, a receiver, and a control section.

- Transmitter—converts electrical signals from the controller to optical signals for output over the fiber optic cable.
- Receiver—converts optical signals from the cable to electrical signals for output to the controller.
- Control section—generates control signals and the transmit clocks. This section also re-generates the telephony clocks for the peripheral cabinets, and provides status information for the main controller.

Specifications

Table 8: Dual FIM Specifications

Specifications	Dual FIM variants		
	820 nm Multi-mode	1300 nm Multi-mode	1300 nm Single-mode
Part Number	50001248	50003695	50003696
Approximate maximum fiber cable run length ¹	1 km (0.62 miles)	3 km (1.9 miles)	14 km (8.7 miles)
Power consumption (Watts)	2.5	2.5	2.5
Number of fiber links per FIM	2 Tx, 2 Rx	2 Tx, 2 Rx	2 Tx, 2 Rx
Fiber connector type	ST ²	ST ²	ST ²
Electrical interface for each fiber link ³	8 serial ST links	8 serial ST links	8 serial ST links
Optical wavelength (nm)	820	1300	1300
Optical budget ⁴	6 db	16 db	9 db
Data rate (Mbps)	16.384	16.384	16.384
Bit rate after encoding (Mbaud)	20.48	20.48	20.48
Fiber optic cable type	62.5/125 µm OR 50/125 µm multimode	62.5/125 µm multimode or 50/125 µm multimode	9/125 µm singlemode
Notes:			
1. The run length is the one-way length of fiber optic cable between nodes.			
2. ST is a registered trademark of AT&T.			
3. Some channels of the electrical interface are not available.			
4. The optical budget is the allowable loss through fiber optic cable, splices, and connectors. The optical budget applies to the run length.			

Dual T1/E1 Framer

Description

The Dual T1/E1 Framer MMC is a digital trunk interface that supports the direct connection of ISDN-PRI, T1/D4, QSIG, and MSDN/DPNSS trunks to the controller.



Figure 14: Dual T1/E1 Framer

This module has two ports, each supporting a digital link. LEDs on the faceplate indicate the status of each link. For a description of LED status and alarm indications, refer to the *3300 ICP Technician's Handbook*.



Note: The CX/CXi and the MXe Server do not support Dual T1/E1 Framer modules.

Each of these links can be configured as a T1 (1.544 Mbps) (North America) or E1 (2.048 Mbps) (Europe) interface.

T1 features:

- Support for ISDN PRI, QSIG, and T1/D4 links
- B8ZS or AMI line coding
- Superframe (SF) or Extended Superframe (EXF) framing

E1 features:

- Support for ISDN PRI and QSIG links
- CRC4 enable or disable



Note: The following ISDN PRI features are not supported: D-channel backup, NFAS, min/max capability, and TDM XNET (Hybrid XNET is supported).

The Dual T1/E1 Framer module requires a 300 MHz or faster processor.

The Dual T1/E1 Framer MMC is a Field Replaceable Unit (FRU) that can be installed in any of the MMC sites in the front panel of the 3300 controller.



Note: The module is not designed for hot insertion into an MMC module site on a powered-up carrier card. Refer to the *3300 ICP Technician's Handbook* for installation procedures.

Specifications

Table 9: T1/E1 Framer Supported Protocols and Variants

Interface	Trunk	Protocol	Variant
T1	ISDN Primary Rate Interface (PRI)	DMS 100	n/a
		DMS 250	n/a
		NI-2	BellCore National ISDN
			5ESS
			GTD5
		4ESS	n/a
		IDA-P	
		XNET	Hybrid
	QSIG	QSIG	ISO
	T1/D4	Digital CO	n/a
		Digital DID	n/a
		Digital E&M	n/a
	MSDN/DPNSS	MSDN/DPNSS	n/a
E1	ISDN Primary Rate Interface (PRI)	Euro ISDN	Euro-Standard
			Euro-Numeris
			Euro-Cayman
			Telecom Italia
	XNET		Hybrid
	QSIG	QSIG	ISO
			ETSI
	MSDN/DPNSS	MSDN/DPNSS	n/a

Table 10: Dual T1/E1 Framer and T1/E1 Combo Specifications

	T1 Links	E1 Links
Channels	23 B channels and 1 D channel per ISDN PRI or QSIG link 24 B channels per T1/D4 link	30 B channels and 1 D channel per ISDN PRI or QSIG link
Maximum Line Length	200 m (655 ft.)	200 m (655 ft.)
Line Impedance	100 ohms	75 or 120 ohms

Pin Allocations

Table 11: Dual T1/E1 Framer Pin Allocations

Pin Number	Signal	
	Network Termination (Default)	Line Termination
1	Rx Ring	Tx Ring
2	Rx Tip	Tx Tip
3	–	–
4	Tx Ring	Rx Ring
5	Tx Tip	Rx Tip
6	–	–
7	–	–
8	–	–

Note: Network and Line Termination settings are software-controlled.

T1/E1 Combo Card

Description

The T1/E1 Combo MMC combines trunking and DSP functionality on a single card. The T1/E1 Combo card provides for resiliency. To use resiliency, you must have two 3300 ICPs running 3300 Release 7.0 software (or later) and a T1/E1 trunk connected to both ICPs. The trunk can fail over to the secondary ICP in the event of a primary ICP failure.

The digital trunk port can be configured as a T1 interface (1.544 Mbps) that provides 24 B-channels for T1/D4 and 23 B-channels for ISDN PRI or QSIG. The DSP provides resources for CLASS tone generation, Record-a-Call conferences, DMTF receivers, voice compression, and voice echo cancellation.

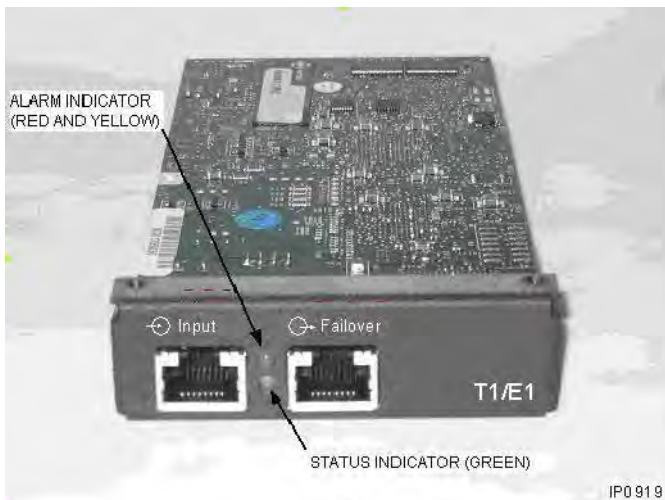


Figure 15: T1/E1 Combo Card

Specifications

Refer to Table 9, “T1/E1 Framer Supported Protocols and Variants,” on page 37 and Table 10, “Dual T1/E1 Framer and T1/E1 Combo Specifications,” on page 37.

Pin Allocations

Table 12: T1/E1 Combo Card Pin Allocations

Pin Number	Signal	
	Network Termination (Default)	Line Termination
1	Rx Ring	Tx Ring
2	Rx Tip	Tx Tip
3	–	–
4	Tx Ring	Rx Ring
5	Tx Tip	Rx Tip
6	–	–
7	–	–
8	–	–

Note: Network and Line Termination settings are software-controlled.

Quad Basic Rate Interface (BRI) Framer

Description

The Quad Basic Rate Interface (BRI) Framer MMC is a digital trunk interface that supports the direct connection of BRI trunks to the controller. The Quad BRI Framer is not supported in North America.

**Figure 16: Quad Basic Rate Interface (BRI) Framer**

The Quad BRI Framer MMC has four ports, each supporting a digital link. LEDs on the faceplate indicate the status of each link. For a description of LED status and alarm indications, refer to the *3300 ICP Technician’s Handbook*.

Each port may be configured as either a:

- T (trunk) interface for links from a BRI Central Office
- S (subscriber) interface for connecting up to eight BRI devices to the controller



Note: S interfaces support only basic call features such as calling number display for BRI devices. BRI call handling such as Hold or Transfer is not supported. BRI devices are not line-powered from the Quad BRI Framer.

The Quad BRI Framer requires a 300 MHz or faster processor.

The Quad BRI Framer MMC is a Field Replaceable Unit (FRU) that can be installed in any of the MMC sites in the front panel of the 3300 controller.

Specifications

Table 13: Quad BRI Framer MMC Specifications

Specification	Value
Channels	2 B-channels and 1 D-channel per link
Maximum Line Length	1 km (Point-to-Point) 250 m (Point-to-Multipoint) (See Note)

Note: In this table, Point-to-Multipoint (P2MP) refers to a physical P2MP configuration where more than one BRI set is connected to a single S interface. It does not refer to "logical" P2MP configurations such as DID trunks. P2MP is available for S interfaces only.

Pin Allocations

BRI connections require an 8-pin modular jack (RJ-45) on a shielded, twisted pair cable. Straight-through cables are required for "T" interfaces (to CO) and crossover cables (with 3 & 4 and 5 & 6 crossed at one end) for "S" interfaces (to Sets).

Table 14: Quad BRI Framer Pin Allocation

Pin Number	Signal
1	—
2	—
3	Tx+
4	Rx+
5	Rx-
6	TX-
7	—
8	—

AX and ASU II Specific Modules

Analog Line Cards (for AX and ASU II only)



Note: Analog Line Cards support DTMF signaling only. Pulse (rotary) dial signaling is not supported

4 + 12 Port Combo Card

- Four Loop Start (LS) trunks for analog connection to a central office
- 12 On-Premise Station (ONS) Lines for analog phones
- Four System Fail Transfer (SFT) relays that provide direct connection between an analog telephone and a Loop Start trunk in the event of a system or power failure
- LS trunks and ONS lines connect to the module using a 25-pair male D-type (Amphenol) connector.

ONS Cards

- 16 On-Premise Station (ONS) Lines for analog phones
- 24 On-Premise Station (ONS) Lines for analog phones

Protected ONS ports (ONSP) are available on the

- 4 + 12 Port Combo card (can be used on the ASU II and the AX).
- 24 port and 16 port ONS card (can be used on the ASU II and the AX).

The ONSP ports are suitable for off-premise applications and meet the requirements of 60950-01 and IEC 55024. Regular ONS ports are intended for on-premise applications only.

ONS lines connect to the module using a 25-pair female D-type (Amphenol) connector.

ONSP ports use the same loss plan settings as regular ONS ports. You require a TDM license to enable each port.

Both the 4 + 12 Port Combo cards and ONS cards are hot-swappable.

LS CLASS

The AX and ASU II support Custom Local Access Signaling Services (CLASS) on the LS trunks and ONS lines. CLASS allows the 3300 ICP system to pass Calling Line ID digits and CLASS name information to display sets that support Caller ID functionality. The AX/ASU II also supports ETSI signalling. The signalling type is set in the System Administration Tool.

AX/ASU II Specifications

Table 15: ONS Station Line Circuits

Attribute	AX/ASU II line cards
Battery Reversal ²	all regions
Constant Current	25 mA
DC Leakage Resistance Immunity	10 kohm
Dial Pulse Detection	No
External Loop Drive Capability (Ringing Range)	1200 ¹ ohm
Earth Recall detection	No
Ground Button detection	No
Ground Start detection	No
Loop Current Limit	25 mA (up to 1600 ohms, including 400 ohm set)
Loop Feed Type	constant
Loop status LED	per card
Low level diagnostics	Yes
Message Waiting Cadence	Hard-coded. 500 ms on/1500 ms off
Message Waiting Indication ³	Yes
DC Message Waiting Load Capability	2 sets supported (10 KOhm load per set)
DC Message Waiting Voltage	compat. with 90 V neon lamps (Strike voltage < 100 V) ⁴
Metering Generation	No
On-hook Transmission Capability ²	500 ms, current feed < 1 mA
Positive Disconnect	Yes
Ringing Frequency	20 Hz, 25 Hz, 50 Hz, balanced
Ringing Load Capability	<ul style="list-style-type: none"> • 16-port ONS card supports 2 REN (Ringing Equivalent Number) • 4 + 12 Port Combo Card supports 2 REN • 24-port ONSP card supports 3 REN
Ringing Type	balanced sinusoidal
Ringing Voltage (open cct)	55 Vrms
Timed Flash Detection	min. 100 ms

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Table 15: ONS Station Line Circuits (continued)

Attribute	AX/ASU II line cards
	<p>Note 1: Approximately 5.17 miles (8.28 km) over 22-gauge cable with 300 ohm set, or 3.25 miles (5.19 km) over 24-gauge cable with 300 ohm set, or 2 miles (3.2 km) over 26-gauge with 300 ohm set. -- Minimum 40 Vrms</p> <p>Note 2: Used for sending CLID.</p> <p>Note 3: DC voltage method and CLASS message.</p> <p>Note 4: The MWI signal provided by the ASU II and AX is intended to be used with phones that support 90V signalling.</p> <p>Note 5: The line circuit will switch between short loop (24V feed) and long loop (48V feed) at a total loop impedance of 700 ohms (including the set). On-hook feed is always 48V.</p>
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Analog Boards

Analog Main Board/Analog Option Board

Description

The MX/MXe and CX/CXi Analog Main Boards (AMB) provide embedded analog connectivity. The MX and CX/CXi can expand to support an Analog Option Board (AOB).

 **Note:** The MXe Server and the AX do not support the Analog Main Board or the Analog Option Board.

 **Note:** The AMB and AOB support DTMF signaling only. Pulse (rotary) dial signaling is not supported

The MX Analog Main Board (AMB) supports

- Six Loop Start (LS) trunks
- Two On-Premise (ONS) lines
- One Music On Hold (MOH) circuit
- One Loudspeaker Paging circuit.

The MX Analog Option Board (AOB) supports an additional

- Six Loop Start (LS) trunks
- Two On-Premise (ONS) lines.

The CX/CXi, CX/CXi II, and MXe Controller (PN 50005090) with Analog Main Board (AMB) Version III support

- Six Loop Start (LS) trunks
- Four On-Premise (ONS) lines, (first two ONS ports have additional electrical protection; they use ONS loss plan settings)
- Two Power Fail Transfer (PFT)/System Fail Transfer (SFT) ports
- One Music On Hold (MOH) circuit
- One Loudspeaker Paging circuit.

The MXe Controller (PN 50005080) does not support protection for the ONS ports.

The CX/CXi controller and MXe Analog Main Board (Version I and Version II) support

- Six Loop Start (LS) trunks
- Four On-Premise (ONS) lines
- Two Power Fail Transfer (PFT)/System Fail Transfer (SFT) ports
- One Music On Hold (MOH) circuit

- One Loudspeaker Paging circuit.

The CX/CXi Analog Option Board (AOB) supports an additional

- Six Loop Start (LS) trunks
- Four On-Premise (ONS) lines
- Two Power Fail Transfer (PFT)/System Fail Transfer (SFT) ports
- One Loudspeaker Paging circuit.

LS CLASS

Custom Local Area Signaling Services (CLASS) is supported on embedded LS trunks and ONS lines. CLASS allows the 3300 ICP system to pass Calling Line ID digits and CLASS name information to display sets that support Caller ID functionality.

ONS Lines

The ONS line circuits connect standard telephones with line loop resistances usually less than 400 ohms. The ONS line circuits are used to connect internal telephones close to the system. The ONS line circuit has the following features:

- On-hook signal transmission for CLASS function.
- Hardware ring trip with zero crossing.
- 48V tip and ring DC voltage in on-hook state.
- Off-hook detection by loop current.
- Software-controlled AC line and Balance impedance setting.
- First two ONS ports are protected (AMB Version III card only). Only the CX/CXi and MXe Controller (PN 50005090) support protection for these ONS ports.

Table 16: ONS Station Line Circuits for the AMB

Attribute	AMB (v1 to v3)
Battery Reversal ²	all regions
Constant Current	25 mA
DC Leakage Resistance Immunity	10 kohm
Dial Pulse Detection	No
External Loop Drive Capability (Ringing Range)	1200 ¹ ohm
Earth Recall detection	No
Ground Button detection	No
Ground Start detection	No
Loop Current Limit	25 mA (up to 1600 ohms (including 400 ohm set))
Loop Feed Type	constant

Table 16: ONS Station Line Circuits for the AMB (continued)

Attribute	AMB (v1 to v3)
Loop status LED	none
Low level diagnostics	Yes
Message Waiting Cadence	SW controlled. 300 ms on/1500 ms off
Message Waiting Indication ³	Yes
DC Message Waiting Load Capability	Not supported
DC Message Waiting Voltage	No
Metering Generation	No
On-hook Transmission Capability ²	500 ms, current feed < 1 mA
Positive Disconnect	Yes
Ringing Frequency	20 Hz, 25 Hz or 50 Hz, balanced
Ringing Load Capability	2 REN (Ringing Equivalent Number)
Ringing Type	balanced sinusoidal
Ringing Voltage (open cct)	55 V rms
Timed Flash Detection	min. 100 ms
Notes	
1.	5.17 miles (8.28 km) over 22-gauge cable with 300 ohm set, or 3.25 miles (5.19 km) over 24-gauge cable with 300 ohm set, or 2 miles (3.2 km) over 26-gauge with 300 ohm set— minimum 40 Vrms
2.	Used for sending CLID.
3.	CLASS message only.
4.	Supported on AMBv2 for CX only.
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LS Trunks

The analog boards interface with analog central office (CO) trunks on a -48 Vdc loop start (LS).

The LS trunk circuit has the following features:

- Ringing detection.
- On-hook signal reception for caller ID feature.
- Tip and ring voltage monitor.
- Software-controlled AC line impedance setting.
- Software-controlled audio gain settings in both transmit and receive path.
- Line reversal detection.

Power Fail Transfer (PFT)

The Power Fail Transfer (PFT) relays are activated by power loss (power fail transfer) or by software directed transfer (system fail transfer). The following events will close the relays:

- Failure of the controller

- Interruption of the system AC power
- A controller reset.

When the relays close, ONS 1 and ONS 2 on the AMB are automatically connected to the first two LS trunk circuits. After power is restored and communication is re-established with the controller, the relays open and the ONS and LS circuits function normally again.

When a system or network failure occurs, the controller checks for active calls on the ONS lines and will only switch the ONS phones when they are free. When the network recovers, the controller checks for loop current on the CO lines (active calls) and will only switch to normal operating mode when no loop current is detected. This prevents the dropping of any ongoing connection through the CO line during the recovery of the system.

To prevent dial pulses or hook flashes from triggering a switch to normal mode, loop current breaks shorter than 560 ms are ignored.

You should plan carefully where you want the two ONS ports to terminate within the network. If power is lost they will provide the only connectivity to the telephone network.

The two LS trunks do not have to be dedicated to support power fail transfer. You can place them in a trunk group and use them to route calls to the central office during normal system operation.

Music On Hold (AMB)

The MOH interface supports the following features:

- Transformer coupled input with DC blocking capacitor and 600 ohms AC input impedance.
- Limited signal level going onto the PCM stream.
- Fixed A to D gain.

Paging (AMB)

The Paging interface supports the following features:

- Transformer-coupled front end for audio signal with 600 ohms AC input impedance.
- DC load (as in an LS trunk) for 3rd party paging unit control.
- One FORM C relay for 3rd party paging unit control.
- Paging and answer-back audio path can operate in full duplex mode.
- Fixed A to D gain and D to A gain.

Specifications

ONS Lines

Table 17: ONS Circuit Specifications

Parameter	Value
Number of Circuits per Card:	2 (MX) and 4 (CX/CXi)
Loop Detector Threshold:	2000 ohms
On-hook Tip/Ring Voltage	-48 Vdc nominal
External Loop Resistance	600 ohms maximum
Nominal Ringing Voltage	55 Vrms with 10 Vdc offset
External Loop Length:	
22 AWG (23 IWG)	12,350 ft. (3800 m) with 200 ohm phone
24 AWG (25 IWG)	7550 ft. (2300 m) with 200 ohm phone
26 AWG (27 IWG)	4875 ft. (1500 m) with 200 ohm phone

Table 18: ONS Circuit Impedance Values

Territory	Balance Network Setting (ONS/OPS Circuit Assignment form)	ONS Impedances		Ringing Frequency
		AC	Balance	
NA/LA	600	600 ohms	600 ohms	20 Hz
UK/EU (except for France)	Complex	270R+(750R 150nF)	270R+(750R 150nF)	25 Hz
France	Complex	270R+(750R 150nF)	270R+(750R 150nF)	50 Hz
Australia	Complex	220R+(820R 120nF)	220R+(820R 120nF)	25 Hz
New Zealand	Complex	300R+(1000R 220nF)	370R+(620R 310nF)	25 Hz
China	Complex	200R+(560//100nF)	200R+(560//100nF)	25 Hz
Brazil	Complex	900R	900R+(50nF)	20 Hz
Notes: UK/EU parameters apply to Germany, Italy, Netherlands, Portugal, and Spain.				

Protected ONS Lines

Protected ONS ports (ONSP) are available on

- ports 1 and 2 on the CX/CXi Controller with AMB Version III
- ports 1 and 2 on the MXe Controller (PN 50005090) with AMB Version III.

The ONSP ports are suitable for off-premise applications, and meet the requirements of 60950-01 and IEC 55-24. Regular ONS ports are intended for on-premise applications only.

ONSP ports use the same loss plan settings as regular ONS ports.

LS Trunks**Table 19: LS Trunk Signaling Protocols**

AMB/AOB	LS Protocol
North America (NA) Latin America (LA)	TIA/EIA-464-C TIA/EIA-912
United Kingdom (UK)	UK Subscriber/Subsidiary Loop
United Kingdom (UK)	UK Loop Start Disconnect Clear
United Kingdom (UK) and Europe (EU)	CTR-21

Table 20: LS Trunk Specifications

Trunk Functions	Parameters		
Min. operating loop current	18 mA		
Max. operating loop current	100 mA		
Reversal detector	Detects CO battery polarity		
Loop detect for CO disc. (no battery)	< 2V across Tip and Ring		
Ring Detect Threshold	ASU	ASU II	AMB
for Ringing Frequency = 20 Hz	16 Vrms	30 Vrms	30 Vrms
for Ringing Frequency = 25 Hz	16 Vrms	25 Vrms	25 Vrms
for Ringing Frequency = 50 Hz	16 Vrms	20 Vrms	20 Vrms

Recommendations for Trunk Descriptor Settings

For best performance, analog trunks to the local exchange or Central Office should operate with an attenuation in the range of 0 dB to -8 dB. Higher attenuation will degrade the signal (both acoustic and DTMF dialing) and may make some connections, such as long-distance, difficult to use. Short loops provide the best performance.

The following trunk descriptors are recommended based on the amount of attenuation presented by the trunk line:

Table 21: Attenuation Levels for Short and Long CO Trunks

Trunk Category (CO Trunk Circuit Descriptor form)	Attenuation on Trunk Line
Short	0 dB to -3 dB
Long	-3 dB to -6 dB
Long (some additional signal loss will occur with lines of this length)	-6 dB to -8 dB Caution: Near maximum attenuation
Long (additional signal loss will occur with lines of this length; some connections will be difficult to use)	Greater than -8 dB Not acceptable
Extra Long (this setting is valid when used with AMB/AOB or AX/ASU II LS trunks) This setting should only be used in situations where the attenuation on the trunk line is greater than -8 dB and the trunk is presenting usability problems. This connection provides additional gain with respect to the Long setting, but this additional gain is only applied on the signal transmitted from the CO to the ICP. This setting is identical to the Long setting for signals transmitted from the ICP to the CO.	Greater than -8 dB Not acceptable
Note: Use the LSMeasure Tool to determine the line settings for Loop Start (LS) trunks that are connected to an Analog Board in the controller, to a Universal ASU, or to an ASU II. Refer to the 3300 ICP Technician's Handbook or the System Administration Tool online help for details.	

For non-loaded loops, Bell (NA) recommends the following wire gauges:

Table 22: Recommended Trunk Lengths by Wire Size

Wire Size	Length Limit
26 AWG	15000 ft (~5 km) ~0.53 dB/1000 ft (~1.6 dB/km)
24 AWG	
22 AWG	18000 ft (~5.8 km)
19 AWG	
Note: 26 AWG = 0.4mm 22 AWG = 0.6mm	

Recommendations for North American LS Trunks

The information in the following table is based on North American transmission specifications and is provided for North American installations. Other regions or countries will have similar specifications; refer to region- or country-specific specifications when installing product in regions other than North America.

For best performance, analog trunks should meet or exceed the “acceptable” values in the following table. If an analog trunk fails to meet the “acceptable” values the issue should be addressed with the service provider.

The values specified for Circuit Noise, Power Influence and 3 kHz Flat Circuit Noise assume a transmission level of 0 dB. For interface transmission levels other than 0 dB, the specified values should be shifted by a value that corresponds to the difference between the transmission level at that interface and 0 dB.

Table 23: Recommended Transmission Specifications for North American LS Trunks

Table 24:

Transmission Quality	Circuit Noise (dB _{RC})	2 kHz Flat Circuit Noise (dB _{RC3kHz})	Power Influence (dB _{RC})	Circuit Balance (dB)	Circuit Loss (dB)	Loop Current (mA)
Acceptable	≤20	≤40	≤80	≥60	≤6	≥23
Marginal	20-23	40-60	80-90	50-60	6-8	18-23
Unacceptable	≥25	≥60	≥90	≤50	≥8	≤18
dB _{RC} : Decibels above Reference Noise with C-message weighting. dB _{RC3kHz} : Decibels above Reference Noise with 3 kHz flat noise weighting.						

Recommendations for UK LS Trunks

This following information is only relevant for installations in the UK:

- When connecting the 3300 ICP to Local Exchange lines via LS trunks it is important that the correct line type be used.

- The installer or system administrator should request that the Telco (e.g. BT), or carrier, provide trunks that are compatible to System X line type '0' (Subscriber lines) or line type '3' (business PBX/PABX lines).
- Both types of lines will work satisfactorily with the 3300 ICP, however line type '3' is the preferred line type for connecting a PBX/PABX.

LS Trunk Impedance Characteristics

The following tables provide the impedance values for each Balance Network Setting option (CO Trunk Circuit Descriptor form) depending on the country variant of the system.

 **Note:** "Non-IP" impedance values apply to trunks that are not connected to an IP port; and "IP" values apply to trunks that are connected to an IP port.

Table 25: Australia: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	200R+ (820R 120nF)	200R+ (820R 120nF)	200R+ (820R 120nF)	200R+ (820R 120nF)
TBR21	Same as "National Complex"	Same as "National Complex"	Same as "National Complex"	Same as "National Complex"
Alternate Complex	Same as "National Complex"	Same as "National Complex"	Same as "National Complex"	Same as "National Complex"
Spares 1, 2, 3, and 4	600	600	600	600

Notes: Note: No difference between settings for IP or non-IP connections.

Table 26: Brazil: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	900	350R+(1000R 210nF)	600	0R+(800R 50nF)
TBR21	600	Same as "National Complex"	600	Same as "National Complex"

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
Alternate Complex	600	Same as "National Complex"	600	Same as "National Complex"
Spare 1	600	600	600	600
Spares 2, 3, and 4	600	600	600	600

Table 27: China: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	220R+ (680R 100nF)	220R+ (680R 100nF)	220R+ (680R 100nF)	220R+ (680R 100nF)
TBR21	Same as "National Complex"			
Alternate Complex	Same as "National Complex"			
Spares 1, 2, 3, and 4	600	600	600	600

Notes: Note: No difference between settings for IP or non-IP connections.

Table 28: Europe: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	Same as "TBR21"	Same as "TBR21"	Same as "TBR21"	Same as "TBR21"
TBR21	270R+ (750R 150nF)	270R+ (750R 150nF)	270R+ (750R 150nF)	270R+ (750R 150nF)
Alternate Complex	Same as "TBR21"	Same as "TBR21"	Same as "TBR21"	Same as "TBR21"

Table 28: Europe: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
Spares 1, 2, 3, and 4	600	600	600	600

Notes: Notes:

- No difference between settings for IP or non-IP connections.
- EU countries: France, Germany, Italy, the Netherlands, Portugal, and Spain.

Table 29: New Zealand: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	370R+ (620R 310nF)	370R+ (620R 310nF)	370R+ (620R 310nF)	370R+ (620R 310nF)
TBR21	Same as "National Complex"			
Alternate Complex	Same as "National Complex"			
Spares 1, 2, 3, and 4	600	600	600	600

Notes: Note: No difference between settings for IP or non-IP connections.

Table 30: North America: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	600	350W + (1000Ω//210nF)	600	350W + (1000Ω//210nF)

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Table 30: North America: LS Trunk Impedance Values (continued)

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
TBR21	600	350W + (1000Ω//210nF)	600	MX and AMB/AOB V1: 100W + (1000Ω//45nF) AMB/AOB V2/V3, ASU II and AX: 100W + (1050Ω//60nF)
Alternate Complex	600	350W + (1000Ω//210nF)	600	100W + (1400Ω//130nF)
Spare 1 for MX and 64AMBV1 hardware	600	350W + (1000Ω//210nF)	600	MX and AMB/AOB V1: 100W + (1600Ω//33nF) AMB/AOB V2/V3, ASU II and AX: 100W + (1800Ω//10nF)
Spare 1 for 64AMB / AOBV2 hardware	600	350W + (1000Ω//210nF)	600	MX and AMB/AOB V1: 100W + (1600Ω//33nF) AMB/AOB V2/V3, ASU II and AX: 100W + (1800Ω//10nF)
Spare 2	600	350W + (1000Ω//210nF)	600	130Ω + (1500Ω//165nF)
Spare 3	600	600	600	10Ω + (1000Ω//8nF)
Spare 4	600	600	600	600
Notes: Notes				
<ul style="list-style-type: none"> The 600 ohm setting is most often used for very short connections, such as those behind a PBX, IAD or similar device. National Complex matches most unloaded central office lines. It is the most commonly used setting. 				
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Table 31: Latin America: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	600	350R+(1000R 210nF)	600	370R+(1000R 210nF)
TBR21	600	Same as "National Complex"	600	470R+(800R 150nF)

Table 31: Latin America: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
Alternate Complex	600	Same as "National Complex"	600	$560R + (1500R 330nF)$
Spare 1	600	600	600	600
Spares 2, 3, and 4	600	600	600	600

Notes: Notes:

- The 600 ohm setting is most often used for very short connections, such as those behind a PBX, IAD or similar device.
- National Complex matches most unloaded central office lines. It is the most commonly used setting.

Table 32: UK: LS Trunk Impedance Values

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values			
	Non-IP		IP	
	AC	Balance	AC	Balance
600	600	600	600	600
National Complex	$370R + (620R 310nF)$			
TBR21	$270R + (750R 150nF)$			
Alternate Complex	Same as "National Complex"			
Spares 1, 2, 3, and 4	600	600	600	600

Notes: Note: There is no difference between settings for IP and non-IP connections.

Music on Hold and Paging Specifications

Music On Hold



Note: Music on Hold is not supported on the ASU II.

Table 33: MOH Electrical Specifications

Input impedance	600 ohms nominal
Maximum input voltage	SELV limits
Maximum input audio level without clipping	0.4 Vrms (mono input)/0.2 Vrms (each stereo input), THD @ -40 dB
Maximum PCM level	-15 dBm

Paging



Note: Paging is not supported on the ASU II.

Table 34: Paging Electrical Specifications

AC input impedance	600 ohms nominal
DC load	300 to 100 ohms for loop current 20 mA to 90 mA
Maximum DC current	90 mA with PAGE1 and PAGE2 leads
Maximum input voltage	SELV limits to all connections
A to D gain	+3 dB
D to A gain	-3 dB
D to D loss	> 25 dB @ 1 kHz
Maximum relay rating	0.5 A 40 Vac, 2 A 30 Vdc

Pin Allocations

MX Line and Trunk Connector

Analog lines and trunks are connected to the MX controller using a 25-pair male Amphenol-type connector.

Table 35: Amphenol Line/Trunk Connector Pin Allocation

Pin Number	Signal	Pin Number	Signal	Board
1	PFT_LN_T1	26	PFT_LN_R1	Main
2	PFT_LN_T2	27	PFT_LN_R2	
3	LN_TIP3	28	LN_RING3	Option
4	LN_TIP4	29	LN_RING4	

Table 35: Amphenol Line/Trunk Connector Pin Allocation (continued)

Pin Number	Signal	Pin Number	Signal	Board
5	–	30	–	–
6	–	31	–	–
7	–	32	–	–
8	–	33	–	–
9	–	34	–	–
10	–	35	–	–
11	PFT_TK_T1	36	PFT_TK_R1	Main
12	PFT_TK_T2	37	PFT_TK_R2	
13	TK_TIP3	38	TK_RING3	
14	TK_TIP4	39	TK_RING4	
15	TK_TIP5	40	TK_RING5	
16	TK_TIP6	41	TK_RING6	
17	TK_TIP7	42	TK_RING7	Option
18	TK_TIP8	43	TK_RING8	
19	TK_TIP9	44	TK_RING9	
20	TK_TIP10	45	TK_RING10	
21	TK_TIP11	46	TK_RING11	
22	TK_TIP12	47	TK_RING12	
23	–	48	–	–
24	–	49	–	–
25	–	50	–	–

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CX/CXi and MXe Line and Trunk Connector**Table 36: RJ-11 Line/Trunk Connector Pin Allocation**

Port	Pin Number	Function
LS 1 - 6	3	Ring
	4	Tip
ONS 1 - 4	3	Ring
	4	Tip
ONS 3 - 4	2	Contact sensor
	5	Contact sensor

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Table 36: RJ-11 Line/Trunk Connector Pin Allocation (continued)

Port	Pin Number	Function
Relay 1/2 (not used)	3	RLY1_Common
	4	RLY1_NO (normally open)
	6	RLY1_NC (normally closed)
	2	RLY2_Common
	5	RLY2_NO (normally open)
	1	RLY2_NC (normally closed)
Paging	3	Paging signal
	4	Paging signal
	6	Not used
	2	Paging relay common
	5	Paging relay NO (normally open)
	1	Paging relay NC (normally closed)

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Music On Hold Connector

The Music On Hold port uses a 3.5 mm stereo jack for input-signal connection. It will also accept a 3.5 mm mono plug.

Table 37: MOH Connector

Conductor	Signal
SHIELD	MOH_COM
RING	MOH_1
TIP	MOH_2

Note: The two input signals are equivalent to the left and right channel signals from a stereo source and are combined internally into a single channel.

Paging Connector

Table 38: Paging Connector

Pin Number	Signal
1	Common contact
2	Normally closed contact
3	Normally open contact
4	Page1 (Tip)
5	Page2 (Ring)
6	No connection
7	Not used
8	Not used

Table 38: Paging Connector

Pin Number	Signal
Note: The Paging port is an 8-pin RJ-45 connector on the rear panel of the MX controller. The paging port has a tip/ring pair for audio and contact closures for zone control. The normally closed contact opens when paging and the normally open contact closes when paging.	

Application Processor Card - APC-MXe (MXe Server)

Description

The Application Processor Card (APC-MXe) is an embedded PC card. It comes standard in the MXe Server, and runs the Mitel Communications Director. The APC-MXe card includes a battery that supplies the non-volatile RAM.

The Mitel Communications Director and the controller software will come pre-installed on one of the two redundant hard drives that come standard with the MXe Server. Note that the hard drives are connected to the APC-MXe rather than to the RTC, as is the case with other controllers.

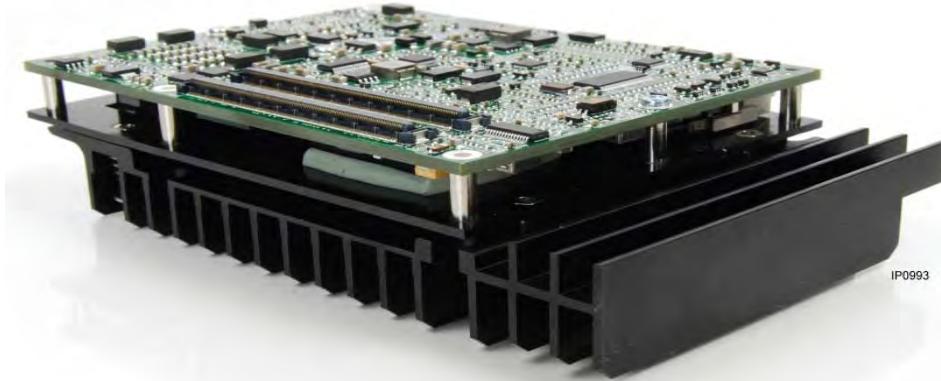


Figure 17: APC-MXe Card

Application Processor Card - APC-CX(i)

Description

The Application Processor Card (APC-CX(i)) is an embedded PC card installed in a CX or CXi controller. The APC-CX(i) hosts the Mitel Standard Linux (MSL) that can run:

- **Mobile Extension** - Enables the 3300 ICP users to twin their cell phone (or other external telephone connected to the PSTN) with their office extension. Once twinned, calls to the office extension ring both devices simultaneously until one or the other is answered or, if unanswered, forwarded to voice mail.
- **Teleworker Solution** - A secure teleworking solution for remote and home-based employees. It supports standard Mitel IP Phones.



Note: Each of the applications will be released with guidelines defining conditions, performance, and installation combinations.

For information on how to program and use software applications and services, refer to the MSL documentation at Mitel OnLine.

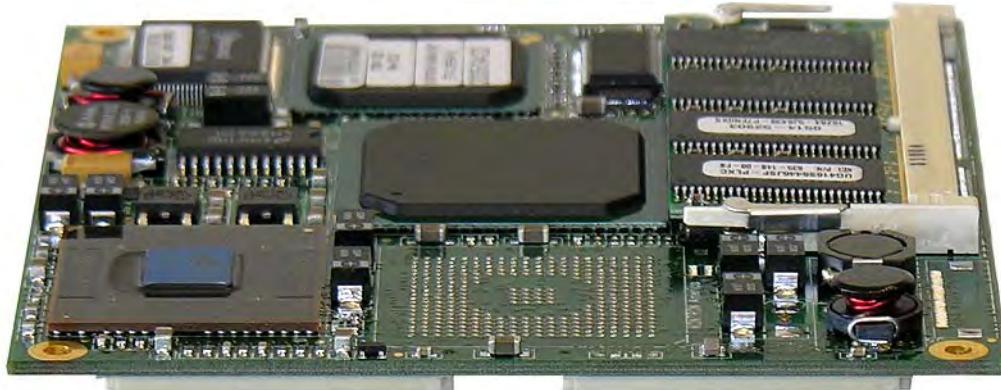


Figure 18: APC-CX(i) Card

The Application Processor Card requires a dedicated hard drive. For installation details, see the *3300 ICP Technician's Handbook*.

APC-CX(i) II Assembly

Description

The APC-CX(i) II Assembly installs in the CX(i) II to provide a Mitel Standard Linux (MSL) Server-based platform for hosting software applications such Teleworker Solution, Mobile Extension, and Mitel Live Business Gateway.

The CX(i) II variant of the APC features several performance improvements, including a more powerful 1.7 GHz Dual Core processor with 4GB RAM and a faster SATA hard disk drive.

Other improvements include:

- Simplified network connection – No dedicated LAN connection is required for the CX II since it has a built-in L2 switch to service all internal devices requiring network access.
- Simplified installation – the new APC-CX(I) Assembly comes mounted on a carrier board for easy installation—simply install the assembly in the controller and connect the power and hard disk drive cables.

Four connectors on the back panel of the CX(i) II provide access to the APC-CX(i) Assembly for maintenance and configuration:

- a serial (RS-232) console port – used to install and set up the Mitel Standard Linux (MSL) console. Requires a VT-100 terminal or terminal emulator program.
- two USB 2.0 ports for software upgrades via flash drive or other media storage device.
- a VGA output connector – used to connect a monitor for installation and debugging of APC. (Alternative to using RS-232 console port.)

See the Technician's Handbook for installation instructions. For information on programming and using APC-hosted software applications and services, refer to the Mite Applications Suite (MAS) documentation at Mitel OnLine.



Note: The APC for the first generation CX(i) is not compatible with the CX(i) II.

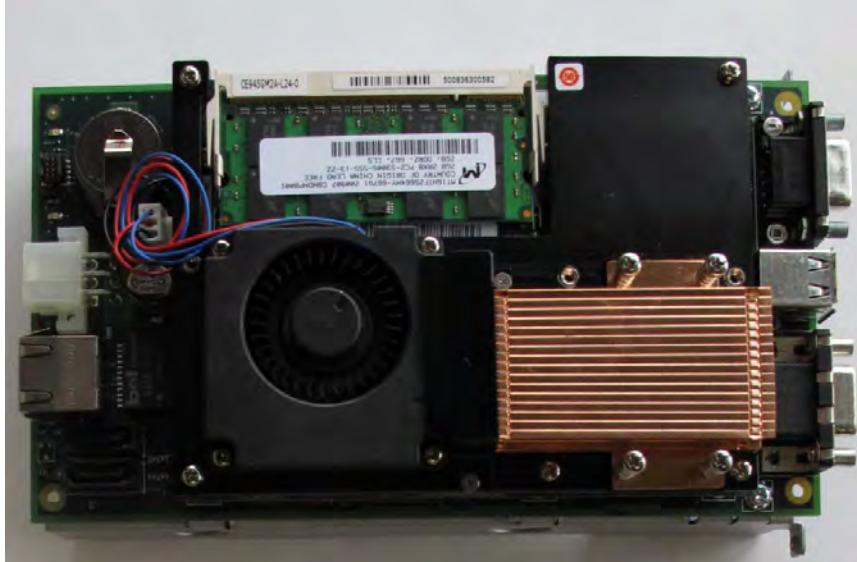


Figure 19: APC-CX(i) II Assembly



CHAPTER 3

SERVICES UNITS AND GATEWAYS

Network Services Units

Description

Mitel Network Services Units (NSUs) provide connectivity to digital trunks for public or private networks.

- NSUs are designed to be installed on a desktop, stacked with other stackable data equipment (including controllers and ASUs), or mounted in a 19" rack or on a wall using brackets supplied with the unit.



Note: The CX/CXi and CX/CXi II Controllers and MXe Server do not support Network Services Units. The AX Controller only supports R2 NSUs. You can connect up to two R2 NSUs to the AX Controller.

There are three variants of NSUs:

- Universal Network Services Unit (NSU)
- R2 Network Services Unit (NSU)
- BRI Network Services Unit (NSU).

Universal Network Services Unit

The Universal NSU provides T1 or E1 connectivity and supports up to two T1 or E1 links per unit. The protocols supported by the T1 interfaces are

- T1 CAS - Digital E&M, Digital CO, Digital DID
- T1 CCS - Primary Rate ISDN (4ESS, DMS 100, DMS 250, NI-2, NI-2-5ESS, NI-2-GTD5, IDA-P), XNET over PRI, QSIG, and MSDN/DPNSS.

The protocols supported by the E1 interfaces are

- QSIG, Euro ISDN, XNET over PRI, DASS II, and MSDN/DPNSS



Note: Both interfaces must be either T1 or E1 and both must be T1 CAS or DPNSS or DASS II or PRI/QSIG. For T1/D4 and PRI/QSIG, you can mix the variants on each interface. For example, on T1/D4 you can mix the types on each interface (DID, CO, E&M) and for PRI/QSIG you can run different protocols for the signalling types.

The Universal NSU connects to a 3300 ICP Controller through a fiber optic cable. Additional digital trunk capacity can be added to the 3300 ICP by chaining two NSUs together. NSUs are chained together by connecting a Category 5 crossover cable from a Copper Interface Module (CIM) port on one NSU to a CIM port on the other.

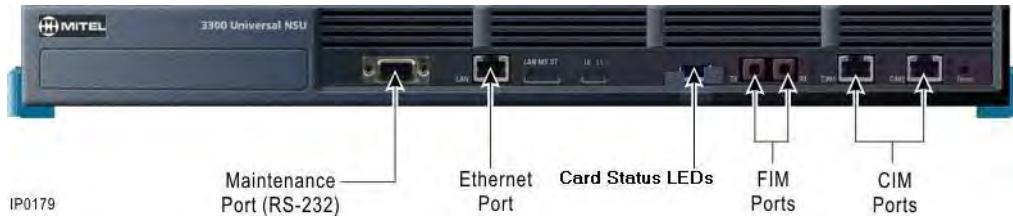


Figure 20: Universal Network Services Unit Front Panel

The Universal NSU front panel contains:

- RS-232 serial port (DB-9 connector to a PC) for maintenance purposes such as field installation, database upgrade, access to logs, and modem connection for remote access
- Ethernet port (RJ-45 connector) for administration with IMAT
- Two FIM ports - 820nm multimode only (1 Tx, 1 Rx)
- Two CIM ports
- Faceplate LEDs
- Reset button.

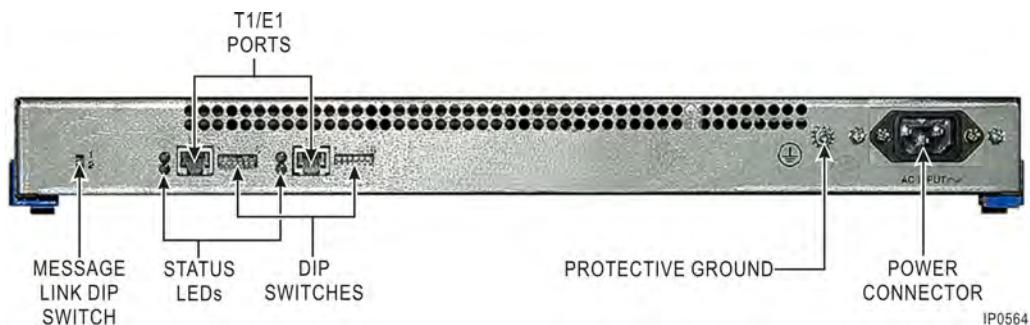


Figure 21: Universal Network Services Unit Rear Panel

The Universal NSU rear panel consists of the following components:

- Message Link DIP switch for designating a unit number (1 or 2) when two NSUs are chained together
- Two T1/ E1 ports for network connection
- Two T1/ E1 port status LEDs
- Two T1/ E1 port DIP switch complexes
- Protective ground for grounding the chassis
- Standard Male IEC AC input power connector.

R2 Network Services Unit

R2 is a protocol converter that allows the R2 NSU to access an R2 National Public Switched Telephone Network (PSTN) using MF-R2 digital trunk signaling. The 3300 ICP also receives and processes Calling Line Identification (CLI) and allows the information to be displayed on the user's telephone display screen. The R2 NSU supports two E1 links.

The R2 NSU supports the CCITT Blue Book, Volume VI, Fascicle VI.4, Specifications of Signaling System R2, Recommendations Q.440 to Q.490 (with the exception of Echo Suppression (Q.479), Test Calls (Q.490) and international signals).

The R2 NSU connects to a 3300 ICP Controller through a fiber optic cable. Additional digital trunk capacity can be added to the 300 ICP by chaining two NSUs together. NSUs are chained together by connecting a Category 5 crossover cable from a Copper Interface Module (CIM) port on one NSU to a CIM port on the other.

The R2 NSU converts the following:

- Incoming MF-R2 signals from the PSTN into Digital Private Network Signaling System (DPNSS) signals for the system
- Outgoing DPNSS signals from the system into MF-R2 signals for the PSTN.

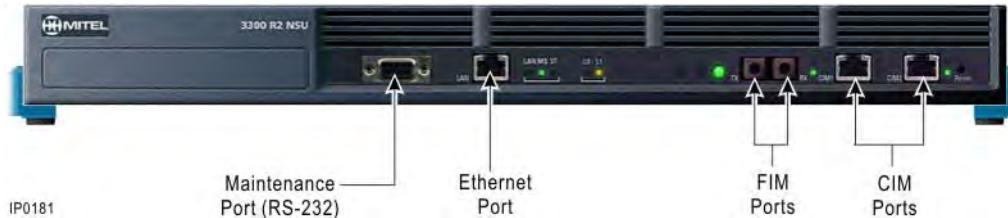


Figure 22: R2 Network Services Unit Front Panel

The R2 NSU front panel consists of the following components:

- RS-232 serial port (DB-9 connector to a PC) for maintenance purposes such as field installation, database upgrade, access to logs, and modem connection for remote access
- Ethernet port (RJ-45 connector) for future use
- Two FIM ports - 820nm multimode only (1 Tx, 1 Rx)
- Two CIM ports
- Faceplate LEDs
- Reset button.

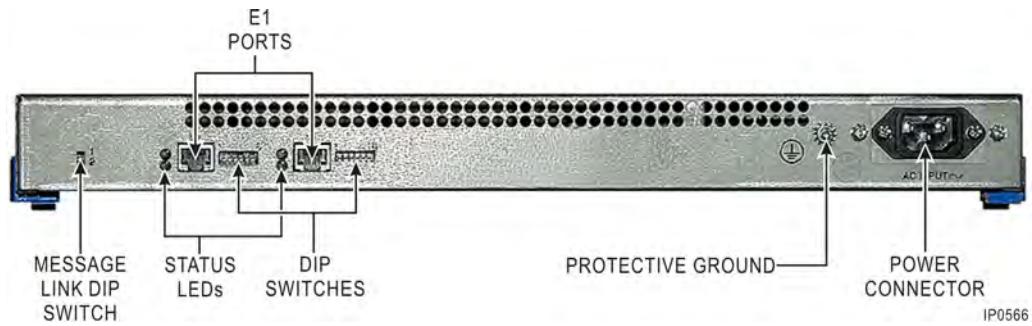


Figure 23: R2 Network Services Unit Rear Panel

The R2 NSU rear panel consists of the following components:

- Message Link DIP switch for designating a unit number (1 or 2) when two NSUs are chained together
- Two E1 ports for network connection
- Two E1 port status LEDs
- Two E1 port DIP switch complexes
- Protective ground for grounding the chassis
- Standard Male IEC AC input power connector.

Basic Rate Interface Network Services Unit

The BRI NSU provides connectivity for Basic Rate ISDN (BRI) transport of both data and voice traffic. This unit is available in North American and European variants. The North American variant supports user-side interface. The European variant supports both network and user-side interfaces.

The BRI NSU supports 15 BRI U-interfaces per unit. It does not connect directly to a 3300 ICP controller, but rather to the Universal NSU through a copper cable.

Fifteen interfaces are programmed for line support in the NA product and line or trunk support in the UK version. The BRI NSU protocols are

- Euro-ISDN 2B+D, Basic Rate Interface
- North American National ISDN-1
- North American National ISDN-2.



Note: UK BRI will drive power to the BRI circuits; NA BRI will not.

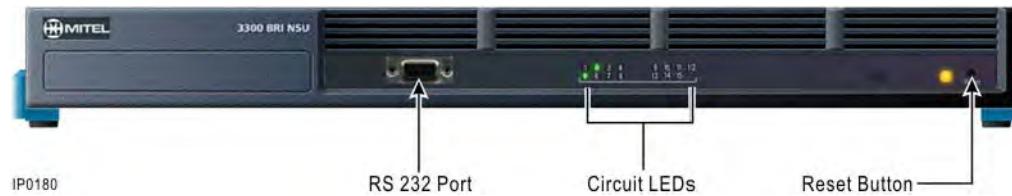


Figure 24: BRI Network Services Unit Front Panel

The BRI NSU front panel consists of the following components:

- RS-232 serial port (DB-9 connector) for installation, configuration, and maintenance
- BRI Circuit LEDs
- CEPT link Status LED
- Power LED
- Reset button.

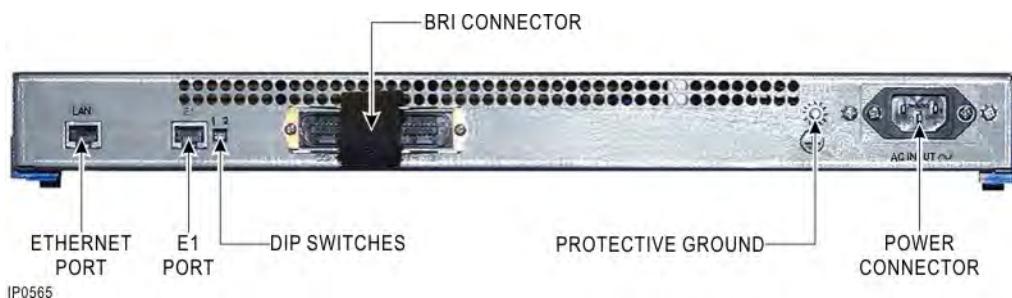


Figure 25: BRI Network Services Unit Rear Panel

The BRI NSU rear panel consists of the following components:

- Ethernet port (RJ-45 connector) for future use
- E1 port to connect to an NSU running E1 DPNSS
- E1 port DIP switches
- BRI connector (25-pair male D-type)
- Protective ground for grounding the chassis
- Standard Male IEC AC input power connector.



Note: UK BRI will drive power to the BRI circuits; the NA BRI will not.

DIP Switch Settings

Universal and R2 NSU DIP Switch Settings

Table 39: Message Link DIP Switch Settings

DIP Switch	Use	Notes
Rear panel, left side	Primary NSU	Set to 1 (up). Connected to the controller.
	Secondary NSU	Set to 2 (down). Connected to another NSU.

Table 40: T1/E1 Ports DIP Switches Defined

DIP Switch	Use	Notes
1	Tx Ground	Ground when down; floating when up.
2	Rx Ground	Ground when down; floating when up.
3	Impedance selector #1	120 ohm (enabled when down)
4	Impedance selector #2	100 ohm (enabled when down)
5	Impedance selector #3	75 ohm (enabled when down)
6	LT/NT selector	Up for NT; down for LT.

Table 41: T1/E1 Ports DIP Switch Settings

Impedance	Trunk Mode	1 Tx Gnd	2 Rx Gnd	3 120 ohm	4 100 ohm	5 75 ohm	6 LT/NT (Note 2)
100	T1 (T1/D4)	Up	Up	Up	Down	Up	Up/Down
120	E1 (PRI)	Up	Up	Down	Up	Up	Up/Down
75	E1 (R2)	Note 1	Note 1	Up	Up	Down	Up/Down

Note 1: The **Ground** setting is site-dependent. Normally, Tx is grounded and Rx is not grounded, but that depends on which remote connection is grounded. These switches are used only with the coaxial adapter (BNC adapter required); leave up (floating) for twisted pair connection to the E1 port.

Note 2: See Table 46 on page 72 for T1 and E1 Connector Pin Allocation for setting dip switch 6, LT/NT.

BRI NSU DIP Switch Settings

Table 42: CEPT Mode - E1 Port DIP Switch Settings

DIP Switch	Use	Default	Notes
1	Tx Ground	Up	Ground when down; floating when up.
2	Rx Ground	Up	Ground when down; floating when up.

Note: This setting is site-dependent. Normally Tx is grounded and Rx is not grounded, but that depends on which remote connection is grounded. These switches are used only with the coaxial adapter; leave up (floating) with twisted pair connection. Not required for RJ-45 connector.

Pin Allocations

Table 43: CIM Port Connector

RJ-45 Connector Pin	Signal Name
1	RX+
2	RX-
3	TX+
4	Not used
5	Not used
6	TX-
7	Not used
8	Not used

Note: The BRI NSU is not equipped with CIM ports.

Table 44: Ethernet Connector

RJ-45 Connector Pin	Signal Name
1	TX+
2	TX-
3	RX+
4	Not used
5	Not used
6	RX-
7	Not used
8	Not used

Table 45: R2-232 Maintenance Connector

DB-9 Connector Pin	Signal Name
1	DCD (data carrier detector)
2	RXD (receive data)
3	TXD (transmit data)
4	DTR (data terminal ready)
5	GND
6	Not used
7	RTS (ready to send)
8	CTS (clear to send)
9	Not used

Table 46: T1 and E1 Connector Pin Allocation

RJ-45 Connector Pin	Signal Name	
	NT Mode (Switch-6 UP)	LT Mode (Switch-6 DOWN)
1	RX Ring	TX Ring
2	RX Tip	TX Tip
3	Not used	Not used
4	TX Ring	RX Ring
5	TX Tip	RX Tip
6	Not used	Not used
7	Not used	Not used
8	Not used	Not used

Lines or trunks are connected to the BRI Network Services Unit using a 25-pair D-type female (Amphenol) connector.

Table 47: BRI Connector Pin Allocation

Amphenol Connector Pin	Signal Name	Amphenol Connector Pin	Signal Name	Amphenol Connector Pin	Signal Name
1	T1	18	Not used	35	R10
2	T2	19	Not used	36	R11
3	T3	20	Not used	37	R12
4	T4	21	Not used	38	R13
5	T5	22	Not used	39	R14
6	T6	23	Not used	40	R15
7	T7	24	Not used	41	Not used
8	T8	25	Not used	42	Not used
9	T9	26	R1	43	Not used
10	T10	27	R2	44	Not used
11	T11	28	R3	45	Not used
12	T12	29	R4	46	Not used
13	T13	30	R5	47	Not used
14	T14	31	R6	48	Not used
15	T15	32	R7	49	Not used
16	Not used	33	R8	50	Not used
17	Not used	34	R9		

Analog Services Units

Description

Mitel Analog Services Units (ASUs) provide connectivity for analog trunks and telephones (On-Premise Station (ONS) and POTS) to the 3300 ICP system. There are three variants:

- Analog Services Unit II
- Analog Services Unit
- Universal Analog Services Unit.

The 3300 ICP system supports up to four Analog Services Units in any combination..

Table 48: Trunk Support by ASU Type

ASU Type	Number of Analog Ports Supported (ONS)	Number of LS Trunks Supported
ASU II	48	8
ASU	24	0
Universal ASU	24	4



Note: The ASUs (all variants) support DTMF signaling only. Pulse (rotary) dial signaling is not supported.



Note: The ASU II is supported in China and Brazil. The ASU and Universal ASU are not supported in China or Brazil.



Note: The ASU II supports LS CLASS trunks; however, the ASU and the Universal ASU do not support LS CLASS trunks.

Analog Services Unit II (ASU II)

The ASU II chassis supports up to 48 ONS phones or up to 8 LS trunks depending on how the unit is configured with peripheral cards. See “AX and ASU II Specific Modules” on page 41 for descriptions of modules you can use in the ASU II.

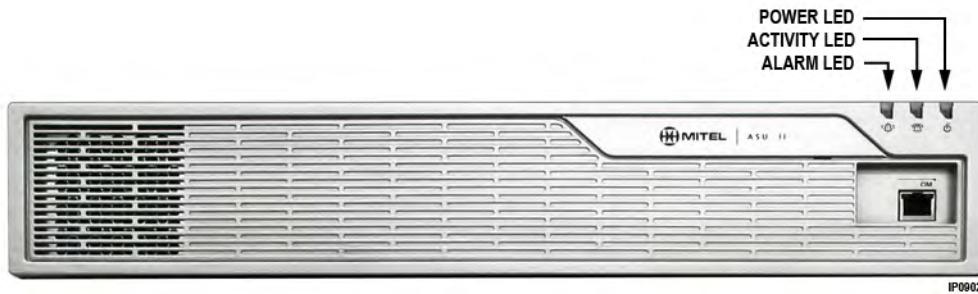


Figure 26: Analog Services Unit II Front Panel

The Analog Services Unit II front panel contains:

- Alarm, activity, and power LEDs
- One CIM port for connecting to the Controller.

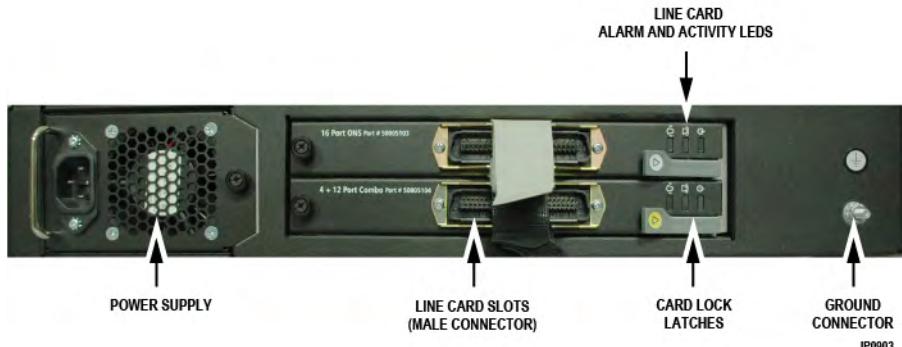


Figure 27: Analog Services Unit II Rear Panel

The Analog Services Unit II rear panel contains:

- Power supply and fan
- Two slots for analog line cards (see page 41)
- Protective ground for grounding the chassis.

Analog Services Unit

The ASU is the On-Premise Station (ONS) line unit. It supports up to 24 ONS phones. The unit does not support LS trunks, Music on Hold, or Loudspeaker paging.

Custom Local Access Signaling Services (CLASS) allows the 3300 ICP system to pass Calling Line ID digits and CLASS name information to ONS display sets that support Caller ID functionality.

CLASS trunks are not supported on the ASU.



Figure 28: Analog Services Unit Front Panel

The Analog Services Unit front panel provides

- 24 ONS circuit status LEDs
- One CIM port for connecting to the Controller
- CIM status LEDs.



Figure 29: Analog Services Unit Rear Panel

The Analog Services Unit rear panel provides

- Female 25-pair Amphenol trunk/line connector (ONS Tip/Ring or A/B circuits)
- Protective ground for grounding the chassis
- Input power connector (standard male IEC320 AC).

Universal Analog Services Unit

The Universal ASU is a combination unit that supports:

- 16 On-Premise Station (ONS) Lines for analog phones
- Four Loop Start (LS) trunks for analog connection to a central office
- Four Music On Hold ports (only one is software-supported) for connecting a MOH device
- Two Paging ports for connecting a loudspeaker paging unit
- Four System Fail Transfer (SFT) relays that provide direct connection between an analog telephone and a Loop Start trunk in the event of a system or power failure..



Note: CLASS trunks are not supported on the Universal ASU.

 **Note:** Custom Local Access Signaling Services (CLASS) allows the 3300 ICP system to pass Calling Line ID digits and CLASS name information to ONS display sets that support Caller ID functionality.



Figure 30: Universal Analog Services Unit Front Panel

The Universal Analog Services Unit front panel contains:

- 16 ONS circuit status LEDs
- Four loop start status LEDs
- One CIM port and status LEDs.

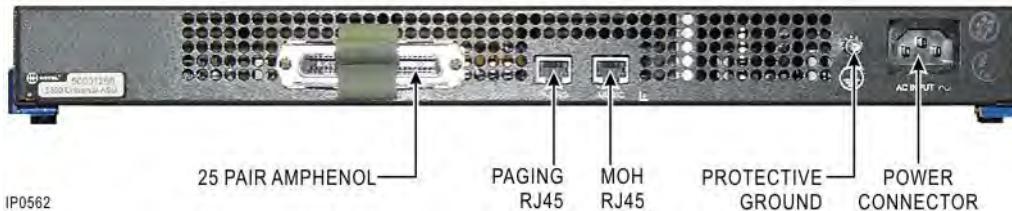


Figure 31: Universal Analog Services Unit Rear Panel

The Universal Analog Services Unit rear panel provides:

- Female 25-pair Amphenol trunk/line connector (LS and ONS Tip/Ring or A/B circuits)
- One paging connector (supports two paging ports)
- One music on hold (MOH) connector
- Protective ground for grounding the chassis
- Input power connector (standard male IEC320 AC).

Music On Hold (Universal ASU only)

The MOH interface provides four physical ports for Music on Hold. However, only one port (of ports 1 or 2) is supported through system software.

Each MOH port provides:

- 600 ohm input impedance
- Signal level overload protection as mandated by FCC part 68 on encoded analog content
- Dry Tip/Ring interface (no battery)

- Always active input (no external control required or provided).

The connection requires a cable with a 3.5 mm mono jack on one end and an 8-pin modular jack (RJ-45) on the other end. The RJ-45 plugs into the Music On Hold port on the rear panel of the Universal ASU; the 3.5 mm mono jack plugs into the output connector on the music source (for example, radio). If you use a stereo jack, short the left and right channels of the jack.

Table 49: Music on Hold Connector Pin Allocation

Pin Number	Signal	Pin Number	Signal
1	Tip 1	5	Ring 3
2	Ring 1	6	Ring 2
3	Tip 2	7	Tip 4
4	Tip 3	8	Ring 4

Note: Music on Hold can be assigned to either of the first two ports on a Universal ASU E&M card or to the E&M port on the Analog Main Board (AMB) (on a controller with embedded analog). Only one Music on Hold source is permitted per system.

Paging (Universal ASU only)

The paging interface provides two paging ports.

Each paging port is a transformer-coupled interface providing:

- 600 ohm input impedance
- Full duplex capability
- A complete 2/4 wire hybrid interface
- A balance impedance set at 600 ohms.

The two overhead paging outputs, in combination with their relay contacts, support two paging zones.

Table 50: ASU Paging Zones vs. Audio Circuit Numbers and Relay Positions

ASU Paging Zone Number	Paging Audio Circuit Number	Paging Circuit's Relay Position
1	1	Off
2	1	On
3	2	Off
4	2	On
0	1 & 2	Off & Off

Paging is accomplished by one of two methods:

- Zone control via outpulsed DTMF digits
- E&M trunk emulation using contact-closure control.

The Paging Connector Pin Allocation is shown in the following table.

Table 51: Paging Connector Pin Allocation

Pin	Signal	Zone
1	Tip	00
2	Ring	00
3	Common contact	00
4	Tip	01
5	Ring	01
6	Normally open contact	00
7	Common contact	01
8	Normally open contact	01

Note: The Paging port is a standard 8-pin modular RJ-45 connector located on the rear panel of the Universal ASU.

Note: Each paging port has a tip/ring pair for audio and a second tip/ring pair contact closures for zone control. The contact closes when paging on zones.

ASU II Transmission Standards

There is only one variant of the ASU II. Table 52 lists the transmission standards supported on the ASU II. Table 19, "LS Trunk Signaling Protocols," on page 49 lists the LS trunk signalling protocols supported on the ASU II.

Table 52: Supported Transmission Standards

Region	Transmission Standards
North America (NA) Latin America (LA)	TIA/EIA-912-A ANSI/EIA/TIA 464-C
United Kingdom (UK)	UK Subscriber/Subsidiary Loop UK Loop Start Disconnect Clear CTR-21
Europe (EU)	CTR-21 ETSI ES 202 020 "Harmonized Pan-European American loss and level plan for voice gateways to IP-based networks"
China	YD-344-90
Brazil	ANEXO Á RESOLUÇÃO # 390
Australia	AS/ACIF S003:2001 S002/S003
New Zealand	PTC220, PTC 109, PTC 207, PTC 217

Circuit Descriptions

On-Premise Station Lines

Table 53: ONS Station Line Circuits by ASU type

Attribute	ASU II ⁵	ASU
Battery Reversal ³	all regions	UK, LA and EU only
Constant current	25 mA	25 mA
DC Leakage Resistance Immunity	10 kohm	10 kohm
Dial Pulse Detection	No	No
External Loop Drive Capability (Ringing Range)	1200 ² ohm	600 ¹ ohm
Earth Recall detection	No	No
Ground Button detection	No	Yes
Ground Start detection	No	No
Loop Current limit	25 mA ⁶	25 mA ⁶
Loop Feed type	constant	constant
Loop status LED	per card	per circuit
Low level diagnostics	Yes	Yes
Message Waiting Cadence	See Table 62, "Message Waiting Parameters," on page 85	
Message Waiting indication ⁴	Yes	Yes
DC Message Waiting Load capability ³	2 sets ⁹ supported	2 sets ⁹ supported
DC Message Waiting voltage	compat. with 90 V neon lamps ⁸	compat. with 90 V neon lamps ⁸
Metering generation	No	No
On-hook Transmission capability ³	500 ms, current feed < 1 mA	Yes
Positive Disconnect	Yes	Yes
Ringing Frequency	Country-specific, see Table 18, "ONS Circuit Impedance Values," on page 48	
Ringing Load capability	2 REN ⁷	3 REN ⁷
Ringing type	balanced sinusoidal	unbalanced sinusoidal
Ringing voltage (open cct)	55 Vrms	65 Vrms
Timed Flash detection	min. 100 ms	min. 100 ms
Page 1 of 2		

Table 53: ONS Station Line Circuits by ASU type (continued)

Attribute	ASU II ⁵	ASU
Notes:		
1. Approximately one mile (1.5 km) of loop range over 26-gauge cable with 150 ohm set.		
2. Approximately 5.17 miles (8.13 km) over 22-gauge cable with 300 ohm set or 3.25 miles (5.19 km) over 24 gauge cable with 300 ohm set, or 2 miles (3.2 km) over 26 gauge cable with 300 ohm set - Minimum 20 Vrms		
3. Used for sending CLID		
4. CLASS message only.		
5. The MWI signal provided by the ASU II and the AX is intended to be used with phones that support 90 V signaling.		
6. Up to 1600 ohms (including 400 ohm set)		
7. REN = Ringing Equivalent Number		
8. Strike voltage < 100 V		
9. 10 Kohm per set		
Page 2 of 2		

Protected ONS Ports

Protected ONS ports (ONSP) are available on:

- the ONS/LS combo card (can be used on the ASU II and the AX)
- the 16 and 24 port ONS cards (can be used on the ASU II and the AX)
- ports 1 and 2 on the CX/CXi and CX/CXi II Controller with AMB Version III
- ports 1 and 2 on the MXe Controller (PN 50005090) with AMB Version III.

The ONSP ports are suitable for off-premise applications and meet the requirements of 60950-01 and IEC 55024. Regular ONS ports are intended for on-premise applications only. ONSP ports use the same loss plan settings as regular ONS ports.

Loop Start Trunks

Table 54: Loop Start Trunks by ASU Type

Attribute	ASU II	ASU
50 Hz Meter Pulse Detection	No	UK only
Loop Disconnect and Loop Reversal Detection	Yes	Yes
Incoming Ring Detection	Yes	Yes
Status LED	per card	per circuit

System Fail Transfer (SFT)

System Fail Transfer (SFT) relays are available on the

- Analog Main Board (AMB) for the CX/CXi, CX/CXi II, and MXe controllers

- Universal ASU, and
- ASU II or AX controller with a 4 + 12 Combo Card.

The AMB for the CX/CX, CX/CXi II, and MXe controllers provides two System Fail Transfer (SFT) relays. The Universal ASU and the Combo card each provide four System Fail Transfer (SFT) relays, one per LS trunk circuit. If any of the following events occur, the relays close:

- Failure of the 3300 ICP controller
- Interruption of the system AC power
- Universal ASU reset
- Loss of the CIM link between the 3300 Controller and ASU.

When the relays close, ONS ports are automatically connected to the LS trunk circuits. After power is restored and communication is re-established with the controller, the relays open and the ONS and LS circuits function normally. Any SFT or PFT calls in progress are not cut off. Relays are switched on a per-circuit basis after the termination of any SFT or PFT (Power Fail Transfer) call.

The System Fail Transfer ONS ports are physically mapped to the LS trunks as follows:

Table 55: ONS Port Circuit Assignment to LS Trunk Circuit

Universal ASU		ASU II or AX controller with 4 + 12 Combo Card		AMB in CX/CXi, CX/CXi II or MXe	
ONS Port Circuits	LS Trunk Circuits	ONS Port Circuits	LS Trunk Circuits	ONS Port Circuits (PLID)	LS Trunk Circuits (PLID)
13	1	1	1	4,1,1,1	4,1,1,5
14	2	2	2	4,1,1,2	4,1,1,6
15	3	3	3		
16	4	4	4		

You should plan carefully where you want the ONS ports to terminate within the network. If power is lost they will provide the only connectivity to the telephone network. The LS trunks do not have to be dedicated to support system fail transfer. You can place them in a trunk group and use them to route calls to the central office during normal system operation.

Pin Allocations

ASU II Line and Trunk Connector

ONS lines and LS trunks are connected using a 25-pair D-type (Amphenol) connector.

Table 56: 25-pair Connector Pin Allocation

Pin Number	Signal			Pin Number	Signal		
	24 Port ONS	16 Port ONS	4 + 12 Combo		24 Port ONS	16 Port ONS	4 + 12 Combo
1	ONS Ring 1	ONS Ring 1	ONS Ring 1	26	ONS Tip 1	ONS Tip 1	ONS Tip 1
2	ONS Ring 2	ONS Ring 2	ONS Ring 2	27	ONS Tip 2	ONS Tip 2	ONS Tip 2
3	ONS Ring 3	ONS Ring 3	ONS Ring 3	28	ONS Tip 3	ONS Tip 3	ONS Tip 3
4	ONS Ring 4	ONS Ring 4	ONS Ring 4	29	ONS Tip 4	ONS Tip 4	ONS Tip 4
5	ONS Ring 5	ONS Ring 5	ONS Ring 5	30	ONS Tip 5	ONS Tip 5	ONS Tip 5
6	ONS Ring 6	ONS Ring 6	ONS Ring 6	31	ONS Tip 6	ONS Tip 6	ONS Tip 6
7	ONS Ring 7	ONS Ring 7	ONS Ring 7	32	ONS Tip 7	ONS Tip 7	ONS Tip 7
8	ONS Ring 8	ONS Ring 8	ONS Ring 8	33	ONS Tip 8	ONS Tip 8	ONS Tip 8
9	ONS Ring 9	ONS Ring 9	ONS Ring 9	34	ONS Tip 9	ONS Tip 9	ONS Tip 9
10	ONS Ring 10	ONS Ring 10	ONS Ring 10	35	ONS Tip 10	ONS Tip 10	ONS Tip 10
11	ONS Ring 11	ONS Ring 11	ONS Ring 11	36	ONS Tip 11	ONS Tip 11	ONS Tip 11
12	ONS Ring 12	ONS Ring 12	ONS Ring 12	37	ONS Tip 12	ONS Tip 12	ONS Tip 12
13	ONS Ring 13	ONS Ring 13		38	ONS Tip 13	ONS Tip 13	
14	ONS Ring 14	ONS Ring 14		39	ONS Tip 14	ONS Tip 14	
15	ONS Ring 15	ONS Ring 15		40	ONS Tip 15	ONS Tip 15	
16	ONS Ring 16	ONS Ring 16		41	ONS Tip 16	ONS Tip 16	
17	ONS Ring 17			42	ONS Tip 17		
18	ONS Ring 18			43	ONS Tip 18		
19	ONS Ring 19			44	ONS Tip 19		
20	ONS Ring 20			45	ONS Tip 20		
21	ONS Ring 21		LS Ring 1	46	ONS Tip 21		LS Tip 1
22	ONS Ring 22		LS Ring 2	47	ONS Tip 22		LS Tip 2
23	ONS Ring 23		LS Ring 3	48	ONS Tip 23		LS Tip 3
24	ONS Ring 24		LS Ring 4	49	ONS Tip 24		LS Tip 4
25			N/C	50			N/C

ASU and Universal ASU Line and Trunk Connector

ONS lines and LS trunks are connected using a 25-pair male D-type (Amphenol) connector.

Table 57: 25-pair Connector Pin Allocation

Pin Number	Signal		Pin Number	Signal	
	Universal ASU	ASU		Universal ASU	ASU
1	ONS Tip 1	ONS Tip 1	26	ONS Ring 1	ONS Ring 1
2	ONS Tip 2	ONS Tip 2	27	ONS Ring 2	ONS Ring 2
3	ONS Tip 3	ONS Tip 3	28	ONS Ring 3	ONS Ring 3
4	ONS Tip 4	ONS Tip 4	29	ONS Ring 4	ONS Ring 4
5	ONS Tip 5	ONS Tip 5	30	ONS Ring 5	ONS Ring 5
6	ONS Tip 6	ONS Tip 6	31	ONS Ring 6	ONS Ring 6
7	ONS Tip 7	ONS Tip 7	32	ONS Ring 7	ONS Ring 7
8	ONS Tip 8	ONS Tip 8	33	ONS Ring 8	ONS Ring 8
9	ONS Tip 9	ONS Tip 9	34	ONS Ring 9	ONS Ring 9
10	ONS Tip 10	ONS Tip 10	35	ONS Ring 10	ONS Ring 10
11	ONS Tip 11	ONS Tip 11	36	ONS Ring 11	ONS Ring 11
12	ONS Tip 12	ONS Tip 12	37	ONS Ring 12	ONS Ring 12
13	ONS Tip 13	ONS Tip 13	38	ONS Ring 13	ONS Ring 13
14	ONS Tip 14	ONS Tip 14	39	ONS Ring 14	ONS Ring 14
15	ONS Tip 15	ONS Tip 15	40	ONS Ring 15	ONS Ring 15
16	ONS Tip 16	ONS Tip 16	41	ONS Ring 16	ONS Ring 16
17	LS Tip 1	ONS Tip 17	42	LS Ring 1	ONS Ring 17
18	LS Tip 1-1	ONS Tip 18	43	LS Ring 1-1	ONS Ring 18
19	LS Tip 2	ONS Tip 19	44	LS Ring 2	ONS Ring 19
20	LS Tip 1-2	ONS Tip 20	45	LS Ring 1-2	ONS Ring 20
21	LS Tip 3	ONS Tip 21	46	LS Ring 3	ONS Ring 21
22	LS Tip 1-3	ONS Tip 22	47	LS Ring 1-3	ONS Ring 22
23	LS Tip 4	ONS Tip 23	48	LS Ring 4	ONS Ring 23
24	LS Tip 1-4	ONS Tip 24	49	LS Ring 1-4	ONS Ring 24
25	N/C	N/C	50	N/C	N/C

CIM Port

The CIM ports require standard 8-pin modular jacks (RJ-45) consisting of 2 balanced signal pairs on a Category 5 Universal Twisted Pair (UTP) crossover cable. The twisted pairs are arranged as: 1,2: 3,6; 4,5; 7,8. Each tied pair is connected to a 75 ohm resistor. The following table lists the signal for each pin.

Table 58: CIM Port Pin Allocation

Pin Number	Signal	Pin Number	Signal
1	RX+	5	—
2	RX-	6	TX-
3	TX+	7	—
4	—	8	—

ASU II ONS Parameters

The ASU II ONS parameters are the same as those for the Analog Boards; please refer to Table 18, “ONS Circuit Impedance Values,” on page 48.

ASU and Universal ASU ONS Parameters

ONS Transmission Parameters

Table 59: Transmission Parameters

ASU variant	Input Impedance	Balance Impedance
NA	600 ohms	600 ohms
UK ¹	300R+(1000R 220nF)	300R+(1000R 220nF)
LA ²	600 ohms	600 ohms
EU ³	270R+(750R 150nF)	270R+(750R 150nF)

1. The UK ASU is used in the United Kingdom and New Zealand.
 2. The LA ASU is used in Latin America, including Brazil.
 3. The EU ASU is used in Australia, France, German, Italy, Netherlands, Portugal, and Spain.

ONS DC Supervision Parameters

Table 60: DC Supervision Parameters

DC Supervision	Parameters
Battery Feed	-30 Vdc feed, constant current set at 25 mA \pm 1 mA
Loop Resistance	600 ohms (includes set)
Loop-Detect Threshold	12 mA
Flash Detect	SW timed function from switch hook detector
Ground button detect threshold	13 mA Tip or Ring to ground in off hook state
Positive Disconnect	SW timed function that breaks loop current

ONS Ringing Parameters

Table 61: Ringing Parameters

Ringing	Parameters
Voltage	65 Vrms sine wave superimposed onto -48 Vdc
Frequency	20 Hz (NA/LA ¹) 25 Hz (UK ² /EU ³)
Trip Battery: Silent interval	-30 Vdc
Ring Interval	-50 Vdc
Number of bridged ringers	3
Max. bridged capacitance	3nF 15k ohms
Ring Trip detect time	HW detector response <100 ms HW ring trip overrides application of ringing signal
SW ring trip response time	Within 50 ms of switch hook detect
1. The LA ASU is used in Latin America (excepting Brazil). 2. The UK ASU is used in the United Kingdom and New Zealand. 3. The EU ASU is used in Australia, France, German, Italy, Netherlands, Portugal, and Spain.	

ONS Message Waiting Parameters

Table 62: Message Waiting Parameters

Message Waiting	Parameters
Voltage	-115 Vdc ± 5V dc
Source Impedance	Between 2k and 4K
MSW trip	SW control, interlocks with application of ringing
Flash Rate	Cadenced, SW controlled. 300 ms on/1500 ms off cont. AX and ASU II: hard-coded 500 ms on/1500 ms off

ASU II LS Trunk Parameters

The ASU II LS Trunk parameters are the same as those for the Analog Boards. The parameters for Analog Boards are detailed in the following tables:

- Table 19, “LS Trunk Signaling Protocols,” on page 49
- Table 20, “LS Trunk Specifications,” on page 50
- Table 21, “Attenuation Levels for Short and Long CO Trunks,” on page 50
- Table 22, “Recommended Trunk Lengths by Wire Size,” on page 51
- Table 25, “Australia: LS Trunk Impedance Values,” on page 52
- Table 27, “China: LS Trunk Impedance Values,” on page 53
- Table 28, “Europe: LS Trunk Impedance Values,” on page 53
- Table 29, “New Zealand: LS Trunk Impedance Values,” on page 54
- Table 30, “North America: LS Trunk Impedance Values,” on page 54

- Table 26, “Brazil: LS Trunk Impedance Values,” on page 52
- Table 32, “UK: LS Trunk Impedance Values,” on page 56

ASU LS Trunk Parameters

Trunk Functions	Parameters
Min. operating loop current	18 mA
Max operating loop current	100 mA (NA/LA) 60 mA (UK/EU)
Loop current limit	None (NA/LA) 60 mA (UK/EU)
Ring detector threshold	30 Vrms (NA/LA) 20 Vrms (UK/EU)
Reversal detector	Detects CO battery polarity
Loop-detect for CO disc. (no battery)	< 2V across Tip and Ring
Meter Pulse Detection	None (NA/LA/EU) 50 Hz longitudinal (UK)
<p>Notes: The NA variant is designed according to the performance standard EIA/TIA 464C. The UK Variant is designed in accordance with CTR21, but has design parameters favoring BS6305 and BS6450. The EU variant is designed in accordance with CTR21.</p>	

LS Trunk Transmission Parameters – Recommendations for Trunk Descriptor Settings

For best performance, analog trunks to the local exchange or Central Office should operate with an attenuation in the range of 0 dB to -8 dB. Higher attenuation will degrade the signal (both acoustic and DTMF dialing) and may make some connections, such as long distance, difficult to use. Short loops provide the best performance.



Note: (North America only) The AMB/AOB and ASU II LS trunk interface support a special Trunk Category that may alleviate issues when using Trunks that present more than -8 dB of attenuation. For details see Table 21, “Attenuation Levels for Short and Long CO Trunks,” on page 50.

The following trunk descriptors are recommended based on the amount of attenuation presented:

Table 63: Attenuation Levels for Short and Long CO Trunks

Trunk Category (CO Trunk Circuit Descriptor form)	Attenuation on Trunk Line
Short	0 dB to -3 dB
Long	-3 dB to -6 dB
Long (some additional signal loss will occur with lines of this length)	-6 dB to -8 dB Caution: Near maximum attenuation

Table 63: Attenuation Levels for Short and Long CO Trunks

Trunk Category (CO Trunk Circuit Descriptor form)	Attenuation on Trunk Line
Long (additional signal loss will occur with lines of this length; some connections will be difficult to use)	Greater than -8 dB Not acceptable
Note: Use the LSMeasure Tool to determine the line settings for Loop Start (LS) trunks that are connected to an Analog Board in the controller, a Universal ASU, or an ASU II. Refer to the 3300 ICP Technician's Handbook or the System Administration Tool online help for details.	

For non-loaded loops, Bell (NA) recommends the following wire gauges:

Table 64: Recommended Trunk Lengths by Wire Size

Wire Size	Length Limit
26 AWG	15,000 ft (~5 km) ~0.53 dB/kft (~1.6 dB/km)
24 AWG	18,000 ft (~5.8 km)
22 AWG	
19 AWG	

Note: 26 AWG = 0.4mm; 22 AWG = 0.6mm

LS Trunks Selection in the UK

This following information is only relevant for installations in the UK:

- When connecting the 3300 ICP to Local Exchange lines via LS trunks it is important that the correct line type be used.
- The installer or system administrator should request that the Telco (e.g. BT), or carrier, provide trunks that are compatible to System X line type '0' (Subscriber lines) or line type '3' (business PBX/PABX lines).

Both types of lines will work satisfactorily with the 3300 ICP, however line type '3' is the preferred line type for connecting a PBX/PABX.

LS Trunks, Acceptable Noise Levels

The information in the following table is based on North American transmission specifications and is provided for North American installations. Other regions or countries will have similar specifications which should be referred to when installing product in regions other than North America.

For best performance, analog trunks should meet or exceed the "acceptable" values in the following table. If an analog trunk fails to meet the "acceptable" values the issue should be addressed with the service provider.

The values specified for Circuit Noise, Power Influence and 3 kHz Flat Circuit Noise assume a transmission level of 0 dB. For interface transmission levels other than 0 dB, the specified

values should be shifted by a value that corresponds to the difference between the transmission level at that interface and 0 dB.

Table 65: Transmission Quality

Transmission Quality	Circuit Noise (dB _{rnc})	2 kHz Flat Circuit Noise (dB _{rN3kHz})	Power Influence (dB _{rNc})	Circuit Balance (dB)	Circuit Loss (dB)	Loop Current (mA)
Acceptable	≤20	≤40	≤80	≥60	≥6	≥23
Marginal	20-23	40-60	80-90	50-60	6-8	18-23
Unacceptable	≥25	≥60	≥90	≤50	≤8	≤18
dB _{rNc} : Decibels above Reference Noise with C-message weighting. dB _{rN3kHz} : Decibels above Reference Noise with 3 KHz flat noise weighting.						

The following tables provide the impedance values for each Balance Network Setting option (CO Trunk Circuit Descriptor form) depending on the country variant of the system.



Note: The ASU and Universal ASU are not supported in China.

Table 66: Australia

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values	
	AC	Balance
600	270R+(750R 150nF)	270R+(750R 150nF)
National Complex	270R+(750R 150nF)	270R+(750R 150nF)
TBR21	Same as "National Complex"	Same as "National Complex"
Alternate Complex	Same as "National Complex"	Same as "National Complex"

Table 67: Europe

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values	
	AC	Balance
600	270R+(750R 150nF)	270R+(750R 150nF)
National Complex	270R+(750R 150nF)	270R+(750R 150nF)
TBR21	Same as "National Complex"	Same as "National Complex"
Alternate Complex	Same as "National Complex"	Same as "National Complex"

Note: EU countries: France, Germany, Italy, the Netherlands, Portugal, and Spain.

Table 68: New Zealand

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values	
	AC	Balance
600	370R+(620R 310nF)	370R+(620R 310nF)
National Complex	370R+(620R 310nF)	370R+(620R 310nF)
TBR21	Same as "National Complex"	Same as "National Complex"
Alternate Complex	Same as "National Complex"	Same as "National Complex"

Table 69: North America/Latin America

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values	
	AC	Balance
600	600	600
National Complex	600	370R+(1000R 210nF)
TBR21	600	Same as "National Complex"
Alternate Complex	600	Same as "National Complex"

Notes:

- The 600 ohm setting is most often used for very short connections, such as those behind a PBX, IAD or similar device.
- National Complex matches most unloaded central office lines. It is the most commonly used setting.
- There is no support for loaded loops.

Table 70: United Kingdom

Balance Network Setting (CO Trunk Circuit Descriptor Form)	LS Impedance Values	
	AC	Balance
600	370R+(620R 310nF)	370R+(620R 310nF)
National Complex	370R+(620R 310nF)	370R+(620R 310nF)
TBR21	Same as "National Complex"	Same as "National Complex"
Alternate Complex	Same as "National Complex"	Same as "National Complex"

Peripheral Cabinet



Note: Refer to the 3300 ICP Release 7.0 version of the Hardware Technical Reference Manual for Peripheral Cabinet description details.

Digital Service Unit



Note: Refer to the 3300 ICP Release 7.0 version of the Hardware Technical Reference Manual for DSU cabinet description details.

SUPERSET HUB



Note: Refer to the 3300 ICP Release 7.0 version of the Hardware Technical Reference Manual for SUPERSET™ HUB description details.

3300 CITELink Gateway

The 3300 CITELink Gateway allows the 3300 ICP controller to support legacy Nortel Meridian 1 and Norstar telephone sets. The gateway translates the 3300 ICP IP phone protocol to Norstar or Meridian set protocol allowing Norstar and Meridian 1 phone features—including the displays, softkeys, and supported hardkeys—to function as Mitel IP phones.

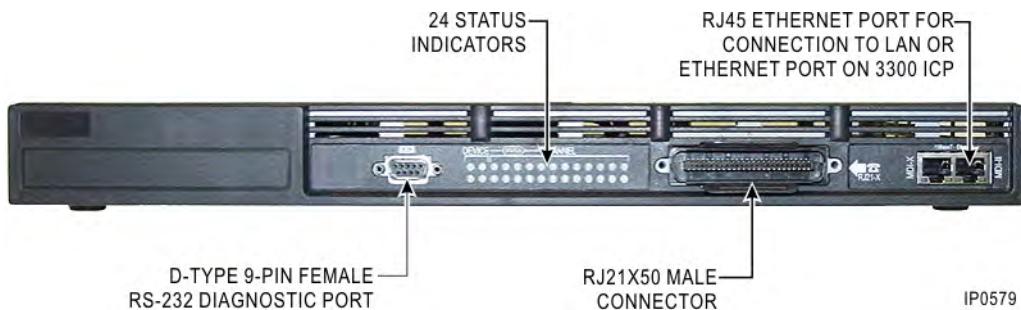


Figure 32: 3300 CITELink Gateway

The gateway connects to the 3300 ICP controller through a Layer 2 switch. Up to 24 Norstar phones can be connected to the gateway using the existing telephone wiring, punchdown blocks, and connectors. The Norstar phones are line-powered from the gateway. No additional phone power is required.

Refer to the *3300 CITELink Gateway Installation and Configuration guide* for complete technical details. You can access this guide from <http://edocs.mitel.com>. Note that you'll need a Mitel OnLine username and password, and Adobe Acrobat Reader.

SX-200 Bay

Description

The SX-200 Bay cabinet holds up to 12 card slots: eight slots support line (ONS, OPS or DNI) cards, and four support the control cards and the FIM or CIM carrier cards. Up to seven bays can be connected to a 3300 ICP using FIM or CIM cables.



Note: SX-200 Bays are supported by MXe controllers only.

Located on the rear of the SX-200 Bay cabinet are four 25-pin connectors (J1- J4 for the peripheral interface cards), three RJ-45 connectors (J5 and J6 for T1 trunks and J7 for a system fail transfer control port), a printer port, a grounding connector, a maintenance port, and two RS-232 connectors (J10 and J11 for the PRI maintenance).

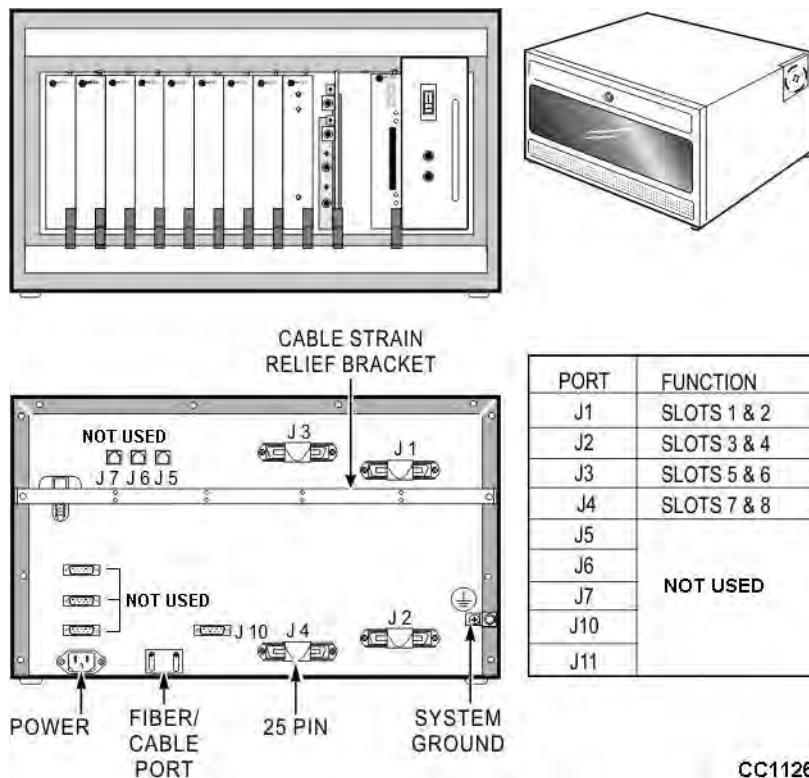


Figure 33: SX-200 Bay

The Bay cabinet consists of the following components:

- **Peripheral Interface Cards:** The peripheral interface cards connect peripheral devices (such as SUPERSET™ telephones) to the system. They are located in slots 1 through 8.
- **Bay Power Supply (AC):** The power supply converts AC input power to the voltages required by the circuit cards and FIMs (+5 Vdc, +12 Vdc, -27 Vdc, -48 Vdc and 80 Vac

ringing). The input to the power supply is protected by a fuse located on the rear panel of the power supply.

- **Bay Control Card III (BCC III):** The Bay Control Card III provides control of operations within the cabinet; monitoring of lines and other circuits within the bay (reports are sent to the 3300 ICP via HDLC message links); ringing signal conversion; and a FIM and CIM connector..



Note: The BCC III DSP module has 8 CLASS generators that are used by for CLASS ONS calls. The module is not used for DTMF receiver resources; these are provided by the 3300 ICP controller.

- **Fiber Interface Module (FIM):** The FIM connects the SX-200 Bay to the 3300 ICP. It sits on the BCC III card.
- **Copper Interface Module (CIM):** The CIM provides the same interconnect functionality as the FIM but with the use of copper instead of fiber. It sits on the BCC III card.
- **Cabinet Frame:** Each peripheral cabinet has 13 slots numbered from left to right. Slots 1 to 8 support peripheral interface cards and slots 9 holds BCC III. Slots 10 and 11 are not used. Slot 12 supports a Peripheral Interface Module Carrier Card (if a CIM or FIM module is not installed on the BCC3). Slot 13 holds the Power Supply. The peripheral cabinet is designed for stacking on shelves in a 19 inch rack; it cannot be rack mounted.



Note: BCC III requires the SX-200 ELx cabinet, Revision 2 or greater.

- **Rear Panel:** The following switches and connectors are located on the rear panel of the cabinet:
 - A 3-conductor male receptacle to connect AC input power
 - A fiber optic cable port
 - Four 25-pair male, filtered, Amphenol connectors (J1 to J4) used to cross connect the lines from the main distribution frame
 - A ground connector.



Note: The remaining connectors (J5-J6, J10-J11, Maintenance Terminal, and Printer) are unused (i.e., not supported).

Line Cards

Line cards connect to single line sets, SUPERSET telephones, PKMs, and attendant consoles. They include

- Digital Line Card
- On-Premise (ONS) Line Card
- Off-Premise (OPS) Line Card.

Digital Network Interface Line Card

The Digital Network Interface (DNI) line card provides an interface from the system to Mitel SUPERSET telephones and SUPERCONSOLE 1000 attendant consoles.

The DNI line card supports voice/data transmission at the rate of 128 kb/s (64 kb/s on each of two voice channels) and 16 kb/s on one signaling channel over a loop length of up to 3280 ft (1000 meters), using 24 - 26 AWG wire (25 - 27 IWG). The DNI line card provides full duplex digital transmission of both voice and data.

There are 13 LEDs on the face of the card. The top 12, one for each line circuit, light when the circuit is in use. The bottom LED on the panel lights to indicate an alarm condition within the card.

DNI Line Card Specifications

Number of Circuits per Card:	12
Power Consumption:	17.24 watts
External Loop Length:	Up to 1000 meters; 24 or 26 AWG (25 or 27 IWG) twisted pair, including up to 50 meters (162.5 ft.) 22 AWG (23 IWG) quad wire and up to 3 m modular line cord without bridge taps.
External Loop Resistance:	300 ohms
Data Error Rate:	Better than 1 in 10,000,000 bits, in the presence of an interfering signal (ringing)
Features Provided:	Interface for MITEL SUPERSET 4000-series digital telephones, SC1000 attendant consoles, PKM 12 and PKM 48 Programmable Key Modules (See Note) 2-wire/4-wire conversion Full DX chip on-board High-level data link controller (HDLC) on-board
Compliance to Standards:	Meets all ONS-type requirements for North America and the United Kingdom Meets Harmful Voltages requirement of POR1065
Note: The system does not support PKM or SUPERSET DSS modules attached to a SUPERCONSOLE 1000. Analog Interface Modules (AIM) attached to a SUPERSET 4025, 4125, or 4150 are supported. The DNIC MOH/Paging Unit is not supported.	

ONS/CLASS Line Card (North America Only)

The ONS (On-Premise)/CLASS (Custom Local Area Signaling Service) line card has 12 circuits that connect up to 12 standard telephones with line loop resistance, usually not exceeding 600 ohms including the telephone. As such, the card is used to connect internal telephone extensions close to the system. It supports both pulse (rotary) and tone dialing, and also supports modems and fax machines.

These cards install in any peripheral interface card slot and are hot-swappable.

Each circuit has a LED on the front panel which lights to indicate that the line is in use. A thirteenth LED at the bottom of the panel lights to indicate a failure on the card.

All signals are passed through the 2-wire to 4-wire hybrid circuit on the line circuit module. The line busy status LED remains lit while the call is in progress. When calls are terminated, receipt of an on-hook condition turns off the line status LED. The call is disconnected from the circuit switch and the line circuit reverts to an idle condition.

ONS/CLASS Line Card Specifications

Number of Circuits per Card:	12
Loop Detector Threshold:	15 mA (+1 mA)
Trip Battery Ringing Interval:	-48 Vdc nominal
Bridged Ringers:	5 (C4 or equivalent)
PCM Coding:	μ-law
External Loop Resistance	600 ohms
External Wire Resistance	400 ohms
Power Consumption	9.09
Message Waiting	Yes. A high voltage (-140 Vdc) is applied to the Ring terminal of the line to light a neon lamp on the subscriber's set.
Calibrated Flash	No
Nominal Ringing Voltage	80 Vrms @ 20 Hz
External Loop Length:	1500 m (4875 ft), 26 AWG (27 IWG) 3800 m (12350 ft), 22 AWG (23 IWG)
Nominal Trip Battery Silent Interval	-27 Vdc
Features Provided:	2-wire/4-wire conversion Line protection Positive disconnect Analog-to-Digital / Digital-to-Analog conversion (u-law) Line circuit status monitoring Signaling (ringing, message waiting) Calling party ID data to the set while the set is in an off-hook or in an on-hook state.
Compliance to Standards:	The ONS CLASS line card (NA) supports ONS CLASS sets (NA) that meet the following specifications: <ul style="list-style-type: none">ANSI/TIA/EIA-716 Standard "Telecommunications Telephone Terminal Equipment - Type 1 Caller Identity Equipment Performance Requirements"ANSI/TIA/EIA-777 Standard "Telecommunications Telephone Terminal Equipment - Type 2 Caller Identity Equipment Performance Requirements".

The ONS/CLASS Line Card supports the Message Waiting feature. A high voltage (-140 Vdc) is applied to the Ring terminal of the line to light a neon lamp on the subscriber's set.

OPS Line Card (North America Only)

The OPS Line Card contains six off-premises line circuits. An Off-Premises (OPS) line circuit is used where the line goes outside the building that houses the PBX and the line may be exposed to extraneous high voltages or induced currents.

Each circuit has a LED on the front panel which lights to indicate that the line is in use. A seventh LED at the bottom of the panel lights to indicate a failure on the card.

Calls incoming to the OPS line card are converted from analog to digital signals by a line circuit module. The call is then switched and the two parties connected. All signals are passed through the 2-wire to 4-wire hybrid circuit on the line circuit module.

Calls outgoing on the OPS line card are converted from digital signals to analog signals by a line circuit module. The main control processor oversees the connection between the two parties. All signals are passed through the 2-wire to 4-wire hybrid circuit on the line circuit module.

OPS Line Card Specifications

Number of Circuits per Card:	6
Power Consumption	8.67 w
PCM Coding:	μ -law
External Loop Resistance:	1800 ohms maximum
External Wire Resistance:	1600 ohms maximum
External Loop Length:	5850 meters (19200 ft.), 26 AWG (27 IWG) 15240 meters (49530 ft.), 22 AWG (23 IWG)
Minimum Conductor Leakage:	1500 ohms
Loop Detector Threshold:	12 mA (+1 mA)
Trip Battery Silent Interval:	-50 Vdc nominal
Trip Battery Ringing Interval:	-50 Vdc nominal
Bridged Ringers:	5 (C4 or equivalent)
Ringing Voltage and Frequency:	82 to 90 Vrms, 17 to 25 Hz
Features Provided:	2-wire/4-wire conversion Analog-to-Digital / Digital-to-Analog conversion (u-law) DC Loop Supervision and Dial Pulse Collection Current Limiting
Compliance to Standards:	Complies with all pertinent sections of EIA Standard RS-464

Fiber Interface Module and Copper Interface ModulesII



Note: Refer to "Guidelines for Handling Fiber Optic Cable" in the Technician's Handbook.

The FIM and CIM interfaces in the SX-200 Bay are single-port versions of the dual- and quad-port FIM and CIM interfaces in the 3300 ICP, which are described on page 33 and page 34 respectively. Although functionally and physically equivalent, the SX-200 Bay and 3300 ICP modules are not interchangeable.

Peripheral Interface Module Carrier Card

The Peripheral Interface Module Carrier Card (PIMCC) holds a FIM II or CIM to provide the fiber or copper interface between a peripheral cabinet and the 3300 ICP. The FIM II and CIM interface modules on the BCC III also provide the connectivity needed to the 3300 ICP, making the PIMCC dispensable.

The face of the CIM or FIM II module has LEDs that show the link status.

The Peripheral Interface Module Carrier card plugs into slot 12 of an SX-200 ELx cabinet.



CHAPTER 4

SPECIFICATIONS

Environment

Controller

Table 71: Storage Environment

Condition	Specification
Temperature	-40° to 150°F (-40° to +66°C)
Humidity	15-95% Relative Humidity, non-condensing
Vibration	0.5 g, 5 to 100 Hz, any orthogonal axis 1.5 g, 100 to 500 Hz, any orthogonal axis
Mechanical Stress	One 6 in. (15.3 cm) drop, each edge and corner adjacent to the rest face – unpackaged One 30 in. (76.2 cm) drop, each edge and corner packaged in cardboard & foam.

Table 72: Operational Environment

Condition	Specification
Temperature	40° to 122° F (4° to 50° C)
Humidity	5-95% Relative Humidity, non condensing
Maximum Heat Dissipation - fully loaded (see Note)	500 BTUs per hour (100-user/MX) 750 BTUs per hour (250/700-user/LX, MXe Base) 850 BTUs per hours (MXe Expanded) 170 BTUs per hour (CX/CXi) 1020 BTUs per hour (CX/CXi II) 1020 BTUs per hour (AX)
Air Flow	46 cubic feet per minute at maximum output of the fans 110 cubic feet per minute at maximum output (AX only)
Acoustic Emissions	Maximum 50 dBA continuous, 75 dB intermittent (<10% duty cycle)
Note: Conversion factors: 1 watt is equal to 3.412 BTUs per hour, 1 ton of refrigeration is equal to 12,000 BTUs per hour or 3.516 Kilowatts, and 3/4 Kilowatt-hour is equal to 1 ton of refrigeration.	

Services Units

Table 73: Storage Environment

Condition	Specification
Temperature	-40° to 150°F (-40° to +66°C)
Humidity	15-95% Relative Humidity, non-condensing
Vibration	0.5 g, 5 to 100 Hz, any orthogonal axis 1.5 g, 100 to 500 Hz, any orthogonal axis

Table 73: Storage Environment

Condition	Specification
Mechanical Stress	One 6 in. (15.3 cm) drop, each edge and corner adjacent to the rest face – unpackaged One 30 in. (76.2 cm) drop, each edge and corner packaged in cardboard & foam.

Table 74: Operational Environment

Condition	Specification
Temperature	40° to 122°F (4° to 50°C)
Humidity	5-95% Relative Humidity, non-condensing
Maximum Heat Dissipation - fully loaded (see Note)	170 BTUs per hour 260 BTUs per hour (ASU II only)

Note: Conversion factors: 1 watt is equal to 3.412 BTUs per hour, 1 ton of refrigeration is equal to 12,000 BTUs per hour or 3.516 Kilowatts.

Dimensions

Controller

Table 75: Controller Dimensions

	AX	CX	MXe/ MXe Server
Height	12.25 in (31.1 cm) (7 U)	3.5 in. (8.9 cm) (2 U)	3.5 in. (8.9 cm) (2 U)
Width	17.76 in (45.1 cm)	17.75 in. (45.1 cm)	17.75 in. (45.1 cm)
Depth	14.6 in (37.1 cm)	16.5 in. (41.9 cm)	20.25 in. (51.4 cm)
Weight	39.68 lb (18.0 kg)	19.8 lb (8.98 kg)	33 lb (15 kg)

Note: The controllers are 19" rack mountable.

Services Units

Table 76: Dimensions

	NSUs, ASU, Universal ASU	ASU II
Height	1.75 in. (4.5 cm) (1 U)	3.3 in. (8.4 cm) (2 U)
Width	17.75 in. (45.1 cm) ¹	17.4 in. (44.2 cm) ¹
Depth	15.5 in. (39.4 cm)	13.3 in. (33.8 cm)
Weight	9.4 lb. (4.3 kg) (NSU) 10.6 lb. (4.8 kg) (ASU)	14.1 lb. (6.4 kg)

Note: 19" rack mountable

Power

Controllers

Table 77: Controller Input Power Requirements

Input/disconnect	IEC320-C14, Class 1 AC, Receptacle (2 receptacles on AX and MXe with redundant power)
Input voltage/frequency rating	100-120 VAC; 50/60 Hz 200-240 VAC; 50/60 Hz
Maximum input power	100 watts (100-user/MX) 120 watts (250-user) 150 watts (700-user/LX) 250 watts (CX/CXi) 200 watts (MXe base) 250 watts (MXe expanded) 300 watts (AX)
AC source range	90-264 VAC; 47-63 Hz

Network Services Units

Table 78: NSU Input Power Requirements

Input/disconnect	IEC320-C14, Class 1 AC, Receptacle
Input voltage/frequency rating	100-120 VAC; 50/60 Hz 200-240 VAC; 50/60 Hz
Maximum input power	20 W (Universal) 30 W (R2) 20 W (BRI -NA) 40 W (BRI UK)
AC source range	90-264 VAC; 47-63 Hz

Analog Services Units (ASU)

Table 79: ASU Input Power Requirements

Input/disconnect	IEC320-C14, Class 1 AC, Receptacle
Input voltage/frequency rating	100-120 VAC; 50/60 Hz 200-240 VAC; 50/60 Hz
Maximum input power	75 watts (ASU, Universal ASU) 125 watts (ASU II)
AC source range	90-264 VAC; 47-63 Hz
Holdover	With an input voltage of 120 VAC or 240 VAC under a full-rated load, the power supply outputs remain in regulation for a minimum of 16 ms after loss of AC mains input voltage.
Brown-Out Recovery	Recovers from an AC input brown-out or sag condition automatically.

Telephone Power

Mitel IP Phones are capable of receiving power from a variety of sources. These include:

- Local 48 VDC power adapter that inserts power on the LAN cable spare pairs
- Power jack from a 24 VDC power adapter
- The 3300 CXi contains an internal L2 Switch that is IEEE 802.3af-compliant
- 3300 Power Dongle (not required if you are using an 802.3af-compliant version of the Cisco Catalyst 4500 switch)
- IEEE 802.3af-compliant L2 switches.



Note: Refer to the Engineering Guidelines for details about a Power over Ethernet (PoE) installation.



Note: 5001 IP Phones and 5005 IP Phones delivered prior to 3300 ICP Release 3.2 must be powered through the 48 VDC power adapter. Refer to the *3300 ICP Technician's Handbook* for part numbers.

CXi Power over Ethernet (PoE)

The CXi has an internal Layer 2 switch that can provide 120 Watts of power to 802.3af-compliant devices according to the following general rules:

- Up to 16 IP Phones are supported.
- Up to four PKMs (PKM12 or PKM48) are supported on Dual Mode IP Phones. Only one PKM can be attached to a set. Multiple PKMs on a set require an AC adapter.
- Conference units require an AC adapter.
- Class 1, 2, and 3 devices receive 4, 7, and 13 Watts, respectively. Unclassified (Class 0) devices are budgeted 7.5 Watts by the PoE subsystem, but can receive up to 13 Watts depending on need.
- Port 1 has the highest priority, port 16 the lowest. If the power budget is exceeded, power will be turned off to the ports, starting with port 16 and ending with port 1, until less than 120 Watts is being consumed.

For information on planning PoE installation and detailed information on the CXi IEEE 802.3af PoE capability, refer to the Engineering Guidelines.

3300 Power Dongle (Cisco compliant)



CAUTION: The dongle is specifically designed to connect Mitel desktop appliances to Cisco power equipment. Do not connect equipment other than Mitel desktop appliances to the dongle.



CAUTION: Telephone firmware must be at Release 3.2 or higher before the phone can be powered from a Cisco switch or hub through the 3300 Power Dongle. Power the set from a wall plug to update the firmware, and then connect the dongle BEFORE unplugging the phone from the wall.



CAUTION: When power is supplied by Cisco equipment to the Mitel desktop appliance, the Ethernet cable must run directly from the Cisco equipment supplying the power to the 3300 Power Dongle (Cisco-compliant). The dongle will be directly connected to the Mitel desktop appliance.

The 3300 Power Dongle (Cisco-compliant) provides Mitel IP sets with LAN power from Cisco hubs that do not comply with the IEEE 802.3af Standard.

There are two versions available:

- 3300 Power Dongle (p/n 50002922) Rev1—allows Mitel IP telephones to be powered by the Cisco 3524 and 6000 series of products or the Cisco WS-PWR-PANEL
- 3300 Power Dongle (p/n 50003734) Rev2—allows Mitel IP telephones to be powered by the Cisco 3524, 3550, 4000 and 6000 series of products or the Cisco WS-PWR-PANEL.

The dongle provides signaling to the Cisco hub or the Cisco Power Panel to provide power on the Ethernet line.

Cisco Switches

The information in this section is believed to be accurate but is not warranted by Mitel. Please refer to Cisco documentation for specific power limits.

Cisco end-span power/data hubs include the Cisco 3524, 3550, 4000, and 6000 series of products. The Cisco WS-PWR-PANEL is a mid-span power hub. These hubs all have the capability to power the following Mitel IP Phones: 5001 IP Phone, 5005 IP Phone, 5010 IP Phone, 5020 IP Phone, 5140 IP Appliance, 5207 IP Phone, 5215 IP Phone, 5220 IP Phone, 5235 IP Phone, and 5240 IP Phone.

The WS-PWR-PANEL is electrically located between a conventional data hub and the powered device. This unit passes the data pairs through from the data hub to the terminal device while inserting power on the spare pairs (4/5 and 7/8).

Before enabling port power, this unit generates a signal that a power-ready device will loop back. This signal is transmitted on the 7/8 pair and if this is looped back on the 4/5 pair, the hub then assumes a power-ready device is connected and enables power on that port. The hub continuously probes the port with signals to ensure the device is still connected. When the hub no longer detects the looped-back probing signal, it assumes the terminal device has been disconnected and disables power to that port.

The Catalyst 3524, 3550, 4000 and 6000 series products provide 48 VDC on the data pairs (1/2 and 3/6).

Before applying this voltage on its port, the Cisco hub first ensures that the attached device is capable of accepting power. It does this by transmitting a Fast Link Pulse (FLP) on one data pair while monitoring the second data pair. A power-ready device will loop back this signal to the hub via the second data pair. Once the hub senses this return signal, it ramps up voltage on the port.

Once enabled, the port continues to provide power as long as the link signal from the terminal device is present. When the signal disappears, the port interprets it as a disconnection of the terminal device and disables power to that port.

HP ProCurve Products

The following brief descriptions cover the HP ProCurve product used to build a VoIP solution. More detailed information can be found at the HP ProCurve Support web site, <http://www.hp.com/go/hpprocurve>. HP ProCurve 2600-PWR series and 5300 series switches can provide power to IP telephone handsets over standard CAT 5 Ethernet cable via the IEEE 802.3af Power-over-Ethernet (PoE) Standard.

Table 80: HP ProCurve Switches

Switch Series	802.3af PoE
2500	no
2600	yes
2700	no
2800	no
4000m	no
4100gl	no
6100	no
5300xl	yes
9300m	no

HP ProCurve 5300 with Expandable 10/100 PoE Modules

- Layer 2, 3, and 4 managed chassis
- 5304 provides up to 96 ports (10/100) at 15.4 W PoE
- 5308 provides up to 192 ports (10/100) at 15.4 W PoE.

HP ProCurve 2600-PWR Series

- Layer 2 and 3 managed stackable
- 2626-PWR 24 10/100 PoE ports (provides full 15.4 W to all ports)

- 2650-PWR 48 10/100 PoE ports (provides full power to all ports when connected to a 600 RPS/EPS)

[HP ProCurve Redundant and External Power Supplies \(600 RPS/EPS, 610 EPS\)](#)

- 600 RPS/EPS provides redundant power to any one of up to six switches
- Fully redundant PoE power for 2626-PWR for all 24 ports at 15.4 W each
- Redundant PoE power for 2650-PWR for all 48 ports at average 7.6 W each



APPENDIX A

SIGNALING, TONES, AND TRANSMISSION

Signaling and Supervisory Tones

The standard range of programmed tones are composed of

- 12 DTMF sets of tones
- 1 set of tones that form part of the call progress tone plan
- 1 test of 1004 Hz (digital milliwatt).

Time-Out Information

The system is capable of responding to or providing the following supervisory conditions:

- Switchhook flashes having a duration of between 160 ms and 1500 ms (as programmed) to activate Transfer/Consultation/Hold/Add-On features.
- Call transfer dial tone can be obtained by generating a calibrated flash. This method is recognized internationally and is generated in one of three ways:
 - use a flash-hook for telephones connected to ONS circuits
 - use the calibrated flash button (for equipped telephones)
 - dial the digit '1' on an ordinary rotary telephone.
- Station switchhook flashes of less than the maximum programmed switchhook flash time will not be repeated towards the central office.
- An open Tip lead condition of 500 ms (optional 100 ms) or longer duration on a CO trunk will release the system connection.
- Momentary open loop conditions of up to 350 ms (optional 100 ms) generated by the central office on outgoing system calls will not release calls.
- Station on-hook conditions will release a trunk connection after the selected maximum time.

Table 81: Time-Out Information

Feature	Time-Out Period	Description
No Answer Recall Timer	0 - 125 s	If there is no answer at the extension after the time-out expires, it will ring back at the attendant console or transfer station.
Camp-On Recall Timer	0 - 180 s	Incoming calls camp-on to a busy station before being returned to the attendant, if not answered before time-out expires.
Call Hold Timer	10 - 600 s	Calls placed on hold ring back to the station user upon expiry.
Attendant Busyout Timer	1 - 1440 min	System switches to night service if there is no activity at the attendant console after calls are received.

Table 81: Time-Out Information (continued)

Feature	Time-Out Period	Description
First Digit Timer	5 - 60 s	This is the time the system will wait for the first digit after going off-hook at a station.
Interdigit Timer	3 - 60 s	Time between dialed digits.
Delay Ring Timer	5 - 60 s	Time before line rings on key set.
Callback Cancel Timer	1 - 24 hrs	Time after which callback functions are reset and cleared or cancelled.
Call Forward - No Answer Timer	0 - 125 s	Length of time a station rings before the call is forwarded or rerouted.
Switchhook Flash	60 - 1500 ms	Length of time that a switch-hook can be flashed without dropping the trunk or line.
Ringing Timer	60 - 300 s	The length of time a station rings another station before the call is terminated.
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Transmission Characteristics

The transmission characteristics of all country variants of the 3300 ICP and ancillary subsystems comply with the specifications listed in Table 52, "Supported Transmission Standards," on page 78.

Compliances

Mitel digital telephones meet the requirements of:

- ANSI/TIA/EIA-810-A "Transmission Requirements for Narrowband Voice over IP and Voice over PCM Wireline Telephones"

In addition, the 3300 ICP meets all local specifications for each Mitel business region.

Line and Trunk Support Characteristics (North America)

The North American variant of the system supports the following line and trunk parameters:

- Station Loop - The industry standard station loop range, including the station apparatus, can be up to a maximum of 600 ohms (ONS Line).
- DNI Device Ranges - Any device which interfaces to a DNI line card has a loop length of 2 kilometers (6600 ft.) with 24 (0.6mm) or 26 (0.45mm) AWG twisted pair cable with no bridge taps, and one kilometer with a maximum of one bridge tap of any length. A maximum of 50 m (162.5 ft.) of 22 AWG (0.7mm) quad cable may also be used.
- CO Trunk Loop - The system operates with CO Trunks up to a maximum of 1600 ohms loop resistance.
- CO Trunk Seizure - The nominal seizure resistance
 - for MX and AMB/AOB V1 trunks is 320 ohms at 20 mA
 - for AMB/AOB v2/v3, ASU II and AX trunks 370 ohms at 20 mA
- CO Trunk Resistance - The on-hook DC input resistance of the LS trunks is not less than 5M ohms.

Loss Plan Matrices

Each country has stipulated requirements concerning acceptable transmission performance for telephone systems. The loss plan matrices provide the correct electrical losses in decibels (dB) for each connection to meet the specified requirement.

Loss plans have a direct effect on the acoustic levels provided at the set. Part of meeting the requirements is to identify the reference set requirements for all standard and proprietary sets to be used in each country. It is generally desirable to achieve the same relative loudness levels for all standard and proprietary telephones for a specified loss plan, taking into account loop lengths, transmission format (analog or digital), different transducers in use, line/trunk impedances, and terminating impedances. In the loss plans, positive values are losses and negative values are gains. The losses are shown in one direction only (outgoing, from the specified port type); the reverse path loss can be found by using a second look-up..

 **Note:** Mitel digital and IP telephones meet the following ITU-T recommended loudness rating: - Send Loudness Rating (SLR) 8 dB - Receive Loudness Rating (RLR) 2 dB.

 **Note:** As of 3300 ICP Release 9.0, the 3300 MXe controller provides limited support for SX-200 Bays. Specifically, only ONS, OPS and DNIC station circuits are supported.

Port Abbreviations

Table 82 lists the Mitel Loss Plan, TIA, and ETSI abbreviations for each port. The Mitel Loss Plan abbreviation is used in the Loss Plan Matrices.

Table 82: Port Abbreviations

Port Name	Abbreviation		
	Mitel Loss Plan	TIA	ETSI
IP ONS On-Premise Station	iONS	ONS	L21
On-Premise Station	ONS	ONS	L21
IP Off-Premise Station	iOPS	OPS	L22
Off-Premise Station	OPS	OPS	L22
Digital Station	DGS	DGS	LD
Wide Area Network	WAN	WAN	WAN
Digital CO Trunk	DCO	DAL	KD
IP Analog CO Trunk	iACO	FXO	K2
IP Analog CO Trunk (short)	iACOs	FXD	K2s
Analog CO Trunk	ACO	AAL(A)	K2
Analog CO Trunk (short)	ACOs	AAL(D)	K2s
Page 1 of 2			

Table 82: Port Abbreviations (continued)

Port Name	Abbreviation		
	Mitel Loss Plan	TIA	ETSI
Analog Tie Trunk	ATT	ATT	M2/M4
Analog Board ONS On-Premise Station	abONS	ONS	L21
Analog Board Analog CO Trunk	abACO	FXO	K2
Analog Board Analog CO Trunk (short)	abACOs	FXD	K2s
Analog Board Analog CO Trunk Extra Long	abACOHL	N/A	N/A
Note: iONS, iOPS, iACO, and iACOs apply to the new analog interface designs that comply with the IP-connected half-channel loss plan.			
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Station Circuits

The following table lists station circuits, their software and loss plan abbreviations, and the hardware device that is used to support a particular station circuit.

Table 83: Station Circuits

Station Circuit	Abbreviation		Supporting Hardware
	Software	Mitel Loss Plan	
ASU On-Premise Station	iONS	iONS	Analog Services Unit
ASU II On-Premise Station	abONS	abONS	Analog Services Unit II, AX
IP	WAN	WAN	3300 ICP Ethernet Ports
Analog Board On-Premise Station	abONS	abONS	3300 MX Controller with Embedded Analog (AMB and AOB)
SX-2000/SX-200 On-Premise Station	ONS	ONS	SX-2000/SX-200 ONS Cards
SX-2000/SX-200 Off-Premise Station	OPS	OPS	SX-2000/SX-200 OPS Cards
SX-2000/SX-200 Digital Set	DGS	SS400	SX-2000/SX-200 DNIC Cards

Protected ONS ports (ONSP) are available on:

- The ONS/LS combo card (can be used the ASU-II and the AX)
- The 16 port ONS card (can be used the ASU-II and the AX)
- ports 1 and 2 on the CX/CXi Controller with AMB Version III
- ports 1 and 2 on the MXe Controller (PN 50005090) with AMB Version III.

The ONSP ports are suitable for off-premise applications, and meet the requirements of 60950-01 and IEC 55024, regular ONS ports are intended for on-premise applications only.

ONSP ports utilize the same loss plan setting as regular ONS ports

Trunk Circuits

The following table lists trunk circuits, software and loss plan abbreviations, and the hardware device that is used to support a particular trunk circuit.

Table 84: Trunk Circuits

Trunk Circuit	Abbreviation		Supporting Hardware
	Software	Mitel Loss Plan	
IP	WAN	WAN	3300 ICP Ethernet Ports
Analog Board Analog CO Trunk	abACO	abACO	Analog Main Board and Analog Option Board
Analog Board Analog CO Trunk Short	abACO(s)	abACOs	Analog Main Board and Analog Option Board
Analog Board Analog CO Trunk Extra Long	abACOHL	abACOHL	Analog Main Board and Analog Option Board
ASU Loop Start Trunk	iACO	iACO	ASU
ASU Loop Start Short Trunk	iACO(s)	iACOs	ASU
ASU II CO Trunk	abACO	abACO	ASU II and AX
ASU II CO Trunk Short	abACO(s)	abACOs	ASU II and AX
ASU II CO Trunk Extra Long	abACOHL	abACOHL	ASU II and AX
ISDN Trunks	ISDN	DCO	BRI NSU
DS1 A-law Digital Tie Trunk	DTT(DA)	DCO	Universal NSU
DS1 μ-law Digital Tie Trunk	DTT(DU)	DCO	Universal NSU

The Loss Plan Matrices for countries supported by the 3300 ICP are provided in the following section. The values in these tables are in decibels (dB) and represent the voice path loss from a particular port to a particular port.



Note: These matrices are loss plans, so a positive number represents a loss and a negative number represents a gain.

To determine the port-to-port loss for a given connection:

1. Look up the first port in the Port column on the left side of the applicable Loss Plan Matrix.
2. Follow this row across to the second port's column.

For example, to determine the loss for an abONS to abACOs connection in Australia, find the abONS row and then follow the row to the abACOs column. The port-to-port loss is 1 dB.

Australia

Port		iONS	ONS	iOPS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOHL
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	11	11	8	8	3	3	2	0	1	1	1	2	11	0	1	0
ONS	→	11	11	8	8	3	3	2	0	1	1	1	2	11	0	1	0
iOPS	→	8	8	5	5	0	0	-1	-2	-2	-1	-1	-1	8	-2	-2	-2
OPS	→	8	8	5	5	0	0	-1	-2	-2	-1	-1	-1	8	-2	-2	-2
DGS	→	8	8	5	5	0	0	0	-1	0	0	1	0	8	-1	0	-1
WAN	→	8	8	5	5	0	0	0	-1	0	0	1	0	8	-1	0	0
DCO	→	8	8	5	5	0	0	0	-1	0	0	0	0	8	-1	0	-1
iACO	→	0	0	-3	-3	-6	-5	-6	-4	-4	-4	-4	-6	0	-4	-4	-4
iACOs	→	1	1	-2	-2	-6	-6	-6	-4	-4	-4	-4	-6	1	-4	-4	-4
ACO	→	0	0	-3	-3	-6	-6	-6	-4	-4	-4	-4	-6	0	-4	-4	-4
ACOs	→	1	1	-2	-2	-6	-6	-6	-4	-4	-4	-4	-6	1	-4	-4	-4
ATT	→	7	7	4	4	0	0	0	0	0	0	0	0	7	0	0	0
abONS	→	11	11	8	8	3	3	2	0	1	1	1	2	11	0	1	0
abACO	→	0	0	-3	-3	-6	-5	-6	-4	-4	-4	-4	-6	0	-4	-4	-4
abACOs	→	1	1	-2	-2	-6	-6	-6	-4	-4	-4	-4	-6	1	-4	-4	-4
abACOHL	→	-2	-2	-5	-5	-9	-9	-9	-4	-4	-4	-4	-6	-2	-4	-4	-4

Note: OPS is not supported.

Brazil

Port		iONS	ONS	iOPS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOHL
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	6	6	3	3	0	0	0	1	1	1	1	3	6	1	1	1
ONS	→	6	6	3	3	0	0	0	1	1	1	1	3	6	1	1	1
iOPS	→	3	3	0	0	0	0	0	0	0	0	0	3	3	0	0	0
OPS	→	3	3	0	0	0	0	0	0	0	0	0	3	3	0	0	0
DGS	→	9	9	6	6	0	0	0	0	3	0	3	3	9	0	3	0
WAN	→	9	9	6	6	0	0	0	0	3	0	3	3	9	0	3	0
DCO	→	7	7	6	6	0	0	0	1	1	0	3	3	7	1	1	0
iACO	→	1	1	0	0	-6	-6	-6	0	0	0	0	0	1	0	0	0
iACOs	→	1	1	0	0	-3	-3	-6	0	0	0	0	0	1	0	0	0
ACO	→	1	1	0	0	-6	-3	-3	0	0	0	0	0	1	0	0	0
ACOs	→	1	1	0	0	-3	-3	-3	0	0	0	0	0	1	0	0	0
ATT	→	3	3	0	0	0	0	0	0	0	0	0	0	3	0	0	0
abONS	→	6	6	3	3	0	0	0	1	1	1	1	3	6	1	1	1
abACO	→	1	1	0	0	-6	-6	-6	0	0	0	0	0	1	0	0	0
abACOs	→	1	1	0	0	-3	-3	-6	0	0	0	0	0	1	0	0	0
abACOHL	→	-2	-2	-3	-3	-9	-9	-9	0	0	0	0	0	-2	0	0	0

Note: OPS is not supported.

China

Port	iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhi	
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	10	10	7	3	3	3	6	7	6	7	1	10	6	7	6
ONS	→	10	10	7	3	3	3	6	7	6	7	1	10	6	7	6
OPS	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
DGS	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
WAN	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
DCO	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
iACO	→	7	7	4	0	0	0	3	4	3	4	-4	7	3	4	3
iACOs	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
ACO	→	7	7	4	0	0	0	3	4	3	4	-4	7	3	4	3
ACOs	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
ATT	→	7	7	4	0	0	0	3	4	3	4	-3	7	3	4	3
abONS	→	10	10	7	3	3	3	6	7	6	7	1	10	6	7	6
abACO	→	7	7	4	0	0	0	3	4	3	4	-4	7	3	4	3
abACOs	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
abACOhi	→	4	4	1	-3	-3	-3	3	4	3	4	-4	4	3	4	3

France

Port	iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhi	
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	10	10	7	3	3	3	6	7	6	7	1	10	6	7	6
ONS	→	10	10	7	3	3	3	6	7	6	7	1	10	6	7	6
OPS	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
DGS	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
WAN	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
DCO	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
iACO	→	7	7	4	0	0	0	3	4	3	4	-4	7	3	4	3
iACOs	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
ACO	→	7	7	4	0	0	0	3	4	3	4	-4	7	3	4	3
ACOs	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
ATT	→	7	7	4	0	0	0	3	4	3	4	-3	7	3	4	3
abONS	→	10	10	7	3	3	3	6	7	6	7	1	10	6	7	6
abACO	→	7	7	4	0	0	0	3	4	3	4	-4	7	3	4	3
abACOs	→	7	7	4	0	0	0	3	4	3	4	-2	7	3	4	3
abACOhi	→	4	4	1	-3	-3	-3	3	4	3	4	-4	4	3	4	3

Germany

Port		iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhl
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
ONS	→	15	15	10	3	3	3	4	6	4	6	3	15	4	6	4
OPS	→	12	12	7	0	0	0	1	3	1	3	0	12	1	3	1
DGS	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
WAN	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
DCO	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
iACO	→	4	4	1	-5	-5	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
iACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
ACO	→	4	4	1	-6	-6	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
ACOs	→	6	6	2	-5	-5	-5	-5	-3	-5	-3	-6	6	-5	-3	-5
ATT	→	8	8	5	-2	-2	-2	-3	-1	-3	-1	-4	8	-3	-1	-3
abONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
abACO	→	4	4	1	-6	-5	-6	-5	-5	-5	-5	-6	4	-5	-5	-5
abACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
abACOhl	→	1	1	-2	-9	-8	-9	-5	-5	-5	-5	-6	1	-5	-5	-5

Italy

Port		iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhl
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
ONS	→	15	13	12	3	3	3	4	6	4	6	3	15	4	6	4
OPS	→	12	12	9	2	2	2	1	3	1	3	0	12	1	3	1
DGS	→	10	10	7	0	0	0	-1	1	-1	1	-2	10	-1	1	-1
WAN	→	10	10	7	0	0	0	-1	1	-1	1	-2	10	-1	1	-1
DCO	→	10	10	7	0	0	0	-1	1	-1	1	-2	10	-1	1	-1
iACO	→	4	4	1	-5	-5	-6	-5	-5	-7	-5	-8	4	-5	-5	-5
iACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
ACO	→	4	4	1	-3	-3	-3	-3	-5	-5	-5	-6	4	-4	-4	-4
ACOs	→	6	6	3	-3	-3	-3	-4	-3	-5	-3	-6	6	-4	-3	-4
ATT	→	8	8	5	-2	-2	-2	-2	-1	-3	-1	-4	8	-3	-1	-3
abONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
abACO	→	4	4	1	-6	-5	-6	-5	-5	-6	-5	-7	4	-5	-5	-5
abACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
abACOhl	→	1	1	-2	-9	-8	-9	-5	-5	-5	-5	-7	1	-5	-5	-5

Latin America

Port	iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhl	
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	6	6	3	0	0	0	0	3	0	3	3	6	0	3	0
ONS	→	6	6	3	0	0	0	0	3	0	3	3	6	0	3	0
OPS	→	3	3	0	0	0	0	0	0	0	0	3	3	0	0	0
DGS	→	9	9	6	0	0	0	0	3	0	3	3	9	0	3	0
WAN	→	9	9	6	0	0	0	0	3	0	3	3	9	0	3	0
DCO	→	9	9	6	0	0	0	0	3	0	3	3	9	0	3	0
iACO	→	0	0	0	-6	-6	-6	0	0	0	0	0	0	0	0	0
iACOs	→	3	3	0	-3	-3	-3	0	0	0	0	0	3	0	0	0
ACO	→	0	0	0	-6	-3	-3	0	0	0	0	0	0	0	0	0
ACOs	→	3	3	0	-3	-3	-3	0	0	0	0	0	3	0	0	0
ATT	→	3	3	0	0	0	0	0	0	0	0	0	3	0	0	0
abONS	→	6	6	3	0	0	0	0	3	0	3	3	6	0	3	0
abACO	→	0	0	0	-6	-6	-6	0	0	0	0	0	0	0	0	0
abACOs	→	3	3	0	-3	-3	-3	0	0	0	0	0	3	0	0	0
abACOhl	→	-3	-3	-3	-9	-9	-9	0	0	0	0	0	-3	0	0	0

Netherlands

Port	iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhl	
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
ONS	→	15	15	10	3	3	3	4	6	4	6	3	15	4	6	4
OPS	→	12	12	7	0	0	0	1	3	1	3	0	12	1	3	1
DGS	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
WAN	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
DCO	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
iACO	→	4	4	1	-5	-5	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
iACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
ACO	→	4	4	1	-6	-6	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
ACOs	→	6	6	2	-5	-5	-5	-5	-3	-5	-3	-6	6	-5	-3	-5
ATT	→	8	8	5	-2	-2	-2	-3	-1	-3	-1	-4	8	-3	-1	-3
abONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
abACO	→	4	4	1	-6	-5	-6	-5	-5	-5	-5	-6	4	-5	-5	-5
abACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
abACOhl	→	1	1	-2	-9	-8	-9	-5	-5	-5	-5	-6	1	-5	-5	-5

New Zealand

Port		iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhl
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	11	11	8	3	3	3	0	2	0	2	-1	11	0	2	0
ONS	→	11	11	8	3	3	3	0	2	0	2	-1	11	0	2	0
OPS	→	8	8	5	0	0	0	-3	-1	-3	-1	-4	8	-3	-1	-3
DGS	→	8	8	5	0	0	0	-2	0	0	0	-2	8	-2	0	-2
WAN	→	8	8	5	0	0	0	0	0	0	0	-2	8	0	0	0
DCO	→	8	8	5	0	0	0	-2	0	0	0	-1	8	-2	0	-2
iACO	→	0	0	-3	-8	-6	-8	-4	-4	-5	-4	-9	0	-5	-4	-5
iACOs	→	2	2	-1	-6	-6	-6	-4	-4	-5	-4	-8	2	-5	-4	-5
ACO	→	0	0	-1	-3	-3	-3	-4	-4	-4	-4	-6	0	-4	-4	-4
ACOs	→	2	2	-1	-3	-3	-3	-4	-4	-5	-4	-6	2	-4	-4	-4
ATT	→	10	10	7	4	4	4	2	3	5	5	2	10	2	3	2
abONS	→	11	11	8	3	3	3	0	2	0	2	-1	11	0	2	0
abACO	→	0	0	-3	-8	-6	-8	-4	-4	-5	-4	-9	0	-4	-4	-4
abACOs	→	2	2	-1	-6	-6	-6	-4	-4	-5	-4	-8	2	-4	-4	-4
abACOhl	→	-3	-3	-6	-10	-8	-10	-4	-4	-5	-4	-9	-3	-4	-4	-4

North America

Port		iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhl
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	6	6	3	0	0	0	0	3	0	3	3	6	0	3	0
ONS	→	6	6	3	0	0	0	0	3	0	3	3	6	0	3	0
OPS	→	3	3	0	0	0	0	0	0	0	0	3	3	0	0	0
DGS	→	9	9	6	0	0	0	0	3	0	3	3	9	0	3	0
WAN	→	9	9	6	0	0	0	0	3	0	3	3	9	0	3	0
DCO	→	9	9	6	0	0	0	0	3	0	3	3	9	0	3	0
iACO	→	0	0	0	-6	-6	-6	0	0	0	0	0	0	0	0	0
iACOs	→	3	3	0	-3	-3	-3	0	0	0	0	0	3	0	0	0
ACO	→	0	0	0	-6	-3	-3	0	0	0	0	0	0	0	0	0
ACOs	→	3	3	0	-3	-3	-3	0	0	0	0	0	3	0	0	0
ATT	→	3	3	0	0	0	0	0	0	0	0	0	3	0	0	0
abONS	→	6	6	3	0	0	0	0	3	0	3	3	6	0	3	0
abACO	→	0	0	0	-6	-6	-6	0	0	0	0	0	0	0	0	0
abACOs	→	3	3	0	-3	-3	-3	0	0	0	0	0	3	0	0	0
abACOhl	→	-3	-3	-3	-9	-9	-9	0	0	0	0	0	-3	0	0	0

Portugal

Port		iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhi
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
ONS	→	15	15	10	3	3	3	4	6	4	6	3	15	4	6	4
OPS	→	12	12	7	0	0	0	1	3	1	3	0	12	1	3	1
DGS	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
WAN	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
DCO	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
iACO	→	4	4	1	-5	-5	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
iACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
ACO	→	4	4	1	-6	-6	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
ACOs	→	6	6	2	-5	-5	-5	-5	-3	-5	-3	-6	6	-5	-3	-5
ATT	→	8	8	5	-2	-2	-2	-3	-1	-3	-1	-4	8	-3	-1	-3
abONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
abACO	→	4	4	1	-6	-5	-6	-5	-5	-5	-5	-6	4	-5	-5	-5
abACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
abACOhi	→	1	1	-2	-9	-8	-9	-5	-5	-5	-5	-6	1	-5	-5	-5

Spain

Port		iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhi
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	
iONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
ONS	→	15	15	10	3	3	3	4	6	4	6	3	15	4	6	4
OPS	→	12	12	7	0	0	0	1	3	1	3	0	12	1	3	1
DGS	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
WAN	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
DCO	→	10	10	7	0	0	0	-1	1	0	1	0	10	-1	1	-1
iACO	→	4	4	1	-5	-5	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
iACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
ACO	→	4	4	1	-6	-6	-6	-5	-5	-5	-5	-7	4	-5	-5	-5
ACOs	→	6	6	2	-5	-5	-5	-5	-3	-5	-3	-6	6	-5	-3	-5
ATT	→	8	8	5	-2	-2	-2	-3	-1	-3	-1	-4	8	-3	-1	-3
abONS	→	15	15	12	5	5	5	4	6	4	6	3	15	4	6	4
abACO	→	4	4	1	-6	-5	-6	-5	-5	-5	-5	-6	4	-5	-5	-5
abACOs	→	6	6	3	-4	-4	-4	-5	-3	-5	-3	-6	6	-5	-3	-5
abACOhi	→	1	1	-2	-9	-8	-9	-5	-5	-5	-5	-6	1	-5	-5	-5

United Kingdom

Port		iONS	ONS	OPS	DGS	WAN	DCO	iACO	iACOs	ACO	ACOs	ATT	abONS	abACO	abACOs	abACOhl
	Loss	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑	↑
iONS	→	15	15	12	5	5	5	4	5	4	5	3	15	4	5	4
ONS	→	15	15	12	5	5	5	4	5	4	5	3	15	4	5	4
OPS	→	12	10	9	2	2	2	1	2	1	2	0	12	1	2	1
DGS	→	10	8	7	0	0	0	-1	0	-1	0	-2	10	-1	0	-1
WAN	→	10	8	7	0	0	0	-1	0	-1	0	-2	10	-1	0	-1
DCO	→	10	8	7	0	0	0	-1	0	-1	0	-2	10	-1	0	-1
iACO	→	4	4	1	-5	-5	-6	-5	-4	-5	-5	-7	4	-5	-4	-5
iACOs	→	5	5	2	-5	-5	-5	-6	-5	-5	-5	-7	5	-6	-5	-6
ACO	→	4	4	1	-6	-3	-3	-5	-5	-5	-5	-6	4	-5	-5	-5
ACOs	→	5	5	2	-5	-3	-3	-5	-5	-5	-5	-6	5	-5	-5	-5
ATT	→	8	8	5	-2	-2	-2	-3	-2	-3	-2	-4	8	-3	-2	-3
abONS	→	15	15	12	5	5	5	4	5	4	5	3	15	4	5	4
abACO	→	4	4	1	-6	-5	-6	-5	-4	-5	-5	-7	4	-5	-6	-5
abACOs	→	5	5	2	-5	-5	-5	-6	-5	-5	-5	-7	5	-4	-5	-4
abACOhl	→	1	1	-2	-9	-9	-9	-5	-4	-5	-5	-7	1	-5	-6	-5

Tone Plans

Tone plans permit the station user to distinguish different stages of call progress and different types of calls. Each tone is assigned a level which ensures an acceptable quality.



Notes:

- DTMF tones are supported.
- Digital (DGS) and IP (WAN) tones are conveyed as Real-Time Transfer Protocol (RTP) packets.
- "No" indicates that this interface is not supported in this country.

Australia

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	400/425	Continuous
Busy	425	0.375 on, 0.375 off, repeat
Camp-on	425	0.25 on, off
Conference	425	0.8 on, off
Confirmation	400/425	0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat
Dial Tone	400/425	Continuous
Feature Active Dial	400/425	(0.95 on, 0.05 off) x 2, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Interrupted Dial	400/425	(0.95 on, 0.05 off) x 2, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Message Notification	400/425	(0.95 on, 0.05 off) x 2, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	1400	0.2 on, off
Paging	425	0.25 on, off
Reorder	425	2.5 on, 0.5 off, repeat
Ringback	400/450	0.4 on, 0.2 off, 0.4 on, 2 off, repeat
Special Busy	425	0.375 on, 0.375 off, repeat
Special Ringback	400/450	1.0 on, 2.0 off, repeat
Transfer Dial	400/425	(0.1 on, 0.1 off) x 3, then continuous
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOHL	iACOs abACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Busy	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Camp-on	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Conference	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Confirmation	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Feature Active Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Interrupted Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Message Notification	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Modem Answer	-24	-24	---	---	-19	-22	-19	-19	-17	-21
Override	-27	-27	---	---	-22	-25	-22	-22	-20	-24
Paging	-21	-21	---	---	-16	-19	-16	-16	-14	-18
Reorder	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Ringback	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Special Busy	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Special Ringback	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Transfer Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Voice Mail	-21	-21	---	---	-16	-19	-12	-12	-14	-18

Brazil

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	425	Continuous
Busy	425	0.25 on, 0.25 off, repeat
Camp-on	425	0.06 on, 0.025 off, repeat x 2
Conference	440	1 on, off
Confirmation	425	Continuous
Dial Tone	425	0.975 on, 0.06 off, then repeat
Feature Active Dial	425	(0.125 on, 0.125 off) x 8, then continuous
Interrupted Dial	425	(0.1 on, 0.1 off) x 8, then continuous
Message Notification	425/440	425 (0.2 on, 0.2 off) x 4, then 440 (0.2 on, 0.2 off) x 2, then 425 (0.1 on, 0.1 off) x 4, then continuous
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	440	0.8 on, off
Paging	440	0.2 on, off
Reorder	425	0.25 on, 0.25 off, 0.75 on, 0.25 off, repeat
Ringback	424	1 on, 4 off, repeat
Special Busy	425	0.5 on, 0.5 off, repeat
Special Ringback	425	0.5 on, 0.5 off, 0.5 on, 2.5 off, repeat
Transfer Dial	425	(0.1 on, 0.1 off) x 3, then continuous
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOHL	iACOs abACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Busy	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Camp-on	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Conference	-19	-19	---	-16	-16	-16	-16	-16	-16	-16
Confirmation	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Feature Active Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Interrupted Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Message Notification	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Modem Answer	-20	-20	---	-17	-17	-17	-17	-17	-17	-17
Override	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Paging	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Reorder	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Ringback	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Special Busy	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Special Ringback	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Transfer Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Voice Mail	-17	-17	---	-14	-14	-14	-14	-14	-14	-14

China

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	450	Continuous
Busy	450	0.35 on, 0.35 off, repeat
Camp-on	450	0.4 on, off
Conference	450	1.0 on, off
Confirmation	350/440	Continuous
Dial Tone	450	Continuous
Feature Active Dial	450	0.4 on, 0.4 off, then continuous
Interrupted Dial	450	0.4 on, 0.4 off, then continuous
Message Notification	350/440 400 350/440	350/440 (0.75 on, 0.75 off) x 2, then 400 0.1 on, 0.75 off, then 350/440 0.75 on, 0.75 off, then 350/440 continuous
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	440	0.8 on, off
Paging	440	0.2 on, off
Reorder	450	(0.1 on, 0.1 off) x 3, then 0.4 on, 0.4 off, repeat
Ringback	450	1 on, 4 off, repeat
Special Busy	350/440	0.35 on, 0.35 off, repeat
Special Ringback	400/450	0.4 on, 0.2 off, 0.4 on, 4 off, repeat
Transfer Dial	450	0.4 on, 0.04 off, then continuous

Tone	Output Level (in dBm)								
	ONS	abONS	OPS	ACO	abACO	ACOs	abACOs	DCO	ATT
ARS 2nd Dial	-3	-12	-4	-4	-7	-4	-7	-5	-10
Busy	-3	-12	-4	-4	-7	-4	-7	-5	-10
Camp-on	-13	-22	-14	-14	-17	-14	-17	-15	-20
Conference	-14	-23	-15	-15	-18	-15	-18	-16	-21
Confirmation	-3	-12	-4	-4	-7	-4	-7	-5	-10
Dial	-3	-12	-4	-4	-7	-4	-7	-5	-10
Feature Active Dial	-3	-12	-4	-4	-7	-4	-7	-5	-10
Interrupted Dial	-3	-12	-4	-4	-7	-4	-7	-5	-10
Message Notification	-3,-4,-3	-12,-13,-12	-4,-5,-4	-4,-5,-4	-7,-8,-7	-4,-5,-4	-7,-8,-7	-5,-6,-5	-10,-11,-10
Modem Answer	-15	-24	-16	-16	-19	-16	-19	-17	-22
Override	-12	-23	-13	-13	-16	-13	-16	-14	-19
Paging	-12	-21	-13	-13	-16	-13	-16	-14	-19
Reorder	-3	-12	-4	-4	-7	-4	-7	-5	-10
Ringback	-3	-12	-4	-4	-7	-4	-7	-5	-10
Special Busy	-3	-12	-4	-4	-7	-4	-7	-5	-10
Special Ringback	-7	-16	-8	-8	-11	-8	-11	-9	-14
Transfer Dial	-3	-12	-4	-4	-7	-4	-7	-5	-10

France

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	440	Continuous
Busy	440	0.5 on, 0.5 off, repeat
Camp-on	520	0.2 on, off
Conference	400	0.6 on, off
Confirmation	440	Continuous
Dial Tone	440	Continuous
Feature Active Dial	440	0.75 on, 0.75 off, then continuous
Interrupted Dial	440	0.75 on, 0.75 off, then continuous
Message Notification	440/520/440	440 (0.75 on, 0.75 off) x 2, then 520 (0.2 on, 0.75 off) x 1, then 440 (0.75 on, 0.75 off, repeat forever)
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	1400	0.3 on, off
Paging	440	0.2 on, off
Reorder	440	0.5 on, 0.5 off, repeat
Ringback	440	1.5 on, 3.5 off, repeat
Special Busy	440	0.35 on, 0.35 off, repeat
Special Ringback	440	1.5 on, 3.5 off, repeat
Transfer Dial	440	(0.1 on, 0.1 off) x 3, then continuous
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOhl	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Busy	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Dial	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Camp-on	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Conference	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Confirmation	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Feature Active Dial	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Interrupted Dial	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Message Notification	-20	-20	---	---	-15	-18	-15	-15	-13	-17
	-23	-23			-18	-21	-18	-18	-16	-20
	-20	-20			-15	-18	-15	-15	-13	-17
Modem Answer	-24	-24	---	---	-19	-22	-19	-19	-17	-21
Override	-23	-23	---	---	-18	-21	-18	-18	-16	-20
Paging	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Reorder	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Ringback	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Special Busy	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Special Ringback	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Transfer Dial	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Voice Mail	-23	-23	---	---	-18	-21	-18	-18	-16	-20

Germany

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	425	Continuous
Busy	425	0.1 on, 0.4 off, repeat
Camp-on	425	0.25 on, off
Conference	425	0.25 on, off
Confirmation	425	0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat
Dial	425	0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat
External Camp-on	425	0.1 on, 0.05 off, 0.1 on, 0.05 off
Feature Active Dial	425	(0.95 on, 0.05 off) x 2, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Interrupted Dial	425	(0.95 on, 0.05 off) x 2, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Message Notification	425	(0.95 on, 0.05 off) x 2, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Modem Answer	2025	0.95 on, 0.5 off, repeat
Override	1400	0.2 on, off
Paging	425	0.25 on, off
Reorder	425	0.2 on, 0.5 off, repeat
Ringback	425	1 on, 4 off, repeat
Special Busy	425	0.35 on, 0.35 off, repeat
Special Ringback	425	1 on, 4 off, repeat
Transfer Dial	425	0.1 on, 0.01 off, 0.1 on, 0.7 off, repeat
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOHL	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Busy	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Camp-on	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Conference	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Confirmation	-15	-15	---	---	-10	-13	-10	-10	-8	-12
External Camp-on	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Feature Active Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Interrupted Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Message Notification	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Modem Answer	-24	-24	---	---	-19	-22	-19	-19	-17	-21
Override	-27	-27	---	---	-22	-25	-22	-22	-20	-24
Paging	-21	-21	---	---	-16	-19	-16	-16	-14	-18
Reorder	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Ringback	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Special Busy	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Special Ringback	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Transfer Dial	-15	-15	---	---	-10	-13	-10	-10	-8	-12
Voice Mail	-21	-21	---	---	-16	-19	-16	-16	-14	-18

Italy

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	425	0.2 on, 0.2 off, 0.6 on, 1 off, repeat forever
Busy	425	0.2 on, 0.2 off, repeat forever
Camp-on	425	0.2 on, 0.1 off, 0.2 on, 0.1 off
Conference	425	0.2 on, off
Confirmation	425	0.1 on, 0.1 off, 0.1 on, 0.07 off, repeat
Dial	350/425	Continuous
Feature Active Dial	350/425	0.7 on, 0.7 off, repeat forever
Interrupted Dial	425	0.9 on, 0.1 off, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Message Notification	425	0.7 on, 0.7 off
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	425	0.2 on, off
Paging	425	0.2 on, off
Reorder	425	0.2 on, 0.2 off, repeat forever
Ringback	425	1 on, 4 off, repeat
Special Busy	425	0.2 on, 0.2 off, repeat forever
Special Ringback	425	1 on, 4 off, repeat
Transfer Dial	350/425	0.75 on, 0.75 off, repeat
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOhl	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-17 -20	-13 -16	---	---	-12 -15	-16 -19	-16 -19	-15 -18	-10 -13	-16 -19
Busy	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Dial	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Camp-on	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Conference	-17	-13	---	---	-12	-15	-16	-15	-10	-16
Confirmation	-17 -20	-13 -16	---	---	-12 -15	-16 -19	-16 -19	-15 -18	-10 -13	-16 -19
Feature Active Dial	-17 -20	-13 -16	---	---	-12 -15	-16 -19	-16 -19	-15 -18	-10 -13	-16 -19
Interrupted Dial	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Message Notification	-17 -20	-13 -16	---	---	-12 -15	-16 -19	-16 -19	-15 -18	-10 -13	-16 -19
Modem Answer	-24	-20	---	---	-19	-22	-23	-22	-17	-23
Override	-27	-23	---	---	-22	-25	-26	-25	-20	-26
Paging	-20	-16	---	---	-15	-18	-19	-18	-13	-19
Reorder	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Ringback	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Special Busy	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Special Ringback	-17 -20	-13 -16	---	---	-12 -15	-16 -19	-16 -19	-15 -18	-10 -13	-16 -19
Transfer Dial	-17 -20	-13 -16	---	---	-12 -15	-15 -18	-16 -19	-15 -18	-10 -13	-16 -19
Voice Mail	-21	-17	---	---	-16	-19	-20	-19	-14	-20

Latin America

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	425	Continuous
Busy	480/620	0.5 on, 0.5 off, repeat
Camp-on	440	0.1 on, 0.05 off, repeat x 2
Conference	440	1 on, off
Confirmation	350/440	Continuous
Dial	350/440	Continuous
Feature Active Dial	350/440	(0.1 on, 0.1 off) x 8, then continuous
Interrupted Dial	350/440	(0.1 on, 0.1 off) x 8, then continuous
Message Notification	350/440	(0.1 on, 0.01 off) x 4, (0.2 on, 0.2 off) x 2, (0.1 on, 0.1 off) x 4, then continuous
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	440	0.8 on, off
Paging	440	0.2 on, off
Reorder	480/620	0.25 on, 0.25 off, repeat
Ringback	440/480	1 on, 3 off, repeat
Special Busy	480/620	0.5 on, 0.5 off, repeat
Special Ringback	440/480	0.5 on, 0.5 off, 0.5 on, 2.5 off, repeat
Transfer Dial	350/440	(0.1 on, 0.1 off) x 3, then continuous
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOhl	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Busy	-27	-27	---	-24	-24	-24	-24	-24	-24	-24
Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Camp-on	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Conference	-19	-19	---	-16	-16	-16	-16	-16	-16	-16
Confirmation	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Feature Active Dial	-22	-22	---	-19	-19	-19	-19	-19	-19	-19
Interrupted Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Message Notification	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Modem Answer	-20	-20	---	-17	-17	-17	-17	-17	-17	-17
Override	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Paging	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Reorder	-27	-27	---	-24	-24	-24	-24	-24	-24	-24
Ringback	-22	-22	---	-19	-19	-19	-19	-19	-19	-19
Special Busy	-27	-27	---	-24	-24	-24	-24	-24	-24	-24
Special Ringback	-22	-22	---	-19	-19	-19	-19	-19	-19	-19
Transfer Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Voice Mail	-17	-17	---	-14	-14	-14	-14	-14	-14	-14

Netherlands

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	425	Continuous
Busy	425	0.5 on, 0.5 off, repeat
Camp-on	425	0.5 on, off
Conference	425	0.1 on, off
Confirmation	425	Continuous
Dial	425	Continuous
Feature Active Dial	425	0.75 on, 0.75 off, repeat
Interrupted Dial	425	0.4 on, 0.04 off, repeat forever
Message Notification	425/400/425	(0.75 on, 0.075 off) x 2, (0.1 on, 0.75 off), (0.75 on, 0.75 off, repeat)
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	425	0.2 on, off
Paging	425	0.2 on, off
Reorder	425	0.07 on, 0.07 off, repeat
Ringback	425	1 on, 4 off, repeat
Special Busy	425	0.5 on, 0.5 off, repeat
Special Ringback	425	1 on, 4 off, repeat
Transfer Dial	425	0.75 on, 0.75 off, repeat
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOhI	iACOs abACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Busy	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Dial	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Camp-on	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Conference	-18	-18	---	---	-13	-16	-13	-13	-11	-15
Confirmation	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Feature Active Dial	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Interrupted Dial	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Message Notification	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Modem Answer	-24	-24	---	---	-19	-22	-19	-19	-17	-21
Override	-22	-22	---	---	-17	-20	-17	-17	-15	-19
Paging	-23	-23	---	---	-18	-21	-18	-18	-16	-20
Reorder	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Ringback	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Special Busy	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Special Ringback	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Transfer Dial	-16	-16	---	---	-11	-14	-11	-11	-9	-13
Voice Mail	-23	-23	---	---	-18	-21	-18	-18	-16	-20

New Zealand

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	400	Continuous
Busy	400	0.5 on, 0.5 off, repeat
Camp-on	520	0.2 on, off
Conference	400	0.6 on, off
Confirmation	1400	Continuous
Dial Tone	400	Continuous
Feature Active Dial	400	0.75 on, 0.75 off, then continuous
Interrupted Dial	400	0.75 on, 0.75 off, then continuous
Message Notification	400/520/400	400 (0.75 on, 0.75 off) x 2, then 520 (0.2 on, 0.75 off) x 1, then 400 (0.75 on, 0.75 off, repeat forever)
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	1400	0.3 on, off
Paging	440	0.2 on, off
Reorder	400	0.075 on, 0.1 off, 0.075 on, 0.75 off, repeat
Ringback	400/450	1 on, 2 off, repeat
Special Busy	400	0.35 on, 0.35 off, repeat
Special Ringback	400/450	0.4 on, 0.2 off, 0.4 on, 2.0 off, repeat forever
Transfer Dial	400	(0.1 on, 0.1 off) x 3, then continuous
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOHL	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Busy	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Dial	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Camp-on	-11	-9	---	-10	-7	-6	-8	-8	-8	-8
Conference	-14	-12	---	-13	-10	-8	-11	-11	-11	-11
Confirmation	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Feature Active Dial	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Interrupted Dial	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Message Notification	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
	-13	-11	---	-12	-11	-10	-12	-12	-12	-12
	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Modem Answer	-20	-18	---	-19	-16	-15	-17	-17	-17	-17
Override	-13	-11	---	-12	-9	-8	-10	-10	-10	-10
Paging	-17	-15	---	-16	-13	-12	-14	-14	-14	-14
Reorder	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Ringback	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Special Busy	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Special Ringback	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Transfer Dial	-11	-9	---	-10	-9	-8	-10	-10	-10	-10
Voice Mail	-17	-15	---	-16	-13	-12	-14	-14	-14	-14

North America

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	350/440	Continuous
Busy	480/620	0.5 on, 0.5 off, repeat
Camp-on	440	0.1 on, 0.05 off, repeat x 2
Conference	440	1 on, off
Confirmation	350/440	Continuous
Dial Tone	350/440	Continuous
Feature Active Dial	350/440	(0.1 on, 0.1 off) x 8, then continuous
Interrupted Dial	350/440	(0.1 on, 0.1 off) x 8, then continuous
Message Notification	350/440	350/440 (0.1 on, 0.1 off) x 4, then 440 (0.2 on, 0.2 off) x 2, then 350/440 (0.1 on, 0.1 off) x 4, then 350/440 continuous
Modem Answer	2025	0.95 on, 0.005 off, repeat
Override	440	0.8 on, off
Paging	440	0.2 on, off
Reorder	480/620	0.25 on, 0.25 off, repeat
Ringback	440/480	1 on, 3 off, repeat
Special Busy	480/620	0.5 on, 0.5 off, repeat
Special Ringback	440/480	0.5 on, 0.5 off, 0.5 on, 2.5 off, repeat
Transfer Dial	350/440	(0.1 on, 0.1 off) x 3, then continuous
Voice Mail	440	0.6 on, off
Note: This plan also provides support for United States MultiLevel Precedence and Preemption (MLPP) priority.		

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOHL	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Busy	-27	-27	---	-24	-24	-24	-24	-24	-24	-24
Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Camp-on	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Conference	-19	-19	---	-16	-16	-16	-16	-16	-16	-16
Confirmation	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Feature Active Dial	-22	-22	---	-19	-19	-19	-19	-19	-19	-19
Interrupted Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Message Notification	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Modem Answer	-20	-20	---	-17	-17	-17	-17	-17	-17	-17
Override	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Paging	-17	-17	---	-14	-14	-14	-14	-14	-14	-14
Reorder	-27	-27	---	-24	-24	-24	-24	-24	-24	-24
Ringback	-22	-22	---	-19	-19	-19	-19	-19	-19	-19
Special Busy	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Special Ringback	-22	-22	---	-19	-19	-19	-19	-19	-19	-19
Transfer Dial	-23	-23	---	-20	-20	-20	-20	-20	-20	-20
Voice Mail	-17	-17	---	-14	-14	-14	-14	-14	-14	-14

Portugal

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	400	Continuous
Busy	425	0.2 on, 0.2 off, repeat
Camp-on	425	0.2 on, 0.01 off, 0.2 on, 0.1 off
Conference	425	0.2 on, off
Confirmation	425	0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat
Dial	350/425	Continuous
Feature Active Dial	350/425	0.7 on, 0.7 off, repeat
Interrupted Dial	425	0.9 on, 0.1 off, then (0.1 on, 0.1 off, 0.1 on, 0.7 off, repeat forever)
Message Notification	425	0.7 on, 0.07 off
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	425	0.2 on, off
Paging	425	0.2 on, off
Reorder	425	0.2 on, 0.2 off, repeat
Ringback	425	1 on, 4 off, repeat
Special Busy	425	0.2 on, 0.2 off, repeat
Special Ringback	425	1 on, 4 off, repeat
Transfer Dial	350/425	Continuous
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOHL	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Busy	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Camp-on	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Conference	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Confirmation	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Feature Active Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Interrupted Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Message Notification	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Modem Answer	-24	-24	---	---	-19	-22	-19	-19	-17	-21
Override	-27	-27	---	---	-22	-25	-22	-22	-20	-24
Paging	-20	-20	---	---	-15	-18	-15	-15	-13	-17
Reorder	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Ringback	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Special Busy	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Special Ringback	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Transfer Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Voice Mail	-21	-21	---	---	-16	-19	-16	-16	-14	-18

Spain

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	425	Continuous
Busy	425	0.2 on, 0.2 off, repeat
Camp-on	425	0.6 on, 0.2 off, 0.6 on, off
Conference	1400	0.4 on, off
Confirmation	425	Continuous
Dial	425	Continuous
Feature Active Dial	425	(0.1 on, 0.1 off) x 8, then continuous
Interrupted Dial	425	(0.1 on, 0.1 off), repeat x 8, then continuous
Message Notification	425, 440, 425	425 (0.1 on, 0.01 off) x 4, then 440 (0.2 on, 0.2 off) x 2, then 425 (0.1 on, 0.1 off) x 4, then 425 continuous
Modem Answer	2025	0.95 on, 0.05 off, repeat
Override	1400	0.2 on, off
Paging	440	0.2 on, off
Reorder	425	0.2 on, 0.2 off, 0.2 on, 0.6 off, repeat
Ringback	425	1.5 on, 3 off, repeat
Special Busy	425	0.2 on, 0.2 off, repeat
Special Ringback	425	0.5 on, 0.5 off, 0.5 on, 2.5 off, repeat
Transfer Dial	425	0.1 on, 0.5 off, 0.1 on, 0.1 off, 0.1 on, 0.1 off, then continuous
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOhl	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Busy	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Camp-on	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Conference	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Confirmation	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Feature Active Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Interrupted Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Message Notification	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Modem Answer	-24	-24	---	---	-19	-22	-19	-19	-17	-21
Override	-27	-27	---	---	-22	-25	-22	-22	-20	-24
Paging	-21	-21	---	---	-16	-19	-16	-16	-14	-18
Reorder	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Ringback	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Special Busy	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Special Ringback	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Transfer Dial	-17	-17	---	---	-12	-15	-12	-12	-10	-14
Voice Mail	-21	-21	---	---	-16	-19	-16	-16	-14	-18

United Kingdom

Tone Plan

Tone	Frequency (Hz)	Cadence (s)
ARS 2nd Dial	350/440	Continuous
Busy	400	0.35 on, 0.35 off, repeat
Camp-on	400	0.1 on, off
Conference	400	0.1 on, off
Confirmation	350/440	Continuous
Dial	350/440	Continuous
Feature Active Dial	350/440	0.75 on, 0.75 off, repeat
Interrupted	1400	0.1 on, off
Message Notification	350/440	350/440 (0.75 on, 0.75 off) x 2, then 440 (0.1 on, 0.75 off), then 350/440 (0.75 on, 0.75 off, repeat)
Modem Answer	2025	0.95 on, 0.05 off, repeat
Number Unobtainable	400	Continuous
Paging	440	0.2 on, off
Ringing (Internal)	400/450	1 on, 2 off, repeat
Special Busy	400	0.35 on, 0.35 off, repeat
Special Ringing (External)	400/450	0.4 on, 0.2 off, 0.4 on, 2 off, repeat
Transfer Dial	350/440	0.75 on, 0.75 off, repeat
Interrupted Dial	350/440	0.75 on, 0.75 off, repeat
Voice Mail	440	0.6 on, off

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOHL	iACOs	ACO	ACOs	DCO	ATT
ARS 2nd Dial	-8	-7	---	-10	-4	-3	-4	-4	-5	-4
	-12	-11		-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-24	-18	-17	-18	-18	-19	-18
Busy	-9	-8	---	-11	-5	-4	-5	-5	-6	-5
	-14	-13		-16	-10	-9	-10	-10	-11	-10
	-19	-18		-21	-15	-14	-15	-15	-16	-15
Dial	-8	-7	---	-10	-4	-3	-4	-4	-5	-4
	-12	-11		-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-24	-18	-17	-18	-18	-19	-18
Camp-on	-9	-8	---	-11	-5	-4	-5	-5	-6	-5
	-14	-13		-16	-10	-9	-10	-10	-11	-10
	-19	-18		-21	-15	-14	-15	-15	-16	-15
Conference	-14	-13	---	-16	-10	-9	-10	-10	-11	-10
Confirmation	-8	-7	---	-10	-4	-3	-4	-4	-5	-4
	-12	-11		-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-24	-18	-17	-18	-18	-19	-18

Tone	Output Level (in dBm)									
	iONS abONS	ONS	iOPS	OPS	iACO abACO abACOhI	iACOs	ACO	ACOs	DCO	ATT
Feature Active Dial	-8	-7	---	-10	-4	-3	-4	-4	-5	-4
	-12	-11		-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-24	-18	-17	-18	-18	-19	-18
Interrupted Dial	-8	-7	---	-10	-4	-3	-4	-4	-5	-4
	-12	-11		-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-24	-18	-17	-18	-18	-19	-18
Message Notification	-9	-8	---	-11	-5	-4	-5	-5	-6	-5
	-14	-13		-16	-10	-9	-10	-10	-11	-10
Modem Answer	-20	-19	---	-22	-16	-15	-16	-16	-17	-16
Override	-18	-17	---	-20	-14	-13	-14	-14	-15	-14
Paging	-19	-18	---	-21	-15	-14	-15	-15	-16	-15
Reorder	-9	-8	---	-11	-5	-4	-5	-5	-6	-5
	-14	-13		-16	-10	-9	-10	-10	-11	-10
	-19	-18		-21	-15	-14	-15	-15	-16	-15
Ringback	-12	-11	---	-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-21	-18	-17	-18	-18	-19	-18
Special Busy	-8	-7	---	-10	-4	-3	-4	-4	-5	-4
	-12	-11		-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-24	-18	-17	-18	-18	-19	-18
Special Ringback	-12	-11	---	-14	-8	-7	-8	-8	-9	-8
	-17	-16		-19	-13	-12	-13	-13	-14	-13
	-22	-21		-24	-18	-17	-18	-18	-19	-18
Transfer Dial	-8	-7	---	-10	-4	-3	-4	-4	-5	-4
	-12	-11		-14	-8	-7	-8	-8	-9	-8
Voice Mail	-19	-18	---	-21	-15	-14	-15	-15	-16	-15



APPENDIX B

ETHERNET CABLING GUIDELINES

Introduction

The 3300 ICP system transmits voice communications over a data network using Voice over Internet Protocol (VoIP). Electrical interference in the environment can reduce the quality of the voice and data signals that are transmitted over Ethernet cable. Desktop computers, printers, servers, lighting, and other office devices place a high demand on the electrical infrastructure and increase the risk of electrical interference. You can minimize electrical interference and improve network efficiency by following the cabling guidelines detailed in this appendix.



Note: Special testing equipment is available from Mitel Product Support. This equipment can verify Ethernet cable performance and detect cable faults.

Maximum Cable Lengths

Table 85: Maximum CAT 5 or CAT 5e Ethernet Cable Lengths

Cabling	Maximum Length
Under Desk	10 ft. (3 m)
Floor to ceiling	11.5 ft. (3.5 m)
Horizontal span in ceiling	300 ft. (90 m)
Equipment closet	11.5 ft. (3.5 m)
Total maximum length	333 ft. (100 m)

Cabling Guidelines for the Desktop

Refer to Figure 34 and the corresponding cabling guidelines to minimize electrical interference at the desktop.

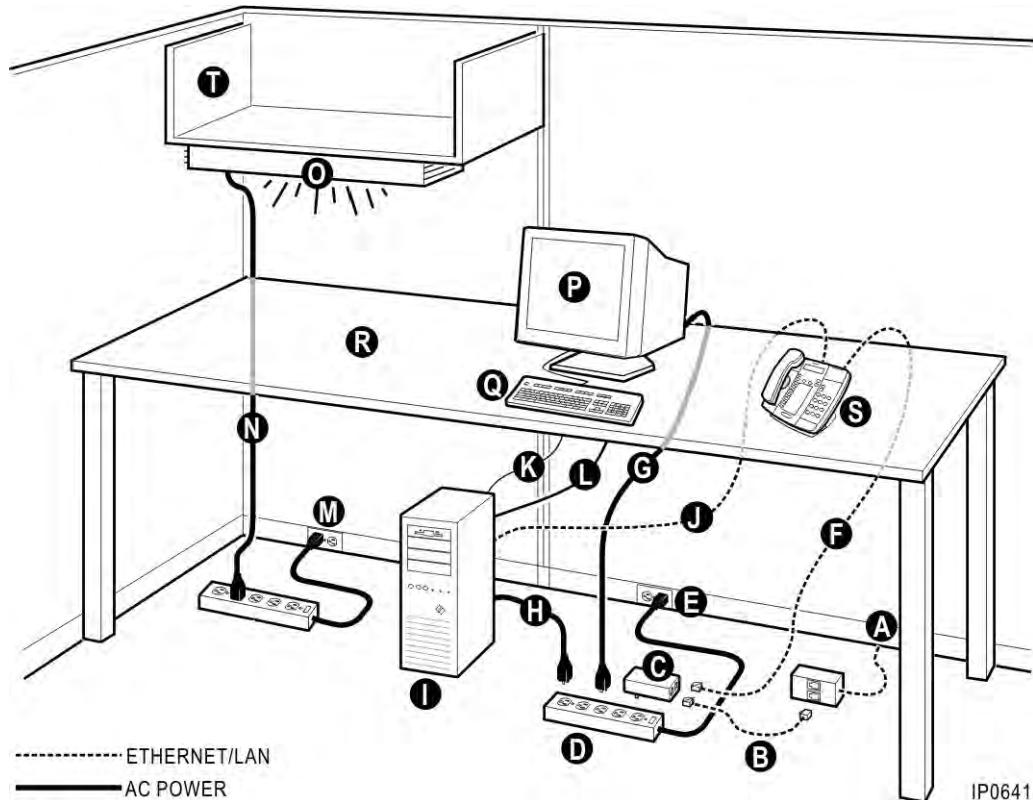


Figure 34: Desktop Cabling

Table 86: Desktop Environment Cabling Guidelines

Connection	Guidelines
A	Ethernet connection to network
B	Network to power adapter Ethernet patch cable (for local power configuration only)
C	IP Phone power adapter (for local power configuration only)

Page 1 of 2

Table 86: Desktop Environment Cabling Guidelines (continued)

Connection		Guidelines
D	Surge suppressing power bar	<ul style="list-style-type: none"> Recommended model is American Power Conversion "SurgeArrest" Route power cables away from Ethernet cables
E	Power outlet for desktop equipment	<ul style="list-style-type: none"> Use outlet to supply power to computer and IP Phone power adapter only Do not plug other devices such as fluorescent lights, coffee makers, kettles into this outlet
F	Phone to power brick Ethernet connection	<ul style="list-style-type: none"> Use CAT 5 or CAT 5e cables (certified to TIA/EIA 568A) Maximum length 5 ft. (1.5 m) Route cable away from sources of interference, such as power cables
G	Monitor power cord	<ul style="list-style-type: none"> Plug into computer power bar Route cable away from Ethernet cables
H	Computer power cord	
I	Computer	
J	Phone to computer Ethernet connection	<ul style="list-style-type: none"> Use CAT 5 or CAT 5e cables (certified to TIA/EIA 568A) Maximum length 5 ft. (1.5 m) Route cable away from sources of interference, such as power cables
K	Keyboard to computer connection	<ul style="list-style-type: none"> Route cable as required for convenience
L	Monitor to computer connection	<ul style="list-style-type: none"> Route cable away from Ethernet cables
M	Power connection to auxiliary equipment	<ul style="list-style-type: none"> Use a separate power outlet for potential noise generating devices such as a lamp, coffee maker, or radio
N	Florescent light power cord	<ul style="list-style-type: none"> Route cable away from Ethernet cables
O	Florescent desk light	<ul style="list-style-type: none"> Ballast circuitry inside fluorescent lamps will create noise spikes on power cables when the lamps are turned off. Ensure that fluorescent lamps are plugged into dedicated surge suppressing power bars. Voltage limiting devices inside the power bars reduce noise spikes and reduce the risk of data errors. Some desks have power outlets that are designated for the computer and utility devices. These outlets have built-in surge protection. In this case, a power bar is not required.

Cabling Guidelines in the Equipment Room

Refer to Figure 35 and the corresponding cabling guidelines to minimize electrical interference in the equipment room.

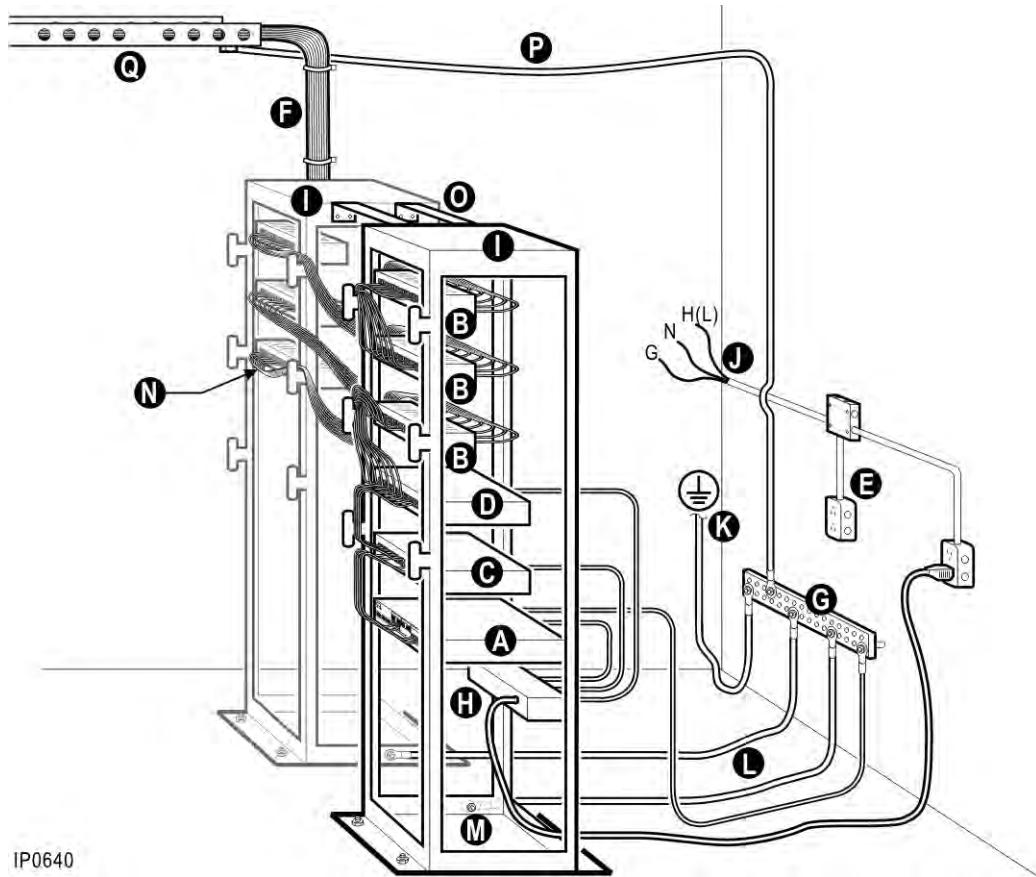


Figure 35: Equipment Room Cabling

Table 87: Equipment Room Cabling Guidelines

Connection	Guidelines
A 3300 ICP or 3100 ICP controller	<ul style="list-style-type: none"> Use CAT 5, CAT 5e, or CAT 6 Ethernet connector blocks and cables CAT 5e or CAT 6 certified cable provides better immunity to crosstalk Connect ground stud on back of controller to ground bar bus (G) with a dedicated ground wire
B Patch panel	<ul style="list-style-type: none"> Patch panels must be certified for CAT 5 cable Do not use punch-down blocks that are designed for voice-grade telephony signals to interconnect 100 Mbps Ethernet signals. Recommended connector blocks can be obtained from www.anixter.com (part number 201011)

Table 87: Equipment Room Cabling Guidelines (continued)

Connection		Guidelines
C	Layer 2 switch	<ul style="list-style-type: none"> If a ground stud is provided, connect it to the ground bar bus (G) with a dedicated ground wire. Use the wire gauge specified by the manufacturer Powered hubs supply IP Phones with power through the Ethernet cable either through the spare wires or the signal pairs. IP Phones that have power adapters do not use powered hubs. If a ground stud is provided, connect it to the ground bar bus (G) with a dedicated ground wire. Use the wire gauge specified by the manufacturer
D	Powered hub	<ul style="list-style-type: none"> Powered hubs supply IP Phones with power through the Ethernet cable either through the spare wires or the signal pairs. IP Phones that have power adapters do not use powered hubs. If a ground stud is provided, connect it to the ground bar bus (G) with a dedicated ground wire. Use the wire gauge specified by the manufacturer
E	Protected power system	<ul style="list-style-type: none"> Dedicate the use of the power outlets to the equipment in the equipment room only. Ensure that the power outlets in the equipment room are wired for 15 Amp service directly to the electrical service panel with ideally one circuit breaker per outlet. If the site is configured with resilient IP phones, ensure that the 3300 controllers are powered by dedicated power bars. Switching power supplies common in computers and telecommunications equipment generate noise voltages, known as harmonics. Use oversize neutral conductors to minimize harmonics. Ensure that conduits include a dedicated copper ground
F	Cable	<ul style="list-style-type: none"> Ensure that the maximum cable runs do not exceed 333 ft. (100 m).
G	Ground bar bus	<ul style="list-style-type: none"> Use a ground bus bar that is $\frac{1}{4}$ inch thick and 2 inches wide and long enough to accommodate the grounding for all the rack-mounted equipment Recommended bus bar is ANIXTER part number 179639 Mount the bus bar on the wall with insulated standoffs Use compression style fittings to fasten the ground wire lugs to the bar Connect the bus bar to the main building ground with a 6 AWG copper, stranded, green-colored cable. For grounding specifications see ITU-T K.27 "Building configurations and earthing inside a telecommunications building" and ANSI/TIA/EIA-607
H	Protected rack-mount power strip	<ul style="list-style-type: none"> If you cannot provide dedicated 15 Amp power outlets for each unit in the rack, mount a surge-arresting power strip on the front or rear of the rack. Recommended model is the Surge Arrest - Rack Mount model from American Power Conversion. The ground from the rack forms part of the shield for the power strip. Plastic floor type models are not recommended because they are more likely to be turned off by accident. <p>Caution: Power bars have a circuit breaker. If the circuit breaker is tripped due to a power surge, the power to all the outlets on the power bar is shut off. If the site supports resilient IP Phones, ensure that the controllers are plugged into different power bars.</p>

Table 87: Equipment Room Cabling Guidelines (continued)

Connection		Guidelines
I	Standard metal rack	<ul style="list-style-type: none"> Bolt each rack securely to the floor and connect a dedicated ground wire between the frame and the ground bus bar. If rack-mounted equipment obtains safety ground from the metal rack, ensure that a good electrical connection is made between the rack and the cabinet metalwork. Use "star" washers to obtain a solid electrical connection to painted cabinets Route any power cables contained within the rack away from any UTP patch cabling <p>Note: Fiber optic cabling can be routed anywhere within the rack because it is not susceptible to electrical emissions.</p>
J	AC Mains metal conduit	<ul style="list-style-type: none"> Metal conduit that contains power wiring must have three wires for each dedicated circuit: Ground (bare), Neutral (White), Hot or Line (Black). Do not use the conduit as the ground.
K	Telecoms main ground	<ul style="list-style-type: none"> Main ground connector must be 6 AWG stranded, copper, green-colored cable connected to the main building ground. <p>Caution: A proper ground is required for proper equipment operation and safety. A power quality engineer can provide advice on new and existing installations. Refer to row G in this table for additional information.</p>
L	Rack grounds	<ul style="list-style-type: none"> Use separate wires to ground each rack to the ground bus bar
M	Equipment grounds	<ul style="list-style-type: none"> Use separate wires to ground each piece of equipment to the ground bus bar. If a ground stud is provided on the back of the unit, connect it to the ground bus bar with a dedicated ground wire (use the gauge specified by the manufacturer).
N	Patch cable	<ul style="list-style-type: none"> Interconnect Ethernet equipment supporting 100 Mbps transmission with CAT 5 UTP patch cable. Label the cables and route them neatly through the channels provided in the metal rack. <p>Caution: Do not use voice grade twisted pair interconnect patch cable wired to standard voice grade punch-down blocks on an IDE.</p>
O	Metal rack interconnect	<ul style="list-style-type: none"> The metal brackets used to connect the racks provide mechanical connection only. Use a dedicated ground wire to ground each rack separately to the ground bus bar.
P	Cable tray ground	<ul style="list-style-type: none"> Connect the metal racks that house the Ethernet cable to the ground bus bar to provide an effective shield against potential noise sources such as power lines and fluorescent lights.
Q	Cable tray	<ul style="list-style-type: none"> The tray should contain Ethernet cables only. Do not mix power cables with Ethernet cables

Category 3 Cabling Guidelines (CX/CXi)

Category 5 cable is recommended for all network connections, but the CX/CXi controller can support Category 3 cable subject to the following general guidelines:

- Category 3 cable can be used for one purpose only: to connect single Ethernet devices (IP phones or PCs) directly to the controller or a Layer 2 expansion switch.
- Category 5 (or better) cable is **required** for all other Ethernet connections, including:
 - connections from "dual devices" (IP phone and PC) to the controller or an expansion switch
 - uplink connections between switches
 - connections from the Internet to the 10/100 WAN port
 - connections to the T1/E1 Combo module
 - connections to the Quad Copper Interface module from ASUs, NSUs, or Peripheral Cabinets
- If a connection uses Category 3 cable, restrict its port speed to 10 Mbps and half duplex. It is preferable to program the settings on the switch (onboard or expansion) rather than the connected device.
- Category 3 cable can supply Power over Ethernet (PoE) via the controller's phantom power feed.
- The cable installation must meet Category 3 standards (TIA/EIA-568).



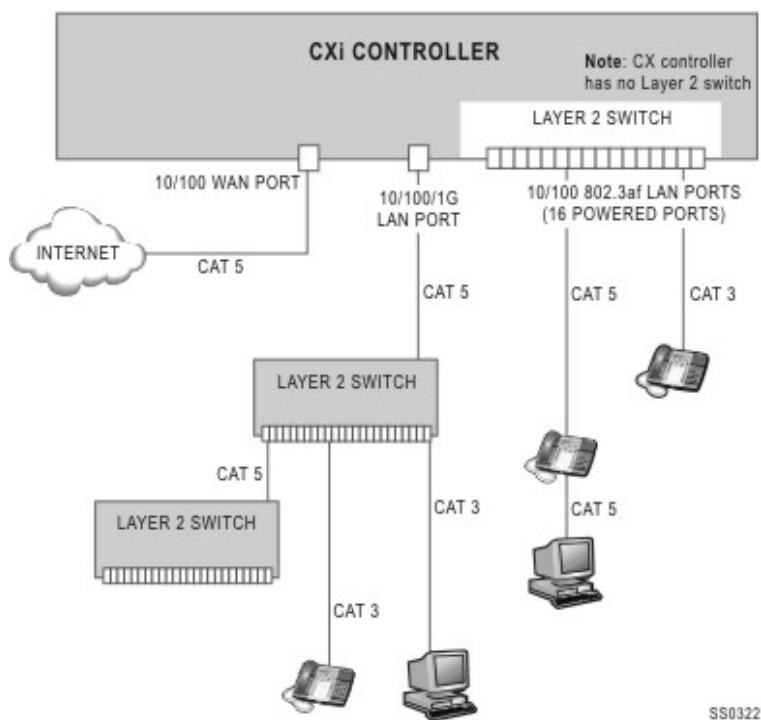
Note: Not all telecom cable is Category 3-compliant.



Note: Detailed guidelines concerning the use of Category 3 cable can be found in the the Engineering Guidelines document on the Mitel Edocs web site. (<http://edocs.mitel.com>). Refer to this document before starting the installation.



Note: Some expansion switches may not support PoE with Category 3 cable.



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GLOBAL HEADQUARTERS	U.S.	EMEA	CALA	ASIA PACIFIC
Tel: +1(613) 592-2122 Fax: +1(613) 592-4784	Tel: +1(480) 961-9000 Fax: +1(480) 961-1370	Tel: +44(0)1291-430000 Fax: +44(0)1291-430400	Tel: +1(613) 592-2122 Fax: +1(613) 592-7825	Tel: +61(0) 2 9023 9500 Fax: +61(0) 2 9023 9501

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